

ERM-GH Model Solutions

Spring 2020

1. Learning Objectives:

2. The candidate will understand the concepts of risk modeling and be able to evaluate and understand the importance of risk models.
3. The candidate will understand how the risks faced by an entity can be quantified and the use of metrics to measure risk.

Learning Outcomes:

- (2a) Demonstrate how each of the financial and non-financial risks faced by an entity can be amenable to quantitative analysis including an explanation of the advantages and disadvantages of various techniques such as Value at Risk (VaR), stochastic analysis, and scenario analysis.
- (2e) Evaluate the theory and applications of extreme value theory in the measuring and modeling of risk.
- (3a) Apply and construct risk metrics to quantify major types of risk exposure such as market risk, credit risk, liquidity risk, regulatory risk, etc., and tolerances in the context of an integrated risk management process.
- (3d) Analyze risks that are not easily quantifiable, such as operational and liquidity risks.

Sources:

ERM-102-12: Value at Risk: Evolution, Deficiencies, and Alternative

Financial Enterprise Risk Management, Sweeting, 2011, Ch. 12 Extreme Value Theory

ERM-105-12: Coherent Measures of Risk - An Exposition for the Lay Actuary -Glenn Meyers

Article: Modeling Tail Behaviour with Extreme Value Theory, Risk Management, Sept 2009

Embedding Cyber Risk in Risk Management: An Insurer's Perspective By Kailan Shang (pp.12 -15 of Cybersecurity: Impact on Insurance Business and Operations)

1. Continued

Commentary on Question:

Candidates are tested on their ability to understand the EVT and different risk measures. One of the EVT distribution calculations was tested. The question was designed to be relatively straightforward with minimal area for subjectivity. It is expected that candidates are able to discuss/elaborate different risk measures and EVT.

Solution:

(a) Your junior analyst, Dan, has identified the following risk metrics:

- VaR
- Total Exposure
- Standard Deviation
- CTE
- Average

Discuss advantages and disadvantages of using each of these risk metrics.

Commentary on Question:

Overall, candidates did well on part (a) by describing the advantages and disadvantages of different risk measures and showed that they understood the concepts well. One advantage and one disadvantage for each risk measures would achieve full credit.

Advantages -

VaR: industry standard, methodology well accepted, based on Normal curve, risk control tool, maximum possible loss for a given confidence level.

Total Exposure: simple to calculate, understand, used to control exposure, ex. credit risk exposure, maximum possible loss

Standard Deviation: can be used for capital purpose, moves beyond average, expected deviation from average, no assumption of normality required

CTE: considers only extreme losses, pertinent for cyber risk, average value above confidence level.

Average: simple to estimate, use for management purpose, pricing, expected value.

1. Continued

Disadvantages -

VaR as the industry standard relies on normal distribution, but in reality many risks have heavier tails than a normal distribution. Only information below confidence level. Also relies on past data to predict future performance. Risks: not occurred in the past will not be captured by a VaR calculation."

Total Exposure: not a meaningful risk metric, as this is simply an indicator for the size/volume of the operations, and does not credit/penalize risk management practices, no probability of loss, not show diversification benefit.

Standard Deviation: no tail risk included. No coherent.

CTE: may be difficult to obtain full distribution and calculate it but coherent risk measure, not a standard measure used by industry

Average: doesn't take into account extreme events, large instances of losses around mean may mask losses in the extreme scenarios.

- (b) Upon further research, Dan suggests that Extreme Value Theory (EVT) might be a more appropriate solution to model cyber risks. For that proposal, Dan drafts the following presentation slide outlining certain EVT aspects for the client.

Extreme Value Theory (EVT):

- EVT is a tool to help measure tail risk better than VaR.
- VaR assumes normal distribution
- Specifically, EVT can help quantify both the maximum of your experience data, and the frequency of values above the maximum.
- EVT uses historical data; VaR does not.
- This type of modeling can respond to fat-tailed distributions better than VaR, which is based on a normal distribution, and therefore can be a better predictor of extreme values.
- EVT accentuates agency issues compared to traditional VaR.
- EVT is a coherent risk measure unlike VaR.

Critique the statements made by Dan.

Commentary on Question:

Overall the performance on this part was mediocre. To achieve full credit, candidates needed to answer in the form of a critique, with strong justification to show understanding of the differences between EVT and VaR, instead of simply responding "yes" or "no."

1. Continued

- The slide is correct that EVT measures tail risk. VaR as the industry standard assumes Normality of risks, less relevant for cyber risk.
 - EVT quantifies the distribution from the sample maximum chosen, not the maximum of all your experience data. And EVT quantifies the sample maximum or the distribution of values above a given threshold. It's a conditional calculation.
 - VaR relies on past data to predict future performance. As a result, risks that have not occurred in the past will not be captured by a VaR calculation. Your client may have experienced unanticipated large losses simply because losses of that size were not in their experience data.
 - EVT can respond to fat-tailed distributions better than VaR, which is based on a normal distribution. VaR relies on a normal distribution, but in reality many risks have heavier tails than a normal distribution quantifies. As a result VaR underestimates the probability of an extreme event, possibly including the large cyber losses your client has experienced. EVT can more appropriately measure tail risk incidences.
 - Traditional VaR is exposed to agency issues. Risk managers can manipulate VaR by “stuffing risks into tail”. For example, if a manager is evaluated on VaR(90), they can appear to have improved their risk position by taking on risks which have a probability of less than 10% without regard to magnitude. As a result, even though the total risk may have increased, VaR(90) shows less risk is present. It is possible those in charge of managing your client's cyber risk have been manipulating the tools used to measure them without truly mitigating the risk. Less so for EVT to have such situations.
 - VaR is not a coherent risk measures. EVT is more of a conditional distribution.
- (c) The CDF of the GPD distribution is $G(x) = 1 - (1 - kx/s)^{1/k}$.
- (i) Identify the GPD threshold percentile you should use for your analysis. Explain your choice.
 - (ii) Calculate the probability of a total loss greater than 700. Show all work.
 - (iii) Explain how fuzzy logic might be a suitable alternative method to assess cyber risk exposure.

1. Continued

Commentary on Question:

Overall, candidates performed well on subpart c(i), showing their understanding of GPD distribution and threshold selection. However, the performance for c(ii) - calculating the conditional CDF of the GPD was not as strong. Many candidates missed the conditional loss above the threshold part. Most candidates were able to explain the fuzzy logic well and linked back to cyber risks.

- (i) Use 89th percentile parameter values because s^* and k^* stabilize at that point and after. Want to balance need for stability in estimators with desire to include as many data points as possible, so take very first observation where estimators stabilize.

