

EXPERIENCE RATING

AUTOMOBILE DRIVERS

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I. HISTORY and BACK GROUND

- Experience Rating Began in Workmen's Compensation
- WHITNEY (1918) Proc. Cas. Act. Soc.

$$\hat{p} = z Y + (1-z) \varphi_0$$

$$(z = \sigma^2 / (\sigma^2 + \varphi_0(1-\varphi_0)) / N)$$

- The Hearings Process in Massachusetts
- Previous implementation of Bayes methods to determine Geographical Territories and Class-Territory Ratios
DUMOUCHER (1983) The Statistician
- 1983 Law mandates a "Safe Drive Plan"

The MERIT RATING BOARD

- established 1977
- state agency
- levies "surcharges", distributes "credits" based on Moving Violations and "at fault accidents"
- Collection Problems

II. THE BAYESIAN UPDATING PARADIGM

Gamma - Poisson model

λ_{st} "true" claim rate for t^{th} person in stratum s .

Prior: $\lambda_{st} \sim \text{Gamma}(f(\lambda) \propto \lambda^{\alpha_{st}-1} e^{-\beta_{st}})$
 $f_{st} = \#$ of claims observed in n_{st} yr

posterior: $\text{Gamma}(\alpha_{st} + f_{st}, \beta_{st} + n_{st})$

How to include Traffic Violations:

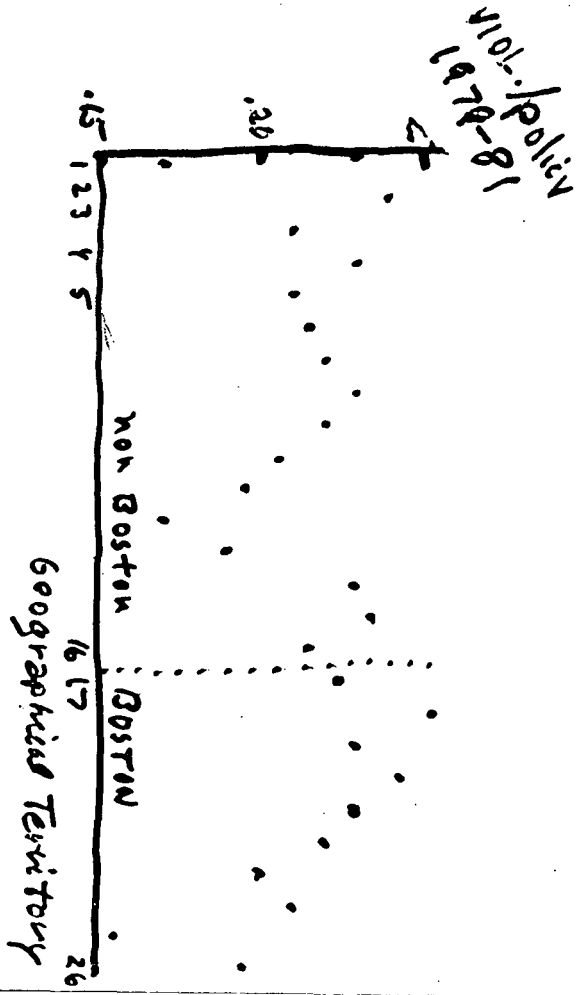
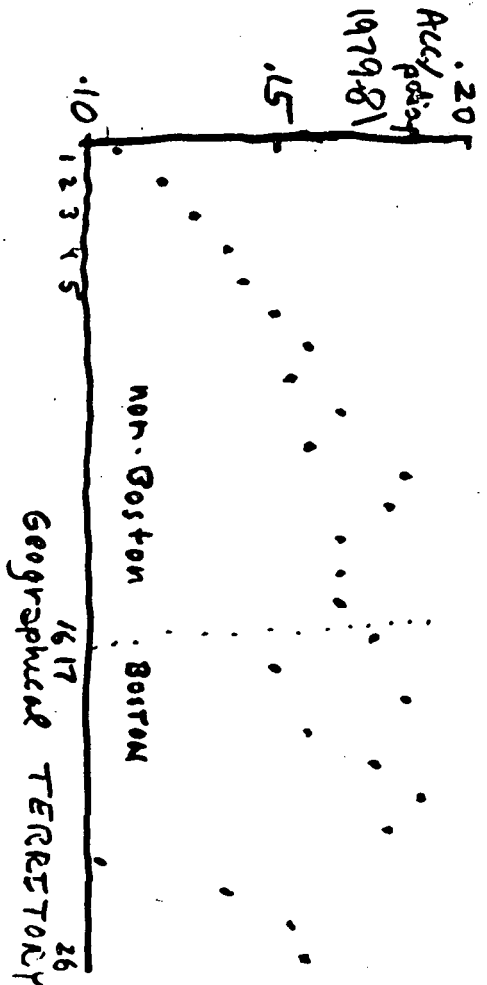
$$v_{st} \sim \text{Poisson}(n_{st} k_s \lambda_{st})$$

The desirability of a single Point System.

