

Session 052: Munich Re Session Series Part 2: Voluntary Insurance and the Changing Workplace: An Outsider's Approach to the Changing Landscape

SOA Antitrust Compliance Guidelines SOA Presentation Disclaimer



Customer Engagement through Wellness Platforms.

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Date October 30, 2019





Topics Covered in this Presentation

- 1. What is Wellness
- 2. Why need for Wellness Programs and Disease Stats
- 3. Do Wellness Programs Work
- 4. Desirable Features and Workflow of Effective Wellness Programs
- 5. Attainable Objective Outcomes of Nutrition and Lifestyle Medicine





THE DEFINITION OF WELLNESS

Wellness is defined as "the daily
active pursuit of an improved
state of health or maintaining
an optimal state of health and
well being."







Why Wellness (Programs)?

Rob Hollingsworth (vice president and head of insurance sales for Manulife) told a recent advisor briefing, **"that while infectious diseases were the big risk factors 20 years ago, the biggest risks these days are lifestyle choices"**

https://insurance-journal.ca/article/manulife-launches-vitality-in-canada/ (sept 27, 2016)

Compelling evidence has prompted insurance companies and US group benefit plan sponsors to reward consumers and employees/plan members, respectively, who actively engage in wellness behaviours to improve their health profile.





Why Wellness (Programs)?

- Traditional Medicine alone not sufficient to achieve optimal health outcomes
- Evidence-based proactive, health-promoting behaviours (wellness) complement traditional medical care, regarding disease prevention and management





Modern Disease Are Lifestyle Diseases

Cancer – 70-90% preventable via diet and lifestyle (Breast, Prostate, Colon, Lung, Skin)

Heart Disease, Stroke & Related Vascular Disease – most risk factors diet & lifestyle

Alzheimer's Disease – only 2% genetic. Caused primarily by how we allow the brain to age and atrophy – preventable

Diabetes – 80% of adult onset diabetes caused by overweight and lack of fitness – and can be reversed via diet and exercise

Osteoporosis – 1:4 women; 1:8 men over the age of 50 develop this conditionmostly due to faulty diet and sedentary lifestyle





Cancer

Journal of National Cancer Institute 1996

*(Willet, W. Estimates of cancer deaths avoidable by dietary change. J National Cancer Instit.1996; 86,14:948)

In Total – 70-90% of cancer shown to be preventable

		Percent avoidable	
Type of Cancer	Doll-Peto (1981)	Willett (1994)	Range (1994)
Lung	20	20	10-30
Colon/Rectum	90	70	50-80
Breast	50	50	20-80
Prostate	(with other)	75	20-80
Pancreas	50	50	10-50
Stomach	35	35	30-70
Endometrium	50	50	50-80
Gall bladder	50	50	50-80
Larynx, bladder, cervix, mouth, pharynx, esophagus	20	20	10-30
Other	10	10	-
Overall estimate	35	32	20-42

Type 2 Diabetes In Canada

- More than 9 million Canadians live with diabetes or prediabetes
- Approximately 90% diabetics have type 2 diabetes. In 80% of cases the individual is over weight at time of diagnosis
- Incidence of type 2 diabetes is increasing dramatically due to a various factors:
 - The population is aging
 - Obesity rates are rising
 - Canadian lifestyles are increasingly sedentary
- Almost 80% of new Canadians come from populations that are at higher risk for type 2 diabetes. These include people of Aboriginal, Hispanic, Asian, South Asian or African descent





Health Complications From Diabetes

- Heart attack 80% die from heart attack or stroke. Blood sugar lowering drugs do not prevent heart attacks and strokes (Medscape, Oct 5, 2016 (Big Fat Fix Challenges Mediterranean Diet <u>http://www.medscape.com/viewarticle/869636</u>
- Kidney failure
- Vision loss macular degeneration
- Increased Cancer Risk (and poor prognosis if cancer develops)
- Compromised immunity (infections and cancer)
- Amputation due to gangrene (from reduced blood flow)





Lifestyle is Key Type 2 Diabetes Prevention and Reversal

- In a large study, people at risk of type 2 diabetes were able to reduce their risk by 58% by exercising moderately for 30 minutes a day and by losing 5 to 7% of their body weight
- In people age 60 and older, the risk was cut by almost 71%. Other large studies have shown similar results in reducing risk

Reference: Canadian Diabetes Association (<u>http://www.diabetes.ca/diabetes-and-you/what/prevalence/</u>)

- Drugs and Standard Medical Care don't prevent diabetes, nor are they sufficient by themselves to reduce morbidity and mortality related to diabetes
- Nathan Pritikin was first researcher to show (in the 1970's) that many cases of type 2 diabetes could be reversed through diet and lifestyle alone, including reductions in lipid, glucose and blood pressure





For every \$1.00 spent on wellness programs: Medical costs fall by about \$3.27

Absenteeism costs fall by about \$2.73

Harvard University - Health Affairs, February 2010 USD





Wellness programs save about 1.5 to 1.7 days in absenteeism per worker over 12 months, or an estimated \$251 per employee per year in savings.

Sun Life-Ivey Canadian Wellness ROI study metaanalysis, 2012





Some Features of Effective Wellness Platforms

- 1. High Level Engagement and Motivation
- 2. Personalized Health and Lifestyle Management Platform
- 3. Increased Health Literacy
- 4. Aggregate Reporting for C-suite or Plan Sponsor
- 5. Communication Platform





Typical Wellness Platform Workflow

- 1. Health Risk Assessment (including Mental Health Check-Up)
- 2. Feedback Report personalized wellness strategies to help lower disease risk factors and complement disease management of existing health conditions (and Aggregate Report for Sponsor)
- 3. Goal Setting (weight, cholesterol, blood pressure, smoking etc.)
- 4. Tracking and Monitoring tools and API synch with wearables and apps
- 5. On-going Engagement via in-app, email and push notifications, based on user activity and participation
- 6. Other Features of Importance