- (ii) $G(x) = 1 - (1 - kx/s)^{1/k}$; Generalized Pareto Distribution
 $G(x) = 1 - (1 - (-0.135 * X)/120)^{(1/-0.135)} = 1 - (1 + .00112500 * X)^{-7.4074}$

Want 700 total loss, and threshold is 323, thus CPD is calculated at $X \Rightarrow 700 - 323 = 377$

$$1 - (1 + .00112500 * 377)^{-7.4074} = 0.9271$$

Conditional probability of less than this is $1 - 0.9271 = 0.0729$

Probability of a total loss greater than 700 is calculated as the Unconditional probability is $0.0729 * (1 - .89\%, \text{ the percentile of the threshold, that is } 0.11) = 0.0080$

- (iii) Fuzzy logic is a valid approach as it takes into account experience data as well as expert judgment. It integrates KRI for many aspects of a company that may be vulnerable to a cyber-attack. There is a feedback loop that can be used to update the management effort by the organization to face this risk. EVT calculation can be part to measure direct impact but less so for damage reputation. It complements this other method.

2. Learning Objectives:

2. The candidate will understand the concepts of risk modeling and be able to evaluate and understand the importance of risk models.
4. The candidate will understand the approaches for managing risks and how an entity makes decisions about appropriate techniques.

Learning Outcomes:

- (2d) Apply and analyze scenario and stress testing in the risk measurement process.
- (4a) Demonstrate and analyze applicability of risk optimization techniques and the impact of an ERM strategy on an organization's value. Analyze the risk and return trade-offs that result from changes in the organization's risk profile.
- (4b) Demonstrate means for transferring risk to a third party, and estimate the costs and benefits of doing so.
- (4c) Demonstrate means for reducing risk without transferring it.

Sources:

ERM-112-12: Revisiting the Role of Insurance Company ALM within a Risk Management Framework

ERM-123-14: S&P Enterprise Risk Management Criteria (#1-71, 86-88)

ERM-106-12: Economic Capital-Practical Considerations-Milliman

ERM-120-14: IAA Note on Stress Testing and Scenario Analysis (pp. 1-6 and 14-17)

Financial Enterprise Risk Management, Sweeting, 2011 Ch. 16 Responses to Risk

Commentary on Question:

The purpose of this question is to test the candidate's understanding of ALM and Risk Management as they relate to an insurance company's product portfolio. Candidates were tested on their knowledge of ERM best practices corresponding to both new product launches and asset management.

Solution:

- (a) Evaluate each of KRW's four current ERM practices given its current product portfolio.

Commentary on Question:

Candidates generally scored well on this part of the question.

2. Continued

I – Risk metrics should be reported more frequently (e.g. monthly) to provide senior management more opportunities to respond to current and potentially new risks.

II – KRW should define their own economic capital framework and risk measures and overlay specific regulatory and/or rating agency capital constraints.

III – Cash flow matching may not be an optimal strategy and might generate lower returns which will affect the competitiveness of the company's product(s). Also, in some cases cash flow matching may not be possible.

IV – Sensitivities should be reported with the same timing as the risk metrics from (I) and should include sensitivities which test policyholder behavior (e.g. disintermediation risk for the deferred annuity product).

(b)

(i) Outline the steps in the process of implementing strategic asset allocation.

(ii) Explain the trade-offs associated with changing the allocation to each of the following asset classes:

- Government Bonds
- Corporate Bonds
- Equity
- Real Estate

(iii) Recommend how each component of the current portfolio should change, considering the new asset allocation objectives. Justify your response.

Commentary on Question:

Candidates did not generally score well on this part of the question. With respect to subpart (ii), many candidates did not provide trade-offs for all asset classes or they did not include more than one trade-off. With respect to subpart (iii), many candidates did not make a recommendation, or the recommendation was contradictory to their answer in subpart (ii).

- (i) Steps in the process of implementing strategic asset allocation:
- a. Set the investment objective and constraints.
 - b. Establish the asset universe and assumptions.
 - c. Design a replicating portfolio based on the liability profile.
 - d. Establish risk metrics to assess the risk/return trade-off.

2. Continued

- (ii) Government Bonds – Increasing the allocation will increase the duration of the asset portfolio, which will help close the liability duration gap. However, these are the highest quality bonds and have the lowest return (and risk).

Corporate Bonds – Adding more AAA corporate bonds will increase the credit quality of the portfolio but brings with that lower return due to lower risk of default relative to BBB corporate bonds.

Equity – Increasing the allocation to equity will increase the portfolio's expected return. However, equity requires more RBC than government or corporate bonds to capital would also increase.

Real Estate – Increasing the allocation to real estate will increase the portfolio's expected return. However, Real Estate can be very illiquid.

- (iii) Cash – Maintain current level of cash to balance short-term liquidity needs.

Government Bonds – Increase allocation to close the liability duration gap.

Corporate Bonds – Decrease allocation to BBB corporate bonds to reduce duration mismatch and improve credit quality of the portfolio.

Equity – Increase allocation to increase excess yield.

Real Estate – Limit or avoid. While this increases excess yield, may be too illiquid.

- (c) The CFO suggests that aggregate capital levels would be determined by summing the resultant capital values produced by each shock.
- (i) Evaluate the appropriateness of the CFO's recommendations for the entire portfolio of KRW's existing products.
- (ii) Describe key considerations related to the implementation of the following alternative modeling methods:
- Stochastic Analysis
 - Sensitivity Analysis

2. Continued

- (iii) Additionally, KRW is looking into introducing a new traditional life product.

Evaluate whether the shocks recommended by the CFO would be appropriate for the portfolio after adding the new product line.

Commentary on Question:

Candidates did not generally score well on this part of the question. Many responses did not follow the verb in each stem of the question (e.g. "Evaluate" or "Describe").

- (i) The mortality shock is directionally appropriate, but increased longevity is unlikely to occur as an instantaneous change. Should look to add mortality improvement.

The interest rate shock is too simplistic. Multiple shocks should be run in order to capture changes in asset duration and potential policyholder behavior.

The lapse rate shock may not serve the intended purpose. Fixed deferred annuities may benefit from no lapses and single premium immediate annuities do not give the policyholder the option to lapse.

The aggregation method will not capture any diversification between the assets and liabilities and will overstate capital at the firm level.

- (ii) Stochastic Analysis
- Determine how to define the yield curve; and
 - Need to incorporate policyholder behavior into the projection

Sensitivity Analysis

- Need to identify the key assumptions to be included; and
- Consider potential correlation between risks in the aggregation process.

- (iii) The mortality shock will not be appropriate as it will have a favorable impact to the traditional life product. Need to look at an increase in mortality.

The discount rate shock is not appropriate due to its oversimplification. However, the same shock can be applied to the traditional life product as is applied to the annuity products.

2. Continued

In general, the lapse rate shocks between the deferred annuity product and the traditional life product should be different, as each product has a different lapse risk profile.

- (d) Recommend how KRW could mitigate financial risks using product design and asset allocation.

Commentary on Question:

Candidates generally did not score well on this part of the question. No credit was awarded for responses that included asset allocation concepts previously discussed in part (c).

