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### From the Editor-

## **Changing Roles**

by Sim Segal

### Last Year

Having served as last year's Chair of the Management & Personal Development Section, I gained a deep appreciation of all that our section does, and I want to thank the council members for their dedication, creativity and excellence. It is exceptional that council members choose to give charitably of their time—our most scarce commodity. I also want to tell you about a special friend of the section, Sudha Shenoy, last year's Chair of the Actuary of the Future Section. Sudha spent a great deal of her seemingly limitless energy and



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patience leading joint ventures between our sections. So, if you have a moment, and if you have enjoyed some of what our section has offered over the past year, please turn to page 23, select a member of our team, and e-mail them a brief thank you note. It would only take a minute and would be appreciated.

### This Year

I look forward to serving you as editor of this newsletter for the final year of my three-year elected term. I plan to provide you with at least one article in each of the five topic categories which are the focus of our section. The five categories are:

#### Management

- 1. People management (leadership, recruiting, performance management, etc.)
- 2. Business management (decision-making, strategic thinking, etc.)

### Personal Development

- 3. Career development (marketing yourself, interviewing, etc.)
- 4. Communication skills (presentations, writing, listening, etc.)
- 5. Interpersonal skills (negotiation, influence, etc.)

I need your help. Please try to do at least one of the following:

- Consider contributing an article. We are especially looking for articles on business management (topic category #2 above).
- Share what you like. Show articles you like to others who may not be members of the section. When we help other actuaries improve their management and personal development skills, we all benefit.
- Tell me what you dislike. Share your feedback on this newsletter, since this will help us serve you better.

I can be reached at sisegal@deloitte.com. I look forward to hearing from you.  $\Box$