1. Health Risk Assessment

		OPTIMAL LIVING Pr Free eBook	Jim Meschino + 14855 points
My Wellness Wallet	Ú.	My Wellness Wallet	o Age 60 MHR Score 87
^P MW Recognition Badges	Dashboard	My HRA My Wellness Report Create My Wellness Plan My Wellness Planner Trackers & Resources Dr. Meschino's Research Review	S
About Dr. Meschino	Body Metrics		-
Learn & Earn	Dietary Assessment	Health Risk Assessment (HRA)	
Dr. Meschino's Research	Exercise Participation	You can pause and return to complete the HRA, however, you must complete the entire HRA before it can be processed	
Reviews	Nutrient Deficiency	Additional Screening	
Calendar	Cardiovascular	Based on your current responses, there are no questions applicable to you in this section. 202. Have you ever had an allergic reaction to a vitamin supplement in the past?	
Site Administration	Cancer	Q Yes	
Reports	Gastrointestinal	No	
are to an	Skin Conditions	203. Do you suffer from a hemolytic anemia due to glucose-6 phosphate dehydrogenase deficiency?	
Content Management	Systemic Health	Ves No	
Privacy Statement	Men's Health	and the second	
Engagement	Stress	204. Do you suffer from kidney failure or are you currently receiving dialysis treatment?	
	Medication Adherence	Ves No	
	General Considerations		
	Family Health	205. Do you have Wilson's disease?	Questions?
	Additional Screening		Please leave a message and we will
		Back	Finish





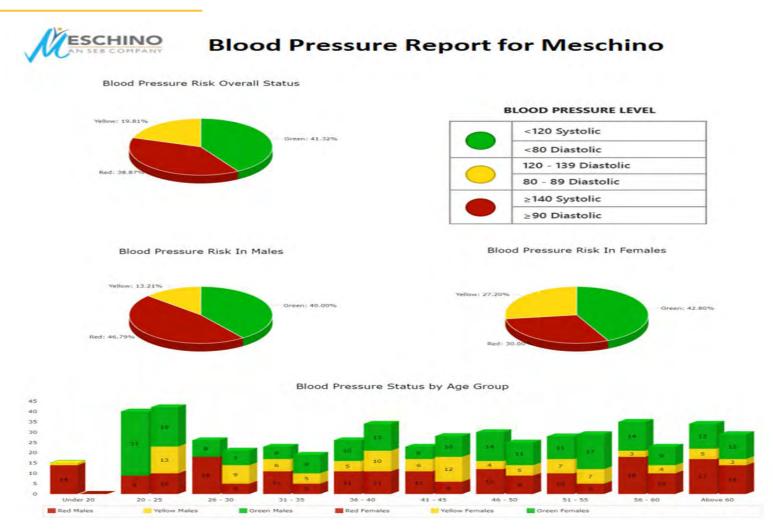
Aggregate Reports: Some Examples

- Steps
- Blood Pressure
- Blood Glucose
- Cholesterol
- Overweight
- Asthma
- Stress
- Mood
- Gout
- Diabetes
- Smoking
- Alcohol



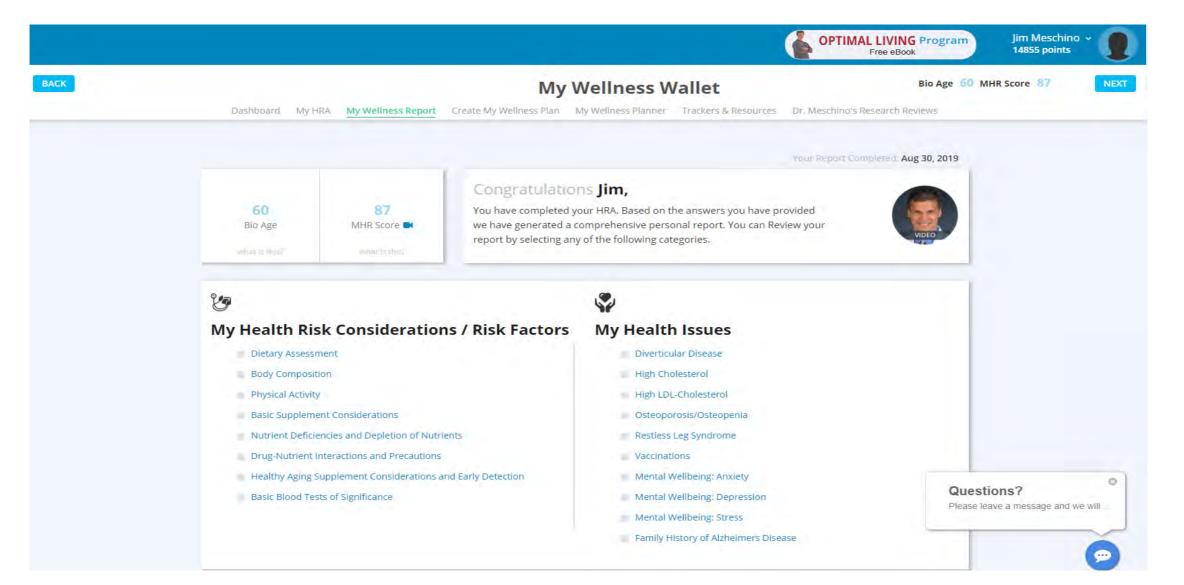


Aggregate Report Blood Pressure



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2. Feedback Report







Dietary Feedback

Your Personal Feedback Report

Based upon your responses to the Dietary Assessment portion of the questionnaire, your usual dietary practices have been rated as follows: **19.00**. Refer to the chart below to see your position on the dietary patterns scale.



In addition to providing you with personalized feedback related to your dietary practices, if you are interested in maintaining, gaining or losing weight. Meschino Health & Wellness is pleased to provide you with a tool that helps you calculate your daily calorie intake and the total calories burned by exercise. Click on the following link to view or use the tool:

In your case, some of the noteworthy areas of your present dietary patterns include:

Your frequent consumption of whole eggs is of some concern. One egg yolk contains approximately 250 mg of cholesterol, which can contribute to elevated blood cholesterol levels. Excess cholesterol in the bloodstream can narrow arteries and contribute to heart attack, stroke and other vascular diseases. Anti-aging experts suggest that you limit your total daily cholesterol consumption to no more than 150-200 mg per day.

Your frequent intake of fried foods is of some concern. Fried foods contribute excessive fat calories to the diet, which promote weight gain, vascular disease and may increase risk of colon and other cancers.

It is impressive that you have maintained a low intake of high fat pastries and related treats. The fat content of these foods significantly contributes to weight gain and depending upon the type of fat present, can increase blood cholesterol levels, which is a key risk factor for heart attack, stroke and other vascular diseases. These high fat foods are linked to increased risk of colon cancer and possibly other cancers.