Product Design

- Add a surrender charge and/or market value adjustment to the deferred annuity. This will effectively modify customer behavior in a manner than benefits KRW, or at least will minimize losses in the case of early lapsation.

Asset Allocation

- Enter into a longevity swap for the single premium deferred annuity block. This strategy might allow KRW to free up capital and write more annuity business and may reduce asset volatility.

3. Learning Objectives:

1. The candidate will understand the types of risks faced by an entity and be able to identify and analyze these risks.
3. The candidate will understand how the risks faced by an entity can be quantified and the use of metrics to measure risk.
4. The candidate will understand the approaches for managing risks and how an entity makes decisions about appropriate techniques.

Learning Outcomes:

- (1c) Identify and assess the potential impact of risks faced by an entity, including but not limited to market risk, currency risk, credit risk, counterparty risk, spread risk, liquidity risk, interest rate risk, equity risk, hazard/insurance risk, inflationary risk, environmental risk, pricing risk, product risk, operational risk, project risk and strategic risk.
- (3a) Apply and construct risk metrics to quantify major types of risk exposure such as market risk, credit risk, liquidity risk, regulatory risk, etc., and tolerances in the context of an integrated risk management process.
- (4a) Demonstrate and analyze applicability of risk optimization techniques and the impact of an ERM strategy on an organization's value. Analyze the risk and return trade-offs that result from changes in the organization's risk profile.

Sources:

Value-at- Risk, Third Edition, The New Benchmark for Managing Financial Risk, Jorion
Ch. 7 Portfolio Risk: Analytical Methods

Value-at- Risk, Third Edition, The New Benchmark for Managing Financial Risk, Jorion
Ch. 13 Liquidity Risk

Commentary on Question:

This question tests the candidate's knowledge on the different VaR methods and how they are calculated. The question then asks about what to do with the liquidity risk that is not included in VaR. Finally, the candidate is asked which investment should be selected considering the liabilities that the premiums support.

3. Continued

Solution:

(a) Consider the following VaR determination methods:

- Marginal VaR
- Incremental VaR
- Component VaR

- (i) Explain conceptually how to calculate the impact that an additional investment would have on the portfolio VaR under each method.
- (ii) Compare and contrast the use of these methods for XYZ.

Commentary on Question:

Part (a) was well performed in general. Many candidates were able to obtain credit for knowing the concepts for each VaR calculation method. Some candidates lost credit for not knowing how to compare and contrast, reversing the definitions of incremental and component VaR, or not pointing out that Incremental VaR is the most 'meaningful method' in the context of XYZ.

Solution: (a)(i)

Marginal VaR - Calculate the change in VaR for the portfolio resulting from taking an additional dollar of exposure to a given asset. It is the partial derivative with respect to that asset.

Incremental VaR - Calculate the VaR for the current portfolio, then the VaR after adding the new asset. The Incremental VaR is the difference between those two calculations.

Component VaR - A partition of the portfolio VaR that indicates how much the portfolio VaR would change approximately if the given component were deleted. To calculate this, we first need to calculate the VaR of the portfolio with the new investment and take the difference between this new value and the portfolio VaR before adding the new investment.

Solution: (a)(ii)

The Marginal VaR is the easiest to calculate but is only valid over small incremental changes for a given asset. Marginal VaR is also limiting in that it is linear.

Incremental VaR can be calculated based on the specific trade size that XYZ is making. Unlike Marginal VaR, the amount added or subtracted can be large.

3. Continued

The individual component VaRs add up to the total VaR, which helps to allocate several risks already within an organization in a meaningful way. However, this situation is involving adding a single risk, therefore the incremental VaR will be more meaningful and get you to the total portfolio VaR after adding the security.

(b)

- (i) Calculate the Incremental VaR for each of the two investment options at a 95% confidence level. Show all work.
- (ii) Explain how the answer from part (i) does not accurately reflect liquidity risk and why that should be a consideration for XYZ's investment decision.
- (iii) Identify and describe three approaches that a company can use to adjust its calculation of VaR to account for liquidity risk.

Commentary on Question:

Many candidates could calculate the before-trade VaR, but most could not handle the complexity of the math for the VaR with the additional investment. There was often confusion with what values to use in the trade sizes (W) for each of the calculation questions.

Solution (b)(i)

Before Trade: VaR (prior to trade) = $1.645 * 0.07 * 30 = 3.4545$

After Trade: w/ Corporate Bonds VaR (After trade): $1.645 * \sqrt{(30^2 * 0.07^2) + (10^2 * 0.08^2) + (2 * 0.6 * 0.07 * 0.08 * 30 * 10)} = 4.3727$

After Trade: w/ Private Placements VaR (After trade): $1.645 * \sqrt{(30^2 * 0.07^2) + (10^2 * 0.06^2) + (2 * 0.4 * 0.07 * 0.06 * 30 * 10)} = 3.9542$

Corporate Bond Incremental VaR = $4.3727 - 3.4545 = 0.9182$

Private Placements Incremental VaR = $3.9542 - 3.4545 = 0.4997$

Solution (b)(ii)

Liquidity risk represents the inability to unload an asset at a fair price due to a limited market- this is not reflected in VaR. The returns used to measure volatility are typically measured on mid-market prices, therefore this VaR calculation will not account for bid-ask spread or large volume trades. So, while the VaR is lower for the private placements, there is additional liquidity risk that is not included in this measurement that is particularly relevant given that the trade volume is beyond market depth.

3. Continued

Solution (b)(iii)

- Ensuring the time horizon that it is calculated on is longer than an “orderly” liquidation period.
- Artificially increase the volatility. This is simply a buffer that is applied to VaR rather than calculating liquidity directly.
- Add fixed spread or variable spread to the calculation to account for liquidity risk – known as LVaR.

(c)

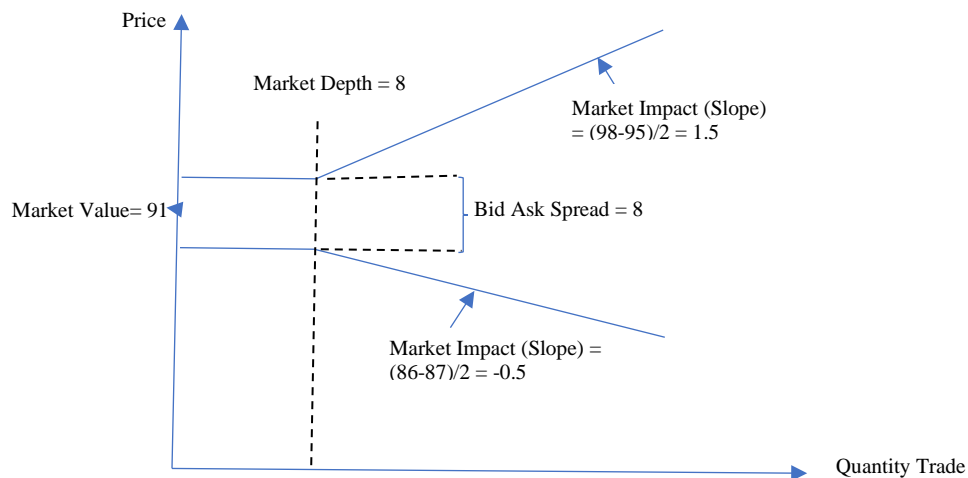
- (i) Draw a chart to show how the size of a transaction can affect the price at which it is executed by identifying:
 - Normal market size (depth)
 - Market impact
 - Market value
 - Bid-ask spread.
- (ii) Label each item in the chart from (i) with the value that applies to the Private Placement Bonds.
- (iii) Calculate the liquidity-adjusted VaR (LVaR) for each of the two investment options prior to XYZ’s investment in either of them. Show all work.

