



## Instructions for Completing Application for Computer-Based Testing

### Mail check or money order with application to:

Society of Actuaries  
P.O. Box 95600  
Chicago, IL 60694-5600

### ALL OVERNIGHT DELIVERIES

Society of Actuaries  
Customer Service  
475 N. Martingale Road, Mailroom, Suite 500  
Schaumburg, IL 60173  
**Application forms may also be faxed to: +1-847-273-8529**

## Registration Deadline for Fall 2021 Exams – Monday, September 27, 2021

The use of on-line registration ([www.soa.org](http://www.soa.org)) is strongly recommended. Faxing +1-847-273-8529 or an overnight courier are also options to ensure delivery. If sending by regular mail, please allow at least **TEN WORKING DAYS** for the application to arrive. Postmark dates will not be considered. Applications received after the deadline will NOT be accepted. When using an overnight courier, send the application directly to the SOA street address (see directions for Credit Card Payments), as a courier will not deliver to a post office box.

### CANDIDATE INFORMATION:

- Indicate if you have registered previously with the Society of Actuaries by checking yes or no.
- Print your first and last name as it appears on your valid government issued identification, your date of birth, address, daytime telephone number and valid e-mail address.
- If you used a different name on your last application (e.g., a maiden name), print that name in the space provided.
- Candidates requiring testing accommodations must submit a written request with their application.  
<https://www.soa.org/Education/Exam-Reg/Exam-Day-Info/testing-accommodations.aspx>

### EMPLOYER INFORMATION:

- If you are employed in an actuarial position full-time, print the full name and address of your employer.

### INTERNATIONAL DISCOUNT PROGRAM:

- Details regarding Examination and Study Material Fee Discount Program can be found at <http://www.soa.org/education/general-info/registration/edu-examination-fee-discount.aspx>

**PRIVACY POLICY:** Please go to <https://www.soa.org/legal/privacy-policy/> to review the privacy policy.

### EXAMINATION SCHEDULE:

- Register for the exam by placing a check mark (✓) in front of the appropriate exam. All exams are administered in English except in Canada. For all test centers in Canada, exams are bilingual with questions viewed in English with an option to switch to French.

### SCHEDULE YOUR APPOINTMENT AT THE TEST CENTER

- After your registration has been processed, you will receive an acknowledgement/receipt by email that includes your candidate/eligibility number for this administration. You can locate your candidate/eligibility number by scrolling down into the receipt portion of the email. The candidate/eligibility number **will be activated approximately 1 hour or longer depending if there are any issues on your record** from the time of receiving the acknowledgement email. At that time, you should try to make an appointment at a Prometric computer-based testing center. Candidates who do not make an appointment at a CBT Prometric exam center soon after their candidate number is available at Prometric may find their local CBT center is filled on the days when the exam is offered. If there appear to be no appointments at the Prometric testing center, please try multiple times over several days to get an appointment. Appointments are very fluid, and persistence usually pays off. If your candidate number is not at Prometric after a few hours, please email [soaexams@soa.org](mailto:soaexams@soa.org) to inquire. The latest a candidate can schedule a CBT appointment is 48-hours prior to the start time of the exam on the final day of the testing window. No appointments or changes will be made after that time. Lastly, if you do not receive a confirmation email from Prometric within 24-hours of Scheduling your exam appointment, please contact Prometric to make sure the exam appointment was captured properly.

### EXAMINATION FEES

- Exam fees may be paid by check, money order, or credit card (American Express, MasterCard, or Visa). Checks should be made payable to **SOA Actuarial Exams**. Applications should be sent to the appropriate address listed on the first page. Fees must be in U.S. funds or equivalent. Letters of Confirmation used for scheduling appointments are not released until the account is paid in full. **NOTE:** The amount billed to an individual's credit card will be automatically adjusted for persons who miscalculate the amount due. **Fees are not transferable from one session to another.** Candidates with a balance due will not be permitted to register for future examination sessions until outstanding debts are paid in full.
- If paying by credit card, the candidate must include the CVV2 number (see details below under "Additional Credit Card Information—CVV2 Number").
- A **\$25** fee will be assessed on any checks returned due to insufficient funds.

**NO REFUNDS:** Preliminary Actuarial Exams/SOA does not offer refunds for its examinations. No part of a fee paid to the Preliminary Actuarial Exams/SOA for examination registration will be refunded or transferred to a later exam period should the candidate not appear for the exam or not have the proper identification which precludes taking the exam. The Preliminary Actuarial Exams/SOA does recognize that events may occur that are outside a candidate's control. In those cases, there are currently three options that may be available:

- **Rescheduling Options:** The Fall 2021 LTAM exam is offered as a two-day testing window, there is a possibility of rescheduling the day option, but it is limited to the appointments available.
- **Emergency Situations.** Preliminary Actuarial Exams/SOA recognizes that unforeseen emergencies may occur that directly influence a candidate's ability to take an exam on an appointed day. We will consider these situations on a case-by-case basis. Candidates finding themselves in such a situation should contact SOA Customer Service at [customerservice@soa.org](mailto:customerservice@soa.org).
- **Temporary Refund Policy due to Covid** - <https://www.soa.org/education/exam-req/registration/edu-refunds/>

#### SIGNATURE

- For this application to be valid, your signature must appear on the front of this application.

#### CHANGE OF ADDRESS and/or E-MAIL ADDRESS

Login to My SOA from our home page, [www.soa.org](http://www.soa.org) to update your record as needed. If you experience any difficulties contact SOA Customer Service at [customerservice@soa.org](mailto:customerservice@soa.org) or +1-888-697-3900 for assistance.

#### ADDITIONAL CREDIT CARD INFORMATION—CVV2 NUMBER

##### How to find your credit card's CVV2 number:

On a **Visa** or **MasterCard**, please turn your card over and look in the signature strip. You will find (either the entire 16-digit string of your card number, OR just the last 4 digits), followed by a space, followed by a 3-digit number. That 3-digit number is your CVV2 number (see below). On **American Express** Cards, the CVV2 number is a 4-digit number that appears above the end of your card number (see below).

##### What is CVV2?

CVV2 is a security measure we require for all transactions. Since a CVV2 number is listed on your credit card, but is not stored anywhere, the only way to know the correct CVV2 number for your credit card is to physically have possession of the card itself. All VISA, MasterCard and American Express cards made in the United States have a CVV2 number.

##### Visa & MasterCard:



**CVV2  
Num**

This number is printed on MasterCard and Visa cards in the signature area of the back of the card. (it is the last 3 digits AFTER the credit card number in the signature area of the card). **If you cannot read your CVV2 number, you will have to contact the issuing institution.**

##### American Express:



**4 Digit Card Verification Number**

American Express cards show the CVV2 printed above and to the right of the imprinted card number on the front of the card.

**NOTE:** For European or Asian credit cards that do not have a CVV2 number, please enter 000 as your CVV2 number.

Retain your candidate number to access results at <http://examresults.soa.org>.

If you need assistance, you may contact SOA Customer Service  
+1-888-697-3900 between the hours of 8:00 a.m. and 5:00 p.m. central time.

You may also email your message to SOA Customer Service at [customerService@soa.org](mailto:customerService@soa.org).