Questions?
Please leave a message and we will
t is impressive that you have maintained a low intake of fried snack foods and regular chocolate products. Fried snack foods contribute excessive fat calories to the diet, which promote weight

risk of colon and other cancers. Regular chocolate bars and chocolate products are a rich source of saturated fat, which can elevate blood cholesterol levels, increasing risk of heart attack, stroke and other vascular diseases. Saturated fat





Diverticular Disease: Nutrition & Lifestyle Adjunctive Management

Description	Nutrition	Supplements	Other Considerations	
Diverticular Disease				Downloads
Diverticulitis				Video
			E	g Articles
You indicated that you have diverticulitis,	diverticulosis or diverticular disease.			
Diverticulosis is a term used to describe the	presence of colonic diverticula, small sac-like ou	tpouching of mucosal and submucosal layers of th	e colonic wall. Diverticular disease	
is a term used to include diverticulosis and div	verticulitis. When one or more of these pouches t	become inflamed or infected, the condition is called	d diverticulitis. This is uncommon	
before the age of 40 and increases in incident	ce after that age (10% of the population over 40 a	are found to have diverticulosis, but not all of these	e cases lead to diverticulitis).	
Symptoms of Diverticulitis:				
 Bleeding from the bowel (variable amon 2. Bloating Abdominal pain/cramping after meals u Changes in bowel movements (diarrher Sometimes, symptoms include nonsper 	sually in the left lower abdomen			
The two most common and well-recognized c	omplications of diverticular disease are acute epi	sodes of bleeding and diverticulitis.		
Reference: Boynton W, Floch M. New strates https://www.ncbi.nlm.nih.gov/pmc/articles/PM		insights for the clinician. Therap Adv Gastroentero	n 2013 6(3):205-21	Questions? Please leave a message and we
Most people who have diverticulosis do not ha		ymptoms, it is called diverticular disease. As noted	d above symptoms can include	
	leeding from the rectum. Diverticular disease als	o includes diverticulitis.		
constipation, cramps, bloating, and painless b				

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tions		
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Nutrition

Nutrition-

Prevention:

- Eating foods high in fiber can help prevent constipation and may decrease the risk of developing diverticulosis. High-fiber foods include whole grains and fresh fruits and vegetables.
- For many years, doctors recommended that patients with diverticulosis and diverticular disease avoid eating nuts, popcorn, and seeds. Eating these foods was thought to cause symptoms and lead to diverticulitis. A study published in
 the August 27, 2008, issue of JAMA, however, showed that this is not the case. The study found that eating nuts, corn, and popcorn do not increase the risk of diverticulitis or diverticular bleeding.

Managing Chronic Diverticular Disease:

• Fiber

The National Diverticulitis Study Group (NDSG) has made a level 1 recommendation for dietary fiber greater than 10 g/d and preferably between 20 and 30 g/d for all patients with diverticular disease except for those suffering from an acute attack.

The effectiveness of fiber for managing chronic diverticular disease symptoms still needs to be confirmed with high quality randomized clinical trials.

Anticholinergic/Antispasmodic agents

The rationale for using anticholinergic and antispasmodic agents is based on the observed hypermotility of the sigmoid colon in many patients with symptomatic disease [Bassotti et al. 2004].

Patients with diverticulosis were found to have higher resting, post-meal pressures in the colon compared with controls [Huizinga et al. 1999].

Altered motility (movement of contents through the gut) is thought to contribute to symptoms of chronic diverticular disease although the definite correlation is yet to be established.

Non- absorbable Antibiotic:

Rifaximin is a poorly absorbed antibiotic used for hepatic encephalopathy and traveler's diarrhea in the United States. It is effective against Gram-positive and Gram-negative bacteria and has high bioavailability in the gastrointestinal tract.

It has been shown that rifaximin could be useful in irritable bowel syndrome and small bowel bacterial overgrowth by reducing bloating, abdominal pain, flatulence and loose stools

Anti-inflammatory agent: Mesalamine

Mesalamine has been investigated in multiple studies as a single agent to achieve and to maintain remission. Studies suggest that mesalamine is not only effective in achieving remission but also in maintaining remission in patients with recurrent symptomatic diverticular disease if given continuously.





Please leave a message and we will ...

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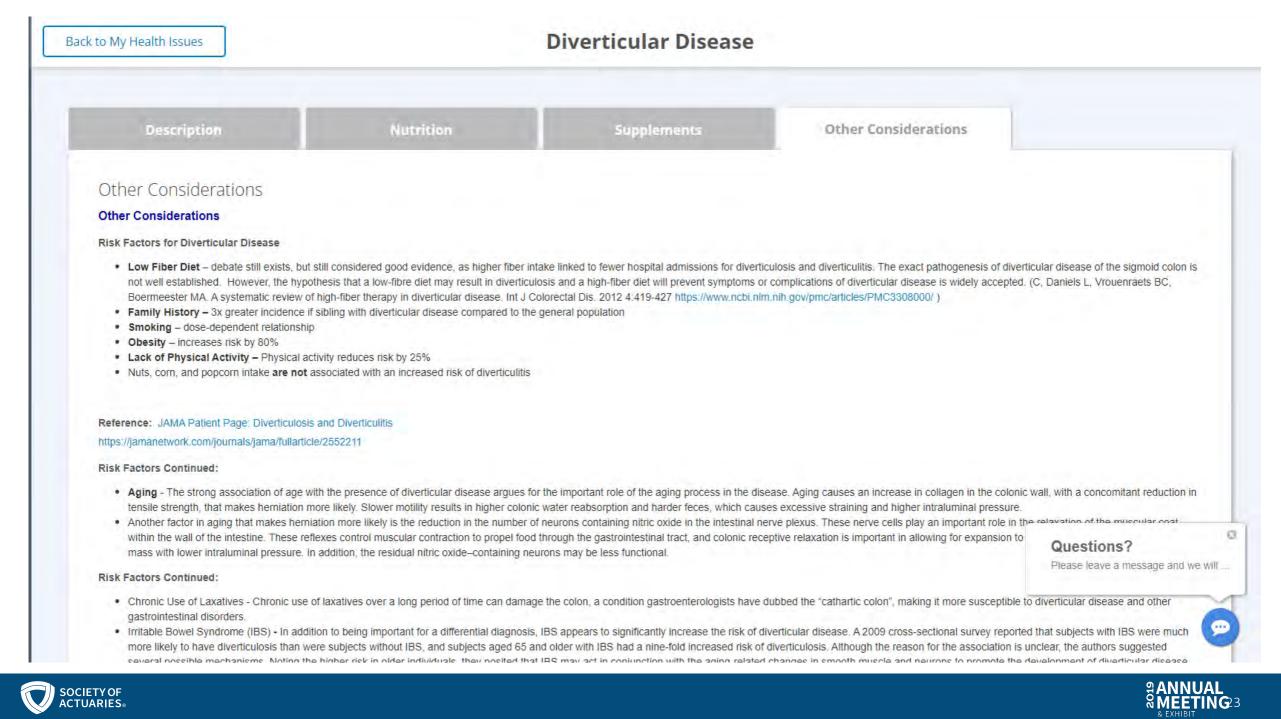
Back to My Health Issues Description Nutrition Supplements Supplements: 1. Problotions