Commentary on Question:

Many candidates did not understand which prices (at quantity of 8 vs. 10) to use for the market value and bid-ask spread calculations. Some candidates drew the chart correctly but failed to label each item with the correct value. Few candidates were able to quantify the Market Impact on the bid and asked prices. For subpart (iii), the most common error was in the calculation of the spread. Some candidates used only the difference in prices and did not divide by the mid-market price.

3. Continued

Solutions (c)(i) and (c)(ii)



Solutions (c) (iii)

$$LVAR = VAR + [(Ask-Bid)/Mid]/2 * Investment$$

$$\text{Corporate Bond LVAR} = 1.645 * 0.08 * 10 + [(96.2 - 95.8) / 96] / 2 * 10 = 1.3368$$

$$\text{Private Placement LVAR} = 1.645 * 0.06 * 10 + [(98.0 - 86.0) / 92] / 2 * 10 = 1.6392$$

(d)

- (i) Recommend which investment should be made based on the results obtained in (b) and (c). Justify your recommendation.
- (ii) Provide additional liquidity considerations that would affect a recommendation in the following situations:
 - I. XYZ is using the assets to back annuities with surrender options
 - II. XYZ plans to invest only 5 instead of 10
 - III. XYZ's risk appetite statement includes the following: "...We are more concerned with default and credit spread risk than liquidity risk as we typically carry enough cash to meet our expected benefit payments..."

3. Continued

Commentary on Question:

Some candidates could not make a valid recommendation due to incorrect calculation results in (b) and (c). Several candidates recommended Corporate Bonds but never considered that the liabilities are highly structured and the need for asset liquidity is not relevant. Candidates received partial credit if they recommended the wrong investment with valid justifications. Another area where candidates lost credit was providing too general of considerations in subpart (d)(ii) instead of providing considerations specifically related to liquidity.

Solutions (d)(i)

The private placements generate a higher yield but have lower liquidity and a lower Incremental VaR. They also have a higher LVaR because the asset liquidity risk is higher due to a wider bid-ask spread.

The Corporate bonds generate a higher incremental VaR but have a lower LVaR since they are publicly traded and liquid assets.

In XYZ's situation, they are using these assets to back highly structured liabilities with very predictable cash flows that is unlikely to require them to sell significant assets unexpectedly. Since they are better able to manage the higher LVaR, XYZ should invest in the private placements.

Solutions (d)(ii)

- I. Given the liabilities would be more liquid, XYZ would have to put more weight on the liquidity/LVaR in their decision making as there is higher likelihood of the need to liquidate assets at some point
- II. XYZ could put less weight on liquidity/LVaR because the trade would be within the market depth of the Private Placements
- III. This would put less weight on liquidity/LVaR as XYZ would not expect to need to liquidate assets unexpectedly.

4. Learning Objectives:

1. The candidate will understand the types of risks faced by an entity and be able to identify and analyze these risks.
2. The candidate will understand the concepts of risk modeling and be able to evaluate and understand the importance of risk models.
5. The candidate will understand the concept of economic capital, risk measures in capital assessment and techniques to allocate the cost of risks within business units.

Learning Outcomes:

- (1c) Identify and assess the potential impact of risks faced by an entity, including but not limited to market risk, currency risk, credit risk, counterparty risk, spread risk, liquidity risk, interest rate risk, equity risk, hazard/insurance risk, inflationary risk, environmental risk, pricing risk, product risk, operational risk, project risk and strategic risk.
- (2c) Analyze and evaluate risk aggregation techniques, including use of correlation, integrated risk distributions and copulas.
- (2d) Apply and analyze scenario and stress testing in the risk measurement process.
- (5e) Demonstrate the ability to develop a capital model for a representative financial firm.

Sources:

Financial Enterprise Risk Management, Sweeting, 2011, Ch. 14 Quantifying Particular Risks

Quantitative Enterprise Risk Management, Hardy, Ch. 2 Risk Taxonomy

Risk Appetite: Linkage with Strategic Planning Report

ERM-101-12: Measurement and Modeling of Dependencies in Economic Capital (Ch 3-5)

ERM-119-14: Aggregation of risks and Allocation of Capital (Sections 4-7 Excluding 6.3)

Commentary on Question:

This question was composed of many open ended and critical thinking subcomponents. While knowledge of the subject was required to receive full credit, so was careful consideration of what was being asked and what was being given. Many candidates missed points for not clearly answering what was asked and for not properly considering items such as years and targets that were provided in the question.

4. Continued

Solution:

- (a) Big Ben's CFO proposes enhancing the model by adding a liquidity risk component:
- (i) Explain why liquidity risk could be difficult for Big Ben to quantify.
 - (ii) Design a scenario that Big Ben could use to measure its liquidity exposure.

Commentary on Question:

For subpart (i), most candidates were able to briefly name reasons quantifying why liquidity risk is difficult and received partial credit. However, many did not explain why it would be difficult, which was required to receive full credit. For subpart (ii), results were similar, with students mentioning things to put in the scenario but not providing enough detail or justification of the scenario for full credit.

- (i) It is difficult to quantify because liquidity risk is often systemic in nature, highly correlated to other risks, and occurs uniquely in every organization. As such, data on actual liquidity crises is limited, so even if data is available, there is a good chance that Big Ben could not actually use it. Also, all organizations have some inherent liquidity risk, and its significance differs according to the type of organization.
 - (ii) Big Ben experiences a major security breach that severely impacts the reputation of the bank. This causes a run on the bank where a third of the deposit liabilities are claimed by their customers. This is more than the cash they have on hand, thereby requiring them to fund the gap by borrowing additional funds or selling assets. The resulting loss due to the stress would be the capital loss on the assets sold, and the investment income that is foregone because they don't own the asset anymore.
- (b) Big Ben's CFO states that the company should target an internal capital adequacy ratio of 150%.
- (i) Describe the process of using copulas to aggregate risk in an EC model.
 - (ii) Your firm's analysis suggests that 10% would be a reasonable fixed diversification percentage for 2018.
- Determine whether 10% would be sufficient to maintain a capital ratio above the CFO's suggested target. Show all work.

4. Continued

- (iii) Critique each of the three diversification methods being considered by Big Ben. Provide support using information from the case study.