4 pts	Driving Intoxicated/ENDANGER
2 pts	"At fault Accident"
1 pt.	other moving violations

PROBLEMS w/ Bayesian Updating

- 3 yr. limitation in law on "memory"
- How believable is v_{st} as a measure of λ_{st} ?



III. PRACTICAL PROBLEMS IN DESIGNING A SYSTEM

- TRANSITION FROM MERIT RATING
(Double Jeopardy?)
- Multiple cars, policies, Drivers
per household
- Estimating effect of 1983
Law on increasing the proportion
of high-rated drivers
(perhaps 40% of inexperienced
occasional operators are unlisted)
- Drivers who owe surcharges

The State Reinsurance Facility

- Companies can opt to cede drivers
- Now over 30% are ceded
- Actuarial Deficit is Flat-topped
by class and Territory
- Companies do not often adjust
Facility Claims carefully
- Interaction w/ Double Jeopardy
and multiple car issues.

DATA and MODELS

N = 160,000 $f_{ijk\ell}$ - 1982 "AT FAULT" Accident

= 2400 occ $N_{ijk\ell}$ - 1982 Policy-Yrs of exposure

- i = Driver-class
1. Experienced > 6 yrs
 2. 3-6 yrs exp, principal
 3. 3-6 yrs exp, occasional
 4. 0-3 yrs exp, principal
 5. 0-3 yrs exp, occasional

j = Geographical Territory
1-16 in Boston
17-26 Boston

k = "Points" on a 1-2-4 scale (1979-8)
 $k \in \{1, 0, 1, 2, \dots, 8, 10\}$ [$\approx 70\%$ have $k=1$]

ℓ = "AT FAULT accidents" 1979-81
 $\ell \in \{0, 1, 2, 3, 4, \dots\}$
 $5 \times 26 \times 10 \times 5$ Table
 i j k ℓ

$f_{ijk\ell} \sim$ Poisson ($N_{ijk\ell}$)
The "all-2-factor model" fits well.

An additive model fits better:

$$\text{Let } Y_{ijkl} = \frac{f_{ijkl}}{n_{ijkl}}$$

$$E(Y_{ijkl}) = A_{ij} + B_k + C_l$$

$$V(Y_{ijl}) = E(Y_{ijl}) / N_{ijl} \quad \text{use iterative weights!}$$

I. RESULTS

Ideally $C_l \approx 0$. But this was not true

Defining k pts by a 2-3-6 would be more accurate than 1-2-4

Thru V. Acc. $\frac{0.0}{0.5}$

Political considerations kept the 1-2-4 rule resulting in bad fit for $k=4, 6, 8$ pts. (reversals!)

There was an (i, k) interaction. For $i=4$ (principal driver 0-3 yrs exp.) $k=-1$ was no better than $k=0$ or 1. "New drivers have not earned a credit". Plan was modified accordingly.

A priori, a multiplicative model seemed more appropriate, esp. for credits ($k=-1$). "Additive surcharge, Percentage credit"

$$E(Y_{ijk}) = A_{ij} + B_k (k \geq 0) - C(PD)_{ij} (k = -1) \text{ if } i \neq j$$

$$E(Y_{ijk}) = A_{ij} + B_1(k) + B_2(k)^2 - C(PD)_{ij}(k-1)(i+k)$$

The quadratic was approximately \$50. per pt for 1st 2 pts, \$75./pt. Thereafter, counting \$4686. per acid

Political Question: should $A_{ij} = \bar{Y}_{ij}$?

Should the $k=0$ group pay average rate
or indicated rate?

"Hidden surcharge" of about \$50. was indicated

See figures p. 8 and p. 9.

Setting $A_{ij} = \bar{Y}_{ij}$ results in much smaller surcharges and credits.