Probiotic supplementation involves the ingestion of live, friendly bacteria to help populate the large intestine and crowd out the unfriendly bacteria and other undesirable microbes. Probiotics have been used in the management of various colonic conditions including constipation, diarrhea, bloating, Clostridium difficile colitis, irritable bowel syndrome, inflammatory bowel disease and diverticulitis. The rationale for the use of probiotics is based on the theory that the intestinal microflora plays a crucial role in the prevention and development of these disorders [Quigley, 2007].

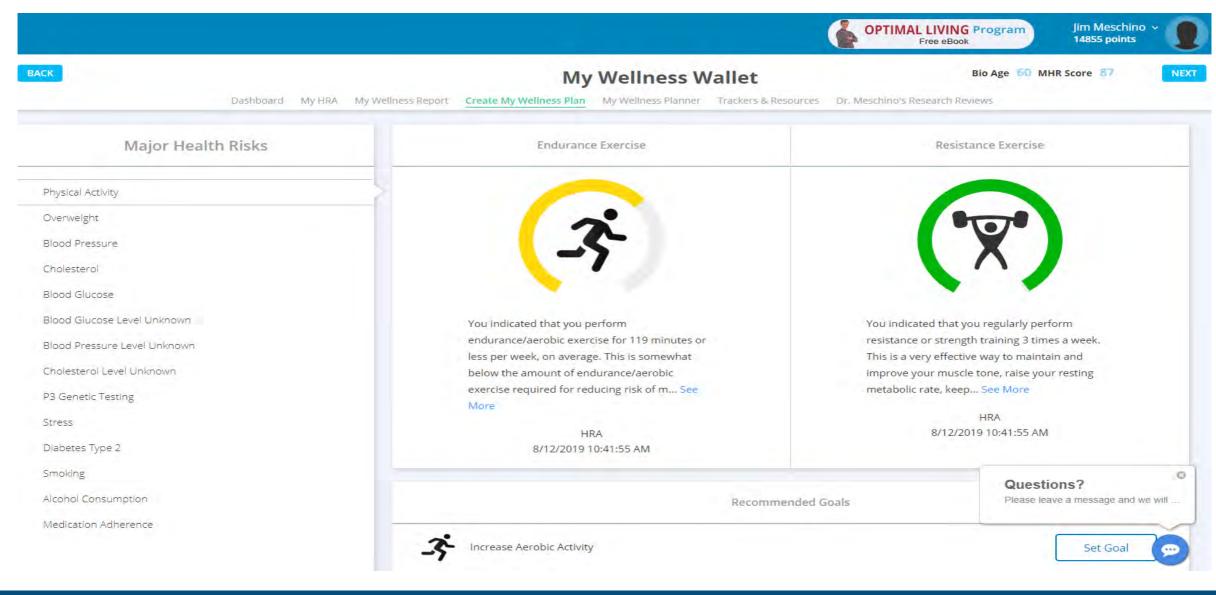
The use of probiotics helps restore the normal intestinal flora that may have been altered in diverticular disease due to stasis and reduced colonic transit time. There are few data available about the use of probiotics in diverticular disease. Most studies were small and uncontrolled. In one prospective open trial by Fric and Zarovral, *Escherichia coli* strain Nissle 1917 was administered to 15 patients with uncomplicated diverticular disease. These patients had longer periods of remission and improved abdominal symptoms after receiving probiotic compared to before treatment. [Fric and Zarovral, 2003].