Commentary on Question:

For subpart (i) students did well for the first steps, but most left out the need to repeat the process across many simulations. In subpart (ii), even though the year to calculate the diversification percentage was clearly given with the last word of the sentence as 2018, many students used 2019 data. Partial credit was still given for these answers if they were done correctly using the 2019 numbers, but they did not receive full credit. Students generally did well on subpart (iii). Many candidates used a different capital adequacy ratio, the one provided in the Case Study. Full credit was not awarded for using 140% instead of 150%.

- (i) To use copulas to aggregate risk in an EC model, first you must create a distribution for each component. Second you simulate a uniform random variable from $[0,1]$ that represents the marginal distributions of the copula. The cumulative distribution of each risk is then calculated. Next you take the inverse of the marginal distributions and the simulated loss represents the sum of the inverses. Finally you repeat the process across many simulations to get a simulated total loss distribution.
- (ii) The total required economic capital is:
 $(370+471+277+160) \times (1 - .10) = 1,150.2$
TAC ratio = Available EC/Required EC = $1,642 / 1,150.2 = 142.8\%$.
This is less than 150% therefore 10% is not sufficient to maintain the capital ratio.
- (iii) Variance Co-variance Matrix (correlation): Although the calculation is straightforward and easy to explain, Big Ben is concerned with how the correlations were obtained therefore the diversification benefit may not be appropriate. Even if they felt good about how they were obtained, the correlations can change over time, particularly in stress scenarios, and may need adjusted.

Fixed Diversification Percentage: This method is similar to the simple summation method, and is straightforward to calculate and explain. That simplicity fails to capture the interaction between risks, which is key for aggregating them. It is also a fixed percentage, which would not capture the diversification benefit changing over time.

4. Continued

Copula: Copulas do very well at reflecting tail dependency and it is highly likely that Big Ben has risks that are tail dependent. This comes with the offset of being difficult to specify the structure of the copula. Big Ben would need to have expertise in house to perform the copula calculations, which involve complicated simulations.

- (c) Big Ben's CFO has expressed concern that the EC produced by the current model is greater than he would expect.

Evaluate whether each of the following factors that determine Big Ben's EC level support the CFO's assertion.

- I. Regulatory requirements
- II. Risk measure components
- III. Modeling method

Commentary on Question:

Many candidates skipped parts or all of part (c). Some provided adequate explanations but left out whether or not their answer would support the CFO's assertion, which is needed to demonstrate their grasp and ability to relate the material to a real-world situation. Most students failed to distinguish that the question was asking about the Risk measure components and not Risk components, which received no credit.

Regulatory Requirements: The components of the EC model should meet regulatory standards if it's being used for required capital calculations. A confidence level of 99.5% for VaR is consistent with regulatory standards, as well as one of the most popular in banking and insurance, so it seems appropriate. This does not support the CFO's assertion.

Risk Measure Components - VaR is the risk measure being used in the model. It represents the loss at a given percentile, and doesn't consider any values beyond that point. VaR is appropriate at higher confidence levels and is used in regulatory requirements. If Big Ben were to switch to a TVaR/CTE risk measure at the same confidence level, the capital coming out of the model would be higher. This does not support the CRO's assertion.

4. Continued

Modeling Method – Big Ben uses various internal models, such as Joint normal distribution, Stochastic, scenario analysis, and methods to measure the different risk types in its economic capital model. If a different method were chosen for a particular risk, a different level of capital will most likely be calculated. This would support the CFO's assertion if the models were overstating the capital amounts, but could also not support the assertion if the opposite were true.

5. Learning Objectives:

2. The candidate will understand the concepts of risk modeling and be able to evaluate and understand the importance of risk models.
5. The candidate will understand the concept of economic capital, risk measures in capital assessment and techniques to allocate the cost of risks within business units.

Learning Outcomes:

- (2g) Analyze and evaluate model and parameter risk.
- (2h) Construct approaches to modeling various risks and evaluate how an entity makes decisions about techniques to model, measure and aggregate risks including but not limited to stochastic processes.
- (5b) Define the basic elements and explain the uses of economic capital. Explain the challenges and limits of economic capital calculations and explain how economic capital may differ from external requirements of rating agencies and regulators.
- (5c) Apply risk measures and demonstrate how to use them in capital assessment. Contrast regulatory, accounting, statutory and economic capital.

Sources:

Economic Scenario Generators: A Practical Guide (pp. 7-17)

ERM-101-12: Measurement and Modeling of Dependencies in Economic Capital (Ch 5)

ERM-106-12: Economic Capital-Practical Considerations-Milliman

ERM-102-12: Value-at-Risk: Evolution, Deficiencies, and Alternatives

Commentary on Question:

This question crossed multiple learning objectives and asked for a variety of levels of analysis in looking at the use and evaluation of economic scenarios and ESGs for variable annuities, as well as the effect of risk metric choices, and risk diversification between life insurance and annuities.

Most candidates were able to attempt at least parts of this question, and many were able to get credit on many of the parts. Some candidates answered questions with recalled statements and did not apply it to the specific situation.

A common issue was candidates not using the information in the stem of the question, especially once they got to the last part of the question.

5. Continued

Solution:

- (a) You have been asked to apply the new standard to the company's variable annuity products.
 - (i) Explain why stochastic scenarios would be appropriate to value the variable annuity liabilities.
 - (ii) Assess whether risk-neutral scenarios are the appropriate type to use.

Commentary on Question:

On subpart (i), many candidates were able to answer with the need for stochastic simulation to capture the value of embedded options in VAs. Some candidates discussed real-world vs. risk-neutral simulation, which is not what was asked for in this part of the question.

For subpart (ii), some candidates missed that a new valuation standard was requiring market consistent valuation, which is a big part of the reason why risk-neutral scenarios would be appropriate.

(i) Stochastic simulation overcomes many of the restrictions that are imposed by the use of an analytical formula or deterministic set of scenarios. It allows for the evaluation of complex dynamic financial systems, including policyholder behavior.

The liability cash flow of variable annuity products can be significantly different depending of the economic condition which requires the projection of multiple economic conditions.

Variable annuity guarantees can show varying degrees of in-the-moneyness depending on the economic scenario. In a typical deterministic scenario, many variable annuity guarantees never produce a non-zero value at any time horizon. Stochastic scenarios will ensure a range of economic conditions will be seen, including those with very low probability.

(ii) Risk-neutral scenarios assume there is no arbitrage, a complete market and are calibrated to reproduce current market prices of assets.

Risk-neutral scenarios are therefore better suited for a market consistent valuation, which is the new standard mentioned in the problem.

5. Continued

- (b) Evaluate the calibration and parameterization of the ESG.

Commentary on Question:

Many candidates were able to see the deficiency in the real-world scenario parameterization. Some candidates responded that calibration or parameterization was good without providing a reason and did not receive full credit.

