



SOCIETY OF ACTUARIES

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A Funny Thing Happened

ON THE WAY TO THE CLAIM FORUM

by Brad S. Linder



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Quite a few folks know that I really enjoy discussing the different perspectives in the general topic of LTC claims. I credit that pleasure to the people I've met through the years who are so passionate about our LTC industry. No, it's not just the folks dealing with claims on a daily basis; it includes members from all the special interest tracks. So it's not too far of a leap to offer our readers an issue of the LTC newsletter themed on claim perspectives.

I include articles on claim reserves, claimant perspectives, independent providers and caregiver perspectives. There's one on managing cognitive claims! And, to break the boundaries of what oftentimes appears in Section newsletters, I include two abstracts. They are brief, but are included to alert our readers to topics and presentations appearing on the forefronts of research. Also, our readers should know that there are some important LTC sessions that will appear at the upcoming Society of Actuaries (SOA) Annual Meeting this October. As you can see from the article in this issue, there are a number of hot topics appearing this fall.

Additionally, please know that the LTCI Section Council has decided to conduct our Section's first member satisfaction survey this fall. In addition to getting your feedback regarding the value of current Section activities and forums in furthering your professional development, the Council also wants your input on new ways to enhance the value of Section membership. This on-line survey should only take 5 to 10 minutes to complete and will be released in October, so please keep an eye out for it. Your input would be greatly appreciated.

I listened, I learned, I encourage our readers to do the same. I know you'll enjoy these articles. Please join me in thanking each of our esteemed authors! ■

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This newsletter is free to section members. To join the section, SOA members and non-members can locate a membership form on the LTCI Web page at www.soaltci.org. Back issues of section newsletters have been placed in the SOA library and on the SOA Web site (www.soa.org).

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