3. Goal Setting Based on Risk Factor Assessment



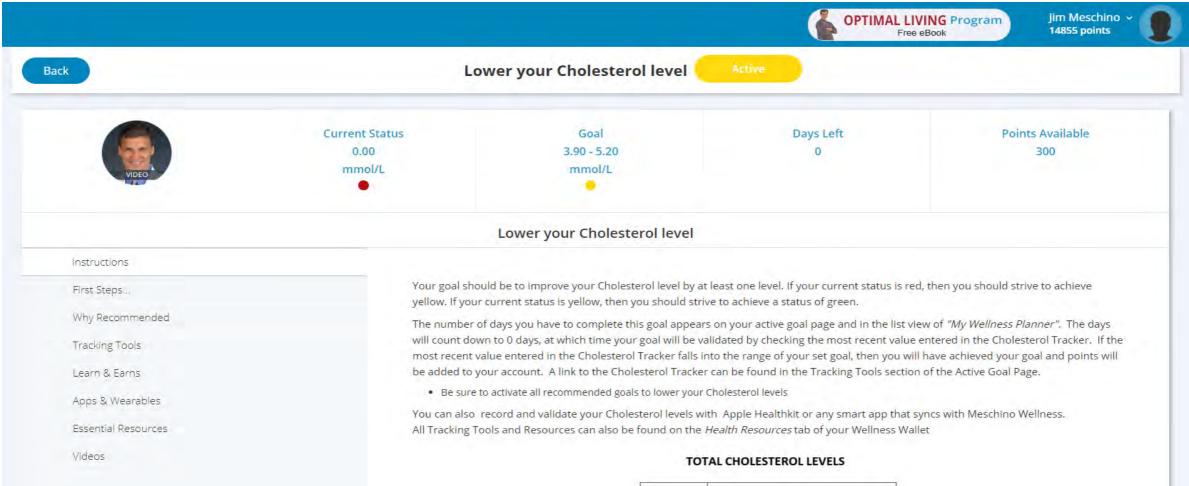




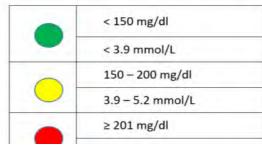
My Wellness Plan My Wellness Planner Trackers & Resources Cholesterol	Dr. Meschino's Research Reviews
Cholesterol	
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-V-r	
You indicated that you have beer	n diagnosed
with high cholesterol. High Chole	
other cardiovascular diseases. M	
suggest that th See More	
HRA 8/12/2010 10:41:55	
8/12/2019 10:41:55	AIVI
	Outotions2
Recommended Go	Questions? Please leave a message and we will
r your Cholesterol level	View Goal
	with high cholesterol. High Chole cardinal risk factor for stroke, he other cardiovascular diseases. M suggest that th See More HRA 8/12/2019 10:41:55 Recommended Go





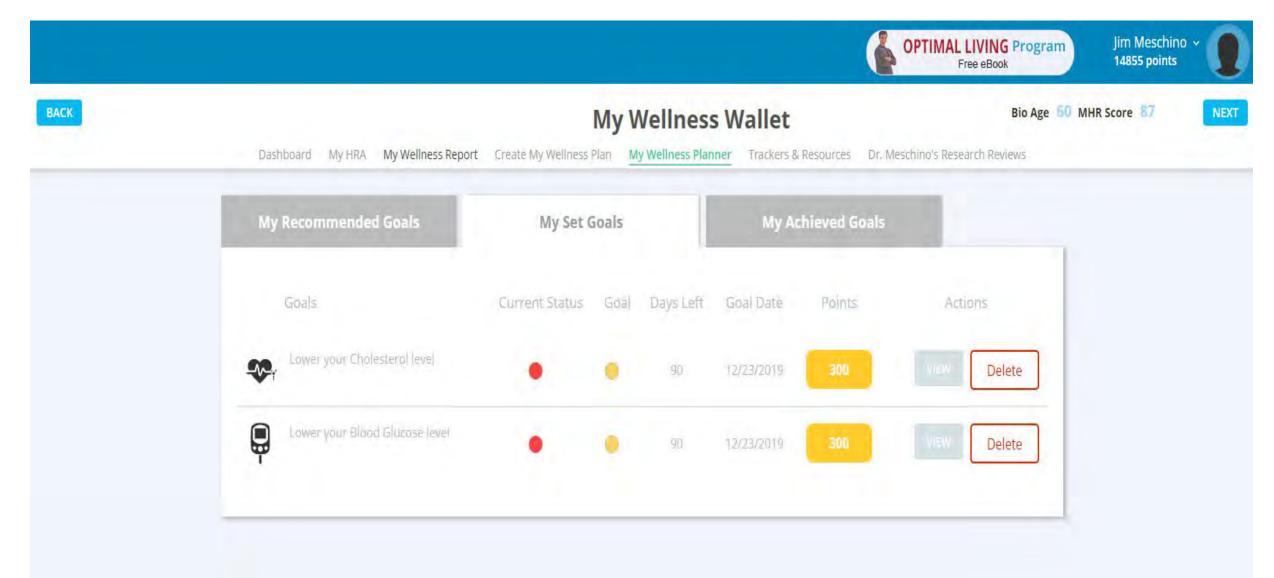


SOCIETY OF ACTUARIES





4. Track and Monitor Goals







My Wellness Wallet

Bio Age 60 MHR Score 87

	FVT
- N	
1.11	L-^ I

My Recommended Goals	My	Set Goals		My Acl	hieved Goals	
Goals	Current Status	Goal	Days Left	Goal Date	Points	Actions
Know your Blood Pressure		Achieved	0	06/30/2018	300	Delete
Medication Adherence		Achieved	0	06/01/2019	300	Delete





Tracking Tools and Links to Wellness Ecosystem Tracking Tools

Health Resources	My Wellness Library	Report	Comparsion	
My Personal Diet			Recommended Smart Apps & Wearables	
Measurements			Apple Healthkit	
Blood Pressure Tracker		0	Argus	
Blood Glucose Tracker		0	Fatsecret	
Cholesterol Tracker		0	FitBit	
Weight Tracker		0	Google Fit	
Diet & Fitness			IHealth	
Diet & Activity Manager			Map My Fitness	
Nutrition Manager			Microsoft Health	
Calorie Calculator			Misfit	
Lifestyle			Movable	
Sleep Tracker		0	My Fitness Pal	
Stress			Run Keeper	
Mood Tracker		0	Strava	0
Ctrose Tracker		-	Striiv	

SOCIETY OF ACTUARIES



5. Motivation and Engagement: On-going Personalized Feedback and Encouragement, Based on User Activity or Inactivity

- Emails:
- Have not logged-in (5-days)
- Have not onboarded
- Have not completed the HRA (Health Risk Assessment)
- Promote a Feature (Wellness Checklist)
- In-App Notifications: Immediate Feedback
- Recorded their daily steps in step tracker
- Entered a meal in the meal tracker
- Recorded their new weight in their personal profile
- Push Notifications: Instant Gratification
- Achieved a Goal
- Reached a Milestone
- Personal Best
- Action Needed Immediately (i.e. get Glucose level checked)
- Important Announcement (i.e. new safety video released, or date of next webinar etc.)