Risk-neutral scenarios

Calibration: Given that the scenarios are supposed to be market consistent, it is good that the model is calibrated to current market prices.

Parameterization: The inputted yield curve is consistent with the asset prices which is needed to get back to the appropriate market values.

Real-world scenarios

Calibration: Real-world scenarios should be calibrated to reproduce realistic market dynamics, so the first point is good.

Parameterization: The parameterization is based on current market data, whereas real-world scenarios would generally be calibrated to historical data.

- (c)
- (i) Outline the steps involved in performing a martingale test.
 - (ii) Determine which scenario generator is more appropriate to use for the new valuation standard based on the martingale test. Show all work.

Commentary on Question:

For subpart (i), some candidates supplied the definition of a martingale instead of explaining the martingale test. Because this did not answer the question being asked, it did not receive credit.

For subpart (ii), there were many equivalent mathematical approaches, and both continuous and effective interest was acceptable for calculation. Some candidates did not show all their work, which prevented them from receiving full credit.

- (i) The martingale test is used to confirm a scenario set is risk-neutral.

Risk-neutral prices are generated for assets, and the risk-neutral short rate of interest also is generated. A time horizon is selected.

For a non-cash-flow-generating asset, take the average of the present value of the ratios of the risk-neutral prices and the values of the asset from the scenarios. If this average diverges from the time zero market value, the scenarios being used are not risk-neutral.

5. Continued

(ii) Using continuous interest:

Generator 1:

$$T = 1, X_0 = \exp(-2\% \cdot 1) \cdot 1.020 = 1.000$$

$$T = 5, X_0 = \exp(-2\% \cdot 5) \cdot 1.091 = 0.987$$

$$T = 10, X_0 = \exp(-2\% \cdot 10) \cdot 1.133 = 0.928$$

$$T = 20, X_0 = \exp(-2\% \cdot 20) \cdot 1.315 = 0.881$$

$$T = 30, X_0 = \exp(-2\% \cdot 30) \cdot 1.517 = 0.833$$

Generator 2:

$$T = 1, X_0 = \exp(-2\% \cdot 1) \cdot 1.021 = 1.001$$

$$T = 5, X_0 = \exp(-2\% \cdot 5) \cdot 1.132 = 1.024$$

$$T = 10, X_0 = \exp(-2\% \cdot 10) \cdot 1.315 = 1.077$$

$$T = 20, X_0 = \exp(-2\% \cdot 20) \cdot 1.515 = 1.016$$

$$T = 30, X_0 = \exp(-2\% \cdot 30) \cdot 1.825 = 1.002$$

While both generators diverge from 1 at various points, overall Generator 2 is closer to 1 for the T we're given. Generator 1 diverges more and more from 1 as T increases, which clearly fails the martingale test. Thus, Generator 2 is more appropriate to use for market-consistent valuation.

(d) Basic Life's current economic capital (EC) calculation uses deterministic scenarios. The CFO is concerned that the EC does not appropriately quantify the impact of a market downturn on guaranteed payouts associated with the variable annuity products. He tells you the company is considering using the new ESG to calculate EC to address this concern.

(i) Explain whether the new risk-neutral ESG is appropriate to use for calculating EC for variable annuities.

In addition, the CFO proposes that the following risk metrics be considered for quantifying the market risk:

- Value at Risk
- Standard Deviation
- Tail Value at Risk (CTE)
- Maximum Loss

(ii) Recommend which of the proposed metrics is the most appropriate to quantify EC for market risk. Justify your choice.

5. Continued

Commentary on Question:

Candidates often indicated that risk-neutral scenarios were not appropriate in subpart (i), and that real-world scenarios were better. In order to receive full credit, an explanation as to why this was the case was required.

Candidates, in general, did well on subpart (ii). Some candidates recommended VaR, which was considered an acceptable response if supported by appropriate arguments.

(i) To be able to calculate an EC risk measure (such as VaR_{99.9}), the probability distribution of risk-neutral scenarios would need to be converted to real-world probabilities.

It is not straightforward how one could use the market price of securities to construct this probability distribution. Calibrating the probability in this way would make results difficult to interpret as well. Therefore, the new risk-neutral ESG would not be appropriate to use for economic capital.

(ii) I recommend Tail-VaR

Coherence is a desirable trait for EC risk metrics, and Tail-VaR & maximum loss are coherent; Standard deviation and VaR are not coherent.

Maximum loss would probably be too extreme, as market results are fat-tailed and the guarantees may have very high value at extremely low probabilities

Standard deviation by itself does not provide information on capital needs; it would require knowing the mean.

VaR could be used, but due to not having subadditivity, one could get an underestimate of EC when aggregating market risks.

- (e) Basic Life is considering launching a single premium immediate annuity (SPIA) product.
 - (i) Describe how launching a SPIA product could result in a diversification benefit for Basic Life.
 - (ii) Compare and contrast the use of a correlation matrix versus a copula to reflect this diversification benefit in the EC calculation.

5. Continued

Commentary on Question:

Strong responses to subpart (i) discussed the mortality/longevity offsets of life insurance and income annuities. Some candidates instead discussed the diversification benefit between SPIAs and VAs, which is not as clear and only received partial credit.

For subpart (ii), many candidates were able to state aspects of copulas and correlation matrices, but did not mention how this pertained to capturing the specific diversification benefit mentioned in subpart (i).

(i) Launching a payout annuity product could result in a diversification benefit because Basic Life sells life insurance products currently and there is a natural hedge between life insurance and annuity products in mortality and longevity.

(ii) Modelling: Copulas require marginal distribution functions and sometimes stochastic simulation, while a correlation matrix approach only needs the amount of economic capital associated with each risk and correlations between risks. Mortality/longevity risk isn't commonly modelled stochastically so the correlation matrix may be more appropriate.

Tail dependence: Correlation matrices generally understate tail dependence of risks but copulas are able to reflect varying degrees of tail dependence depending on the copula. Mortality/longevity risk doesn't normally have fat tails and hence the tail dependence may not be significant to capture.

6. Learning Objectives:

2. The candidate will understand the concepts of risk modeling and be able to evaluate and understand the importance of risk models.

Learning Outcomes:

- (2d) Apply and analyze scenario and stress testing in the risk measurement process.
- (2g) Analyze and evaluate model and parameter risk.
- (2h) Construct approaches to modeling various risks and evaluate how an entity makes decisions about techniques to model, measure and aggregate risks including but not limited to stochastic processes.

Sources:

ERM-120-14: IAA Note on Stress Testing and Scenario Analysis

ERM-118-14: Model Validation Principles Applied to Risk and Capital Models in the Insurance Industry

ERM-119-14: Aggregation of risks and Allocation of Capital

ERM-101-12: Measurement and Modeling of Dependencies in Economic Capital

Commentary on Question:

This question focused on qualitative assessment methods for external risk based on the Energetix context from the core case study. The question also covered principles of model risk and potential aggregation methods.