How to fit a model that doesn't fit?

$$\text{Let } V(Y_{ijk}) = \sigma^2 + \frac{\hat{Y}_{ijk}}{N_{ijk}}$$

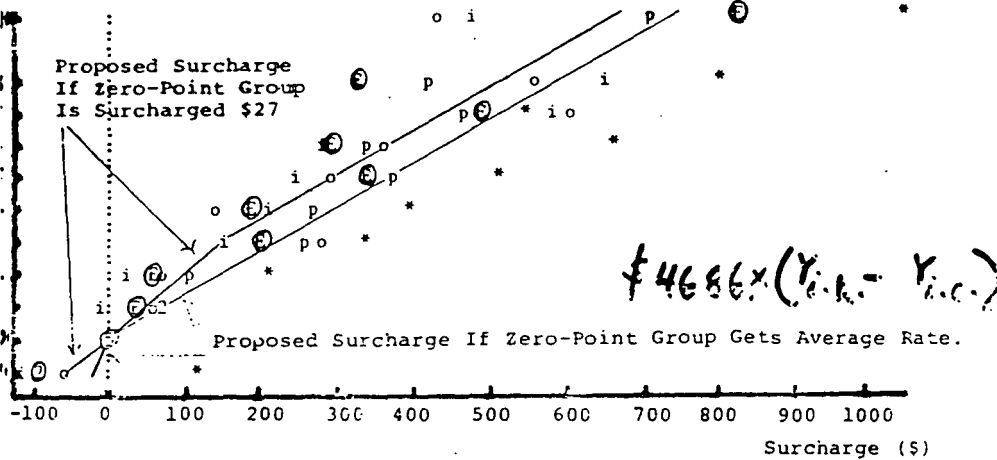
add a lack-of-fit variance component.

I.E. The prior distributions for each cell's lack of fit are exchangeable.

Finally, adjustments are made to every (i,j) cell to avoid double counting.

Stipulated Surcharge Amounts vs. Surcharge Class

SDIP
 Unsafe
 Driver
 Points



Based on the Merit Rating Board tabulation without "forgiveness" for surcharges paid, adjusted to the 1982 territorial exposure mix.

Plotted symbols represent indicated surcharges for each driver class:

E Experienced (including Senior Citizen and Business Use); Classes 10-15-30.

p Principal operator, 3-6 years of experience; Class 17.

o Occasional operator, 3-6 years of experience; Class 18.

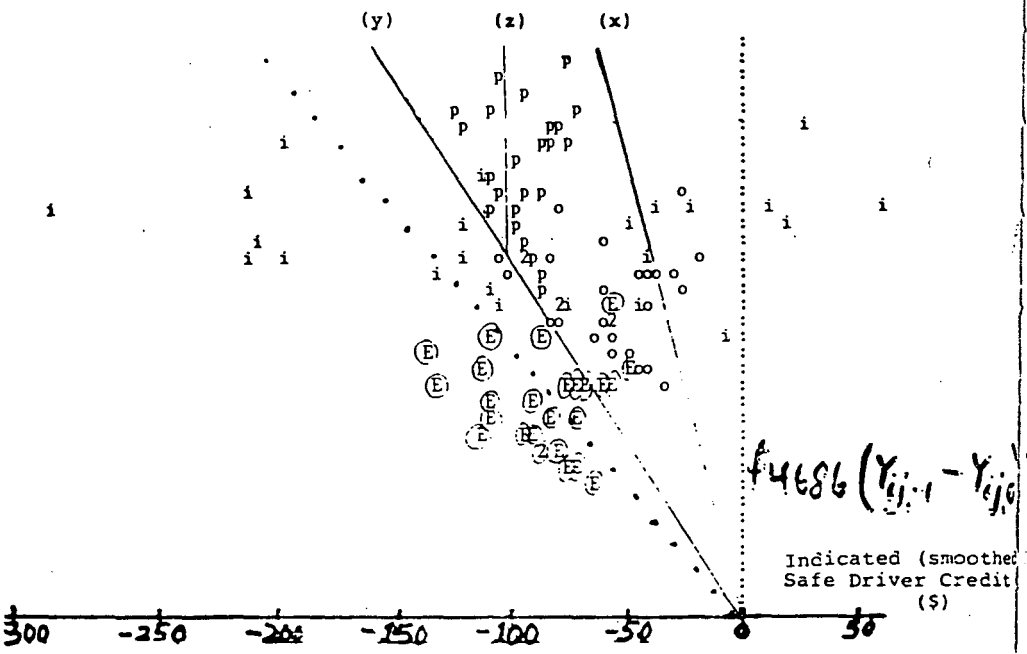
* Principal operator, 0-3 years of experience; Classes 20-25.

i Occasional operator, 0-3 years of experience; Classes 21-26.

- Two points coincide.

Indicated Credits vs. MARB Proposed PDL Rate for Each Class-Territory Cell

Rate
\$)



From Merit Rating Board tabulation without "forgiveness" for surcharges paid.

- (x) Credit allowable if the zero-point class receives the average rate.
- (y) Credit allowable if the zero-point class is surcharged an average of \$27.
- (z) Effect of capping credits at \$100.

Meaning of symbols as in Exhibit 3 of AG's filing.

Indicated credits have been smoothed as described in the AG's filing.

Class 20-25 omitted.