Today's Willpower Moment – Psychology or Wellness Success - Mindfulness



Hello Brad,

Today's Willpower Moment: 35

Topic: Part 1 (of 10): Overcoming The Sabotage Thoughts That Set You Up For Failure

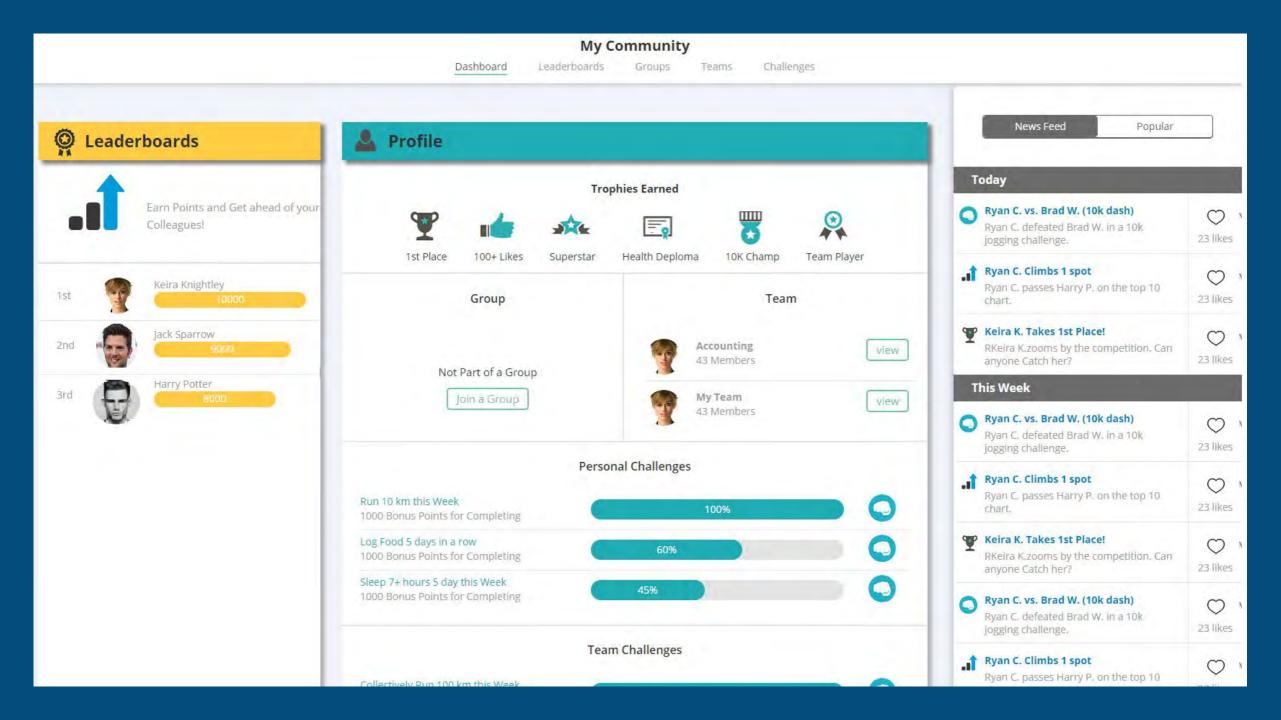
In Today's Willpower Moment we start a 10 Part Series, where Dr. Meschino explains how to guard against the 10 Most Common Sabotage Thoughts that prevent people from reaching their weight loss goals and their desire to have a thinner, healthier, more toned, more youthful and vibrant body. If you really want results you need to be on the look out for these sabotage thoughts and have the plan to overcome them. Click on the video link and start guarding your mind against the thoughts that hold most people back from succeeding.