Solution:

- (a) ExRM must include the following types of scenarios in the model:

- Global Scenario
- Multi-Event Scenario
- Synthetic Scenario

Identify the type of scenario for each of the Scenarios 1, 2 and 3. Justify your response.

Commentary on Question:

Most candidates did well on this part. Most candidates assumed they had to choose one of the listed types for each scenario. Partial credit was awarded if the question was interpreted this way.

6. Continued

Scenario 1 is a Synthetic Scenario. It describes a hypothetical condition that has not been observed.

Scenario 2 is a Single-Event scenario. It focuses on a single specific event.

Scenario 3 is a Global Scenario. It will affect all electrical companies on a global level; these scenarios affect a whole industry, unfold over time, test interdependency, systemic event, etc.

- (b) You are asked to evaluate the ExRM using Model Validation Principles Applied to Risk and Capital Models as identified by the North American CRO Council.
- (i) Identify two Principles that Energetix follows. Justify your response.
 - (ii) Identify two Principles that Energetix is clearly not following. Justify your response.

Commentary on Question:

Candidates appeared to struggle on this part. Several candidates listed the same principle for both (i) and (ii). In this case points were only awarded for it being listed once.

- (i) Model design and build need to be consistent with the model's intended purpose. The model was built specifically for this purpose.

Establish an owner of model validation. The owner is the group responsible for attesting, resolving and reporting on model validation aspects. The owner is established (even though it is the wrong owner, the owner is clearly established)

- (ii) Ensure the model validation is an independent process. This isn't occurring as the group that validates is also the group that built it.

Model Documentation is scarce / non-existent

- (c) Energetix plans to look at the external risks in aggregate for its three main operating businesses. Energetix instructed its other businesses to begin using the same ExRM and to include Scenario 2 and Scenario 3 in each of their models.

Evaluate Scenario 2 and Scenario 3 for use in CR and EUI.

6. Continued

Commentary on Question:

Candidates appeared to struggle on this part, especially for Scenario 2 as it directly impacts GUI, but they should be opining on the potential indirect impact on EUI and CR. Partial credit was awarded if the candidate was able to demonstrate limited justifications for including / excluding the scenario.

Scenario 2

EUI - Energetix is headquartered in CO, but we don't specifically know which 7 states they do business in, and it only operates GUI in 5 of those states. We don't have enough information to know the impact on EUI

CR – CR is regulated at a federal level and wouldn't be impacted by this, or potentially could be positively impacted. Not a good scenario for ExRM.

Scenario 3

EUI – This would be a good scenario for EUI to use as natural gas is something they rely on.

CR – this would either have no impact or a potential positive impact on CR. Not a good scenario for ExRM.

- (d) Energetix's CRO has proposed that in order to determine the total exposure across the three main operating businesses, each business would identify its own top five risks, and Energetix would simply sum the resultant exposures.
 - (i) Evaluate the CRO's proposed aggregation process.
 - (ii) Propose an alternative aggregation approach.

Commentary on Question:

Most candidates did well on this part. Alternative responses included any approach mentioned in the source reading. Minimal points were earned when a candidate provided an alternative approach without providing support for their choice.

6. Continued

(i)

The CRO's proposal is focused only on summing exposures - that is potential severity - not taking into account probability of occurrence of each risk. This would simply overstate overall total exposure for Energetix, would not consider potential diversification between the units and would not take into account the probability of occurrence. It would be a simple measure to implement but a crude one for Energetix. Business units may have inconsistent methods for defining their top 5 risks.

(ii)

One approach would be to consolidate by risk - frequency and severity - for the whole Energetix. A top-down approach. Identify top risks at the enterprise level. Correlations between the business units would be indirectly considered by this process. Scenarios could be used for this purpose to assess overall impact on Energetix.

7. Learning Objectives:

1. The candidate will understand the types of risks faced by an entity and be able to identify and analyze these risks.
4. The candidate will understand the approaches for managing risks and how an entity makes decisions about appropriate techniques.

Learning Outcomes:

- (1c) Identify and assess the potential impact of risks faced by an entity, including but not limited to market risk, currency risk, credit risk, counterparty risk, spread risk, liquidity risk, interest rate risk, equity risk, hazard/insurance risk, inflationary risk, environmental risk, pricing risk, product risk, operational risk, project risk and strategic risk.
- (4k) Apply best practices in risk measurement, modeling and management of various financial and non-financial risks faced by an entity.

Sources:

Group Insurance, Skwire, 7th Edition, Chapter 42 Enterprise Risk Management for Group Health Insurers

ERM-513-13: Extending the Insurance ERM Criteria to the Health Insurance Sector

Quantitative Enterprise Risk Management, Hardy, Ch. 2 Risk Taxonomy

Risk & Mitigation for Health Insurance Companies

ERM-128-17: The Breadth and Scope of the Global Reinsurance Market and the Critical Role Such Market Plays in Supporting Insurance in the United States, Ch. III, IV, and VI

ERM-524-18: Life, Health and Annuity Reinsurance

Commentary on Question:

This question was designed to test the candidates' understanding of how traditional ERM practices can be applied to a health insurance carrier, including benefits and potential areas of concern.

7. Continued

Solution:

- (a) AHA senior management is generally familiar with the concept of ERM, but believes it only applies to insurance products with longer durations.

- (i) You believe that AHA's view of ERM may be incomplete.

Describe three risks specifically related to health insurance premium rate adequacy.

- (ii) You have observed that AHA manages risks in silos, relying on the expertise within each department.

Provide three specific examples of organizational risks that AHA may be facing due to its lack of an ERM program.

Commentary on Question:

Many different answers were possible on both subparts. Candidates should note that subpart (i) did not necessarily require responses directly applicable to AHA, while subpart (ii) did. In this case, partial credit was given for more generic answers. Overall, candidates performed well on this part of the question.

- (i) Required premiums may be correctly estimated every year, but rate increases may be denied and/or delayed by state regulators.

The Affordable Care Act has introduced minimum loss ratio requirements that place an artificial cap on the level of administrative costs an insurer may be able to pay, regardless of actual incurred expenses.

Management's opinion of the importance of margin vs membership tends to be cyclical, and required rates may not be close to what is agreed upon between underwriters and salespeople for long stretches of time.

- (ii) Poor leadership/judgement by senior management at AHA may result in incorrect strategic choices, compromising the company's ability to compete in a changing market.

AHA's risk management function takes place in silos, which may result in a lack of a common risk language, leading to misunderstanding or miscommunication of common risks and/or duplication of efforts.

AHA does not have a systematic way to aggregate risks across the enterprise, meaning they cannot adequately capture risk correlations and offsets.

7. Continued

- (b) The introduction of a robust ERM program could increase AHA's emphasis on emerging risks.
- (i) List four factors that could obscure the identification of emerging risks.
- (ii) For each factor identified in (i), give two specific examples of how this factor applies to AHA.

