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Message from the Chairperson

by *Lisa F. Tourville*

The other day I was driving my three kids home from daycare when the two eldest (6 and 5 years old) started discussing the fact that the 6 year-old had gum on her elbow (not sure how that could happen but anyway...). The 5 year-old exclaimed "God threw it at you because you weren't listening." I still laugh every time I think of that conversation. Then I wonder exactly who was in attendance at the Learning to Listen session our section hosted in Las Vegas last May. I'm glad I listened to our expert presenter, Ashley Prickett of Training Solutions Group, LLC. I'd hate to have anything thrown at me, much less gum!

The Management and Personal Development Section "MPD" is now 930 members strong and growing. One thing that differentiates MPD from other sections of the SOA is that the experts that speak at our sessions are often non-actuaries who work in the field of management consulting. As a result, we often pay speaker fees. Thus, the growing membership and associated dues are valuable and help to make many of our sessions possible.

I am looking forward to the annual meeting in Chicago this October when we'll be hosting six sessions now fully recruited for speakers. We are offering five

sessions throughout the regularly scheduled time slots (Actuary's Career Planner; Presentation Skills; Telecommuting; 2010: Where Will the Profits Be?; and, Influence without Authority) and a Tuesday morning session which will combine breakfast with an informative and entertaining session. Projecting a Positive and Professional Image: Looking Like a Million Bucks in a Grunge World will be presented by Dr. Glenn Pfau, president of CMP Training. The session will use a teaching format (complete with live models that will illustrate business fashion do's and don'ts) to let attendees in on the secrets to making positive and lasting image. Dr. Pfau will address both the traditional business environment and the more contemporary business casual environment. (You can bet I'll spend



Lisa Tourville



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CORRECTION

The March 2000 issue of *The Stepping Stone* should have indicated that Lisa Tourville is an Associate of the Society of Actuaries.