Eat Smart, Live Well, Look Great

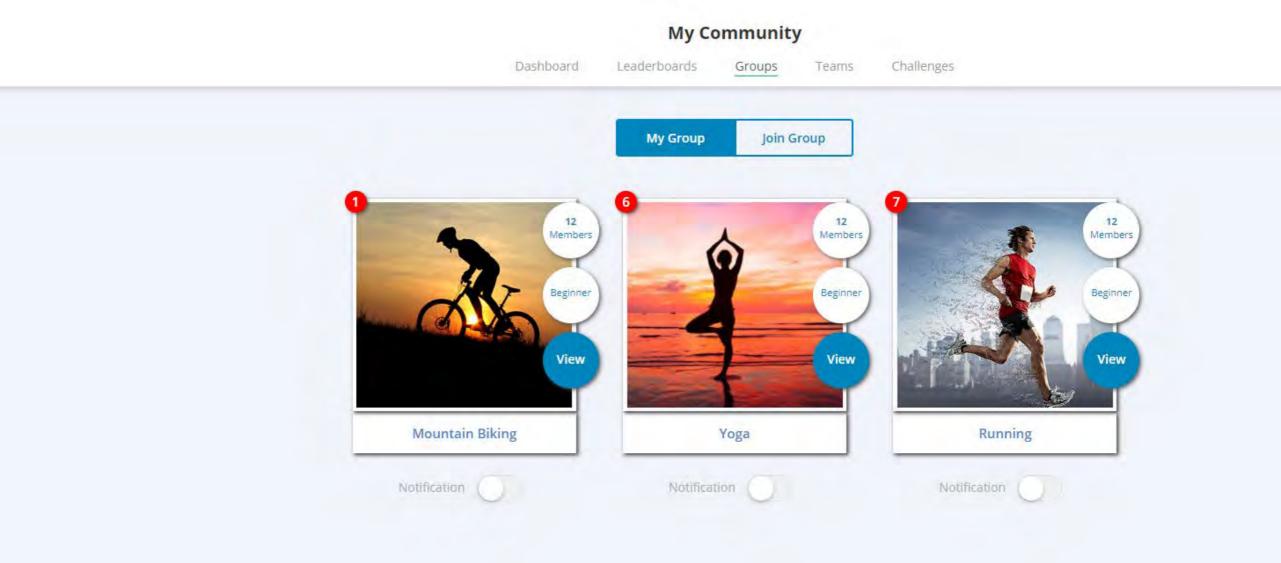
Dr. James Meschino

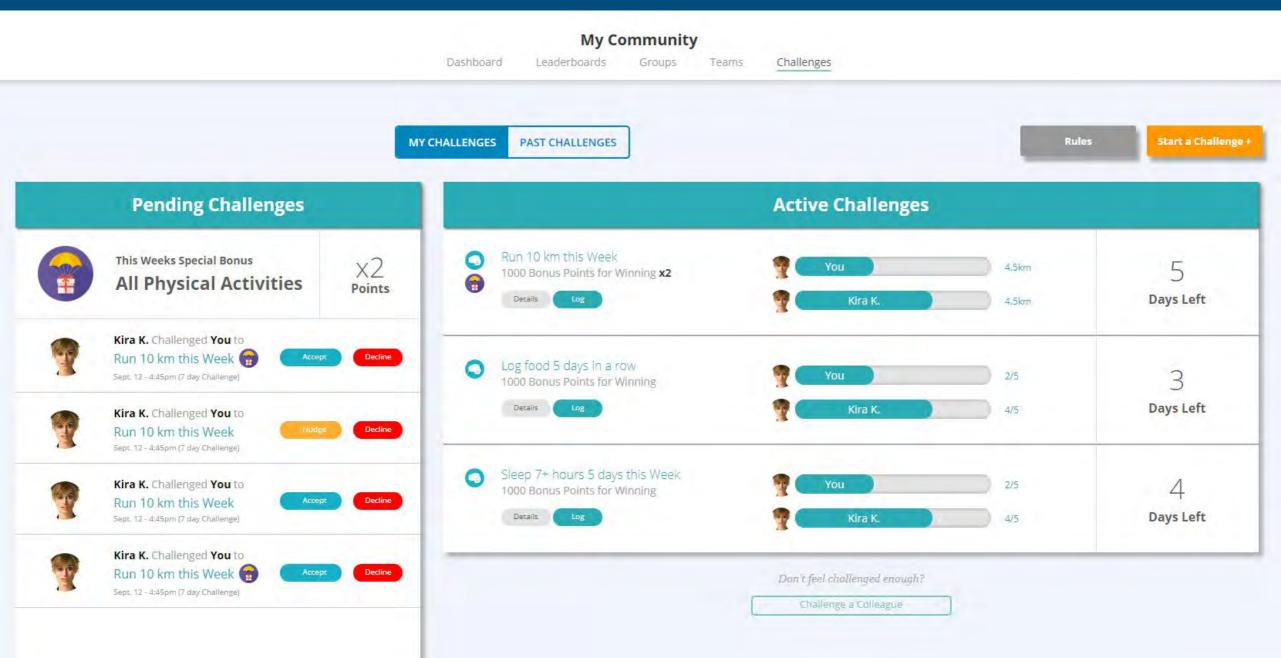
Engagement: Gamification and Community

- Leaderboard For Various Challenges
- Add Groups
- Create Teams
- Personal challenges (i.e. 10 Km Run)
- News feed / updates
- Track progress
- Share Insights (Recipes, Personal Trainer at local gym etc.)



Lea	derboards						
nk	Player	Points v		Trophies	Wins	Win %	Challen
st	Keira Knightley	10000	5	Image: Superstar Health IOK 1st Place 100+ Likes Superstar Health IOK	10	0.56	0
d	Jack Sparrow	9000	5	Y Image: state Image: state Image: state Image: state 1st Place 100+ Likes Superstar Health 10K Deploma Champ	10	0.56	0
d	Harry Potter	8000	5	Ist Place 100+ Likes Superstar Health 10K Deploma Champ	10	0.56	0





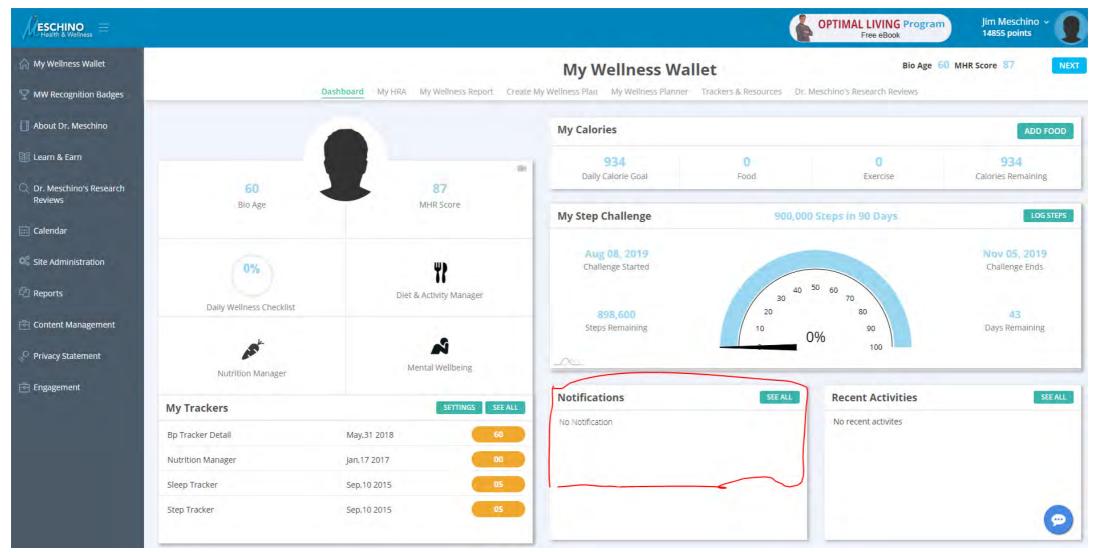
6. Other Features: Access From Wellness Dashboard

						OPTIMAL LIVING Program	Jim Meschino ~
🞧 My Wellness Wallet				My Wellness Wa	llet	Bio Age 🗧	0 MHR Score 87
♀ MW Recognition Badges		Dashboard My HRA My Wellness Report	Create My	y Wellness Plan My Wellness Planner	Trackers & Resources E	r. Meschino's Research Reviews	
🗍 About Dr. Meschino				My Calories			ADD FOOD
🗊 Learn & Earn			-	934	0	0	934
C Dr. Meschino's Research Reviews	60	87		Daily Calorie Goal	Food	Exercise	Calories Remaining
🖽 Calendar	Bio Age	MHR Score		My Step Challenge	900,0	00 Steps in 90 Days.	LOG STEPS
Site Administration	0%	Diet & Activity Manager		Aug 08, 2019 Challenge Started	30 4	0 50 60 70	Nov 05, 2019 Challenge Ends
Content Management Privacy Statement	Daily Wellness Checklist	Mental Wellbeing		898,600 Steps Remaining	20	0% ⁹⁰ 100	43 Days Remaining
🔁 Engagement	My Trackers	SETTINGS	EE ALL	Notifications	SEE ALL	Recent Activities	SEE ALL
	Bp Tracker Detail	May,31 2018	0	No Notification		No recent activites	
	Nutrition Manager	Jan,17 2017	0				
	Sleep Tracker	Sep,10 2015	5				
	Step Tracker	Sep,10 2015 0	5				9