Commentary on Question:

Many candidates provided a description of each factor in subpart (i). Since only a list was required, additional information was not necessary for full credit. In subpart (ii), two examples of each factor as they related to AHA were required for full credit. Most candidates got at least one example for each, which was given partial credit.

Uncertain future

- The regulatory environment is constantly changing, especially on the ACA.
- AHA is considering multiple different acquisitions which would result in meaningful strategic shifts for the company.

Outsourcing

- Dental and prescription plans are administered by external companies.
- The claims system is developed and maintained by an external vendor.

Poor understanding

- AHA's board does not have access to an enterprise wide risk assessment, given that the risks are managed in silos.
- AHA's management doesn't have a firm understanding of the impact of extended overtime for many employees.

Management incentives

- Ultimate underwriting decisions often belong to a single individual – the pricing actuary.
- Management is focused on improving membership at times and profitability at other times.

7. Continued

(c)

- (i) You feel it is important for AHA to address the most critical risks and to see an immediate financial impact from the ERM process.

Rank the identified risks in the order that AHA should address them.
Justify your rankings.

- (ii) Jerry Graham, AHA's CEO, states that purchasing reinsurance could mitigate all the risks that have been identified.

Critique Graham's recommendation, including a discussion of alternative strategies to mitigate the risks.

Commentary on Question:

For subpart (i), many different orders were acceptable as long as they were well justified. In general, pricing and underwriting risks should have been near the top, while interest rate risk should have been near the bottom. Candidates generally did well in explaining their rankings.

Subpart (ii) asked candidates to critique the recommendation. A complete response here required candidates to realize that reinsurance mitigates some of the six risks but does not address others. Most candidates did not adequately discuss alternative strategies to mitigate these risks as the question required.

Underwriting Risk – Reinsurance will help mitigate this risk. Alternatively, defining exposure limits and adhering to company policies will also mitigate this risk.

Pricing Risk – Reinsurance will help mitigate this risk. AHA could also ensure frequent experience monitoring and reprice frequently.

Claim Management Risk – Reinsurance will not help mitigate. Alternate strategies include regular training and adherence to best practices, as well as robust claim reporting processes.

Legislative Risk – Reinsurance will not help mitigate. AHA could establish a dialogue with regulators and monitor changes in the legislative landscape.

Interest Rate Risk – Reinsurance will not help mitigate. AHA could enter into interest rate swaps or other derivatives to hedge this risk.

Catastrophic Risk – Certain types of reinsurance could mitigate this risk. AHA would need to ensure the reinsurance would provide adequate coverage in the case of a catastrophe.

8. Learning Objectives:

1. The candidate will understand the types of risks faced by an entity and be able to identify and analyze these risks.
3. The candidate will understand how the risks faced by an entity can be quantified and the use of metrics to measure risk.
4. The candidate will understand the approaches for managing risks and how an entity makes decisions about appropriate techniques.

Learning Outcomes:

- (1c) Identify and assess the potential impact of risks faced by an entity, including but not limited to market risk, currency risk, credit risk, counterparty risk, spread risk, liquidity risk, interest rate risk, equity risk, hazard/insurance risk, inflationary risk, environmental risk, pricing risk, product risk, operational risk, project risk and strategic risk.
- (3a) Apply and construct risk metrics to quantify major types of risk exposure such as market risk, credit risk, liquidity risk, regulatory risk, etc., and tolerances in the context of an integrated risk management process.
- (3c) Analyze quantitative financial data and insurance data (including asset prices, credit spreads and defaults, interest rates, incidence, causes and losses) using modern statistical methods. Construct measures from the data and contrast the methods with respect to scope, coverage and application.
- (4k) Apply best practices in risk measurement, modeling and management of various financial and non-financial risks faced by an entity.

Sources:

ERM-526-19: The Risks of Pricing New Insurance Products: The Case of Long-Term Care

ERM-513-13: Extending the Insurance ERM Criteria to the Health Insurance Sector
Time to Update your Trend Process?, Health Watch

Commentary on Question:

This question was designed to test the candidates' ability to assess the risks from long duration products. Candidates were asked to apply the knowledge from the sources related to LTD business and trend to the LTD business to evaluate different risk mitigation options and suggest the appropriate insurance risk control measures for the business.

8. Continued

Solution:

(a)

- (i) Describe three key risks applicable to Group LTD in general.
- (ii) Assess AHA's exposure to each of the risks you identified in (i).

Commentary on Question:

For subpart (i), candidates could receive credit for risks not included below if they relate to Group LTD. Candidates could also receive credit by mentioning either a general risk (investment risk) or a specific risk (market risk, credit migration risk). Candidates did well on subpart(i), but a reasonable explanation was required to receive full credit. For subpart (ii), candidates needed to explain how the risks and exposures affected AHA.

(i)

- Morbidity Risk: The risk that disability incidence is greater than expected.
- Recovery Risk: The risk that those with a disability return to work more slowly than expected.
- Lapse Risk: The risk that a group terminates the disability policy while at a deficit.

(ii)

Morbidity Risk:

If more insureds become disabled, the disability claim cost will be higher than expected.

Sartori priced using its own employees' experience increasing the risk of incorrectly estimating incidence rates.

Recovery Risk:

If those with disabilities return to work more slowly, the disability claim costs will be higher than expected.

Sartori priced using its own employees' experience increasing the risk of incorrectly estimating recovery rates.

Lapse Risk:

If groups with more experience move to other carriers, AHA could be stuck paying disability benefits without offsetting profits.

The three year rate guarantee increases the risk of groups accumulating a deficit position.

8. Continued

- (b) Assess if the information provided is appropriate to determine the recovery rate assumption when calculating the renewal rates for Group A.

Commentary on Question:

Most candidates indicate that the information is not appropriate, but few candidates properly assessed the information in the table and how it applies to the recovery rate assumption. Credit was given for other reasonable justifications.

- The information is not appropriate as it is not specific enough to determine the recovery rate assumption.
- Other information could include:
 - Gender
 - Company size
 - State (or Province) of residence
 - Elimination period
 - Gross monthly benefit
 - Termination status, [termination due to death, (termination due to other reason (recovery))
 - Cause of disability,
- The information is not appropriate given that, based on the results of the study, there are not enough claims for the results to be credible.

- (c) You are given the following table of Sartori's financial results for Group A:

	2018	2019
Premiums	3,000,000	3,050,000
Investment Income	350,000	425,000
Paid Claims	650,000	900,000
Expenses	300,000	320,000
Increase in Reserves	2,550,000	2,875,000

Describe the considerations for developing renewal rates for Group A.

Commentary on Question:

Most candidates simply did not provide enough considerations to receive a substantial amount of the credit.

8. Continued

- Group A has had negative results for the past two years so rates will need to be increased.
- In increasing rates, AHA should consider the risk of Group A leaving for another carrier.
- AHA should try to use the Group A's own experience for incidence if it is credible. If Group A's experience is not credible, AHA should consider using industry experience with conservatism or another outside source.
- AHA should no longer provide a three-year rate guarantee.