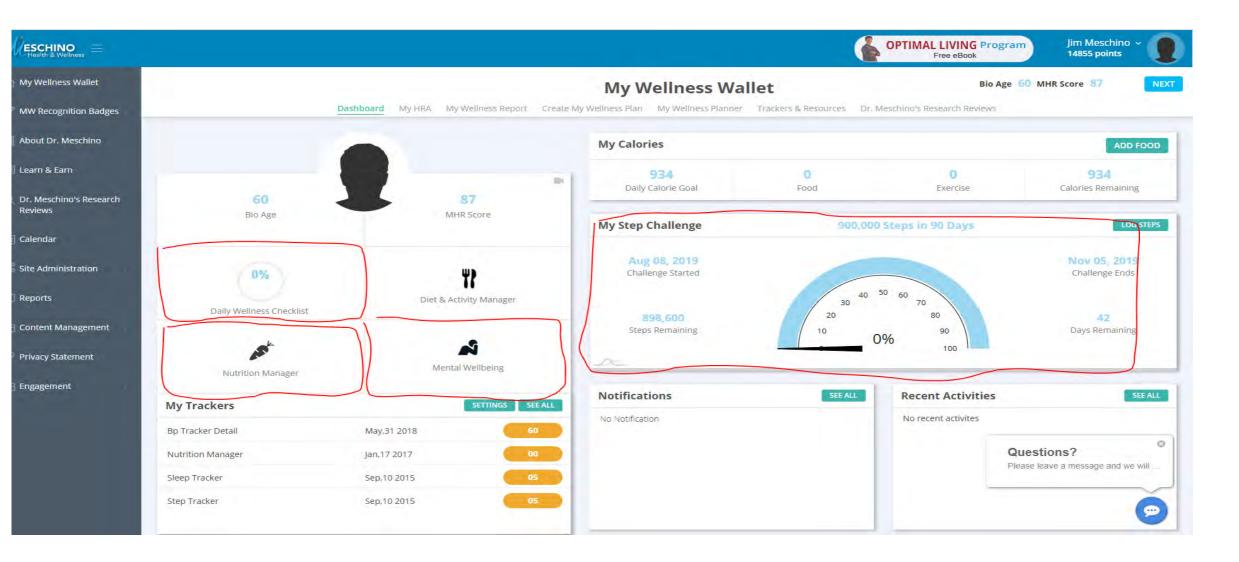
Notification/Communication Feature







Wellness Checklist, Mental Health Assess, Nutrition Manager, Step Challenge



SOCIETY OF ACTUARIES



Health Reminders/ Calendar Features

Prompt individuals who meet inclusion criteria for specific early detection tests to schedule appointments:

- Colonoscopy
- PSA Test
- Bone Mineral Density Test
- Mammograms etc.

Also Medication Adherence (Schedule Reminder)





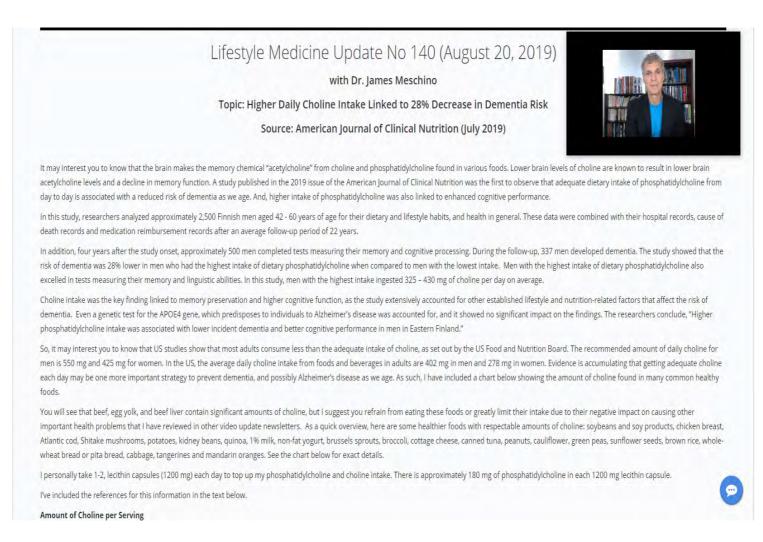
Health Literacy

Health Risk All Me	edia Ar	ticles	Downloads		Video	5									
By Keyword:															
Search															Q
		D	Maashinala	Desser	la Davia										
		D	r. Meschino's	s Researc	n Revie	WS									
	Thes		eview papers and video recorded during the co				has writte	n and							
By Alphabet: A B C	D E F	G H I] K L	M N	0	P Q	R	S	Т	U	V	W	x	Y Z	ALL
													Total	Health	n Risk : 21
• Acne		• Fertility					• 1	Nutrition i	in Early	Childho	bod				
			Fibrocystic Breast Disease				Nutrition in Infancy								
 Adrenal Fatígue 		• Fibrocystic E	reast Disease				• 1	Nutrition i	in Infan	су					
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Weekly Wellness Update – Health Literacy and Motivation



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Objective Parameters Attainable via Wellness Practices

Ideal Blood Parameters Goals for Longevity - Largely Influenced by Diet and Lifestyle

- 1. Total Cholesterol at or below 3.9 mmol/L
- 2. LDL cholesterol at or below 2.0mmol/L
- 3. Low HDL cholesterol Men: at or above 1.17 mmol/L; Women: at or above 1.42 mmol/L
- 4. TC:HDL Ratio at or less than 3:1 (upper limit of 3.9:1)
- 5. Fasting Glucose ideally under 5.0 mmol/L and HbA1c at or below 5.0
- 6. Triglycerides at or below 1.5 mmol/L
- 7. Homocysteine at or below 6.3 umol/L
- 8. C-Reactive Protein less than 0.24 mg/dL (2.4 mg/L)
- **9.** Uric Acid Men: 140 440 umol/L; Women: 80 350 umol/L
- 10. Fructosamine 205 285 umol/L
- 11. Liver Function Tests (ALT, GGT, etc.) within standard normal range
- 12. Kidney Function Tests:
 - Blood Creatinine 60-110 μ mol/L in adult males and 45-90 μ mol/L in adult females
 - **eGFR** at or above 60 mL/min

Other Key Parameters:

- Blood Pressure: under 130/80 mmHg or more ideally 120/70
- Waist Circumference Men at or below 36 inches and women at or below 33 inches
- Aerobic Fitness, Strength and Flexibility





