

# Incorporation of Flood and Other Catastrophe Model Results into Pricing and Underwriting

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# Incorporation of Flood and Other Catastrophe Model Results into Pricing and Underwriting

# Section 1 Introduction

This research report on the incorporation of flood and other catastrophe model results into pricing and underwriting is prepared by the authors for the Canadian Institute of Actuaries (CIA), the Society of Actuaries, and the Casualty Actuarial Society.

#### **1.1 Overview of the Question**

In the view of the CIA, there exist significant knowledge gaps for Canadian property/casualty (P&C) actuaries attempting to incorporate the results of catastrophe models into their pricing and underwriting strategies. This research report is prepared to assist the CIA's Research Executive Committee in developing recommendations for pricing methodologies and underwriting approaches that incorporate the use of catastrophe model results.

This research follows upon the recent emergence of water damage claims and climate-related perils as the largest claims costs facing property insurers in Canada. With the upwards trend in water damage claims, Canadian insurance companies have responded with the development and introduction to the market of property protection flood endorsement policies.

Catastrophe models are designed for several types of perils, i.e. earthquake, wind/hail, flood, wild fire, etc. Although this research report does discuss and present ratemaking and underwriting approaches from a general level and irrespective of peril, we also present more specific examples and research details related to applications of these methods to the flood risk category.

We set out to fulfill the needs of the CIA's research project objective through a comprehensive evaluation of different methodologies for incorporating catastrophe modeling into ratemaking and underwriting. We also set out to illustrate and produce one potential solution that is robust, predictive, and practical for the industry.

#### 1.2 Summary of Paper

The results of our research and analysis are provided in the following sections.

Section 2 provides a brief history of the development of catastrophe models and an explanation of the general architecture and use cases of current catastrophe models.

Section 3 provides details of the current approaches for catastrophe ratemaking in Canada and contrasts those with approaches used in the United States. One key aspect of our analysis is to provide a proof-of-concept example relating to the proposed approach for flood ratemaking. Section 4 provides a summary of current flood insurance offerings in Canada. Much of the information described in these sections was determined by surveying insurers in Canada. The questions included in the survey are laid out in Appendix A — Survey Questions for Canadian Insurers.

Section 5 and Section 6 contain the major components of our research and analysis. These sections provide a detailed description of a proposed ratemaking approach, guiding the reader through each component of the process in detail. We then illustrate this approach in Section 6 with an example based on a sample company. Territorial relativities calculated during this process are included in Appendix C — Sample Company Territory Relativity Factors (Traditional).

Section 7 presents an initial exploration into additional related areas for consideration and potential variations on the proposed ratemaking approach outlined herein, such being considered outside the main scope of this research paper. Section 8 provides a summary of our research and concluding remarks on the value of the proposed ratemaking approach.

In preparing this paper the team identified and reviewed a wide range of literature touching on catastrophe rating. This material is summarized in Appendix B — Summary of Literature Review.

### Section 2 Catastrophe Modeling Background

#### 2.1 How Have Models Developed

The modern era of evaluating catastrophe perils using probabilistic catastrophe (cat) models has been developing since the 1980s. Insurers started to seriously take notice of catastrophe models in the 1990s following severe hurricanes that generated losses that were not well foreseen, especially after Hurricane Andrew hit Florida very hard in 1992.

Michael Walters and François Morin wrote about the use of catastrophe models to estimate loss costs in 1996.<sup>1</sup> In the same year, Burger, Fitzgerald, White, and Woods also wrote on incorporating a hurricane model into property ratemaking.<sup>2</sup>

Hurricane Andrew was enough of a shock to the insurance industry that companies began to pay attention to the more robust view of risk that well-constructed catastrophe models provided. Whereas the approach of catastrophe modeling was initially applied to hurricanes, it has subsequently been applied to a large (and growing) number of perils. The perils for which catastrophe modeling is well suited are those for which events are infrequent and claims for an event are correlated. This characterization is expressed in "Catastrophe Exposures and Insurance Industry Catastrophe Management Practices," published by the American Academy of Actuaries (Reference 17 in Appendix B). Today catastrophe modeling is applied to many natural perils that fit this characterization, including fairly recently inland flood, and even some unnatural perils such as terrorism and, more recently, cyber.

The expanding use of catastrophe modeling techniques has been fueled greatly by the increasing ability of computers to process vast amounts of data. Whereas early models included relatively small numbers of simulations, it is common now for models to provide tens or even hundreds of thousands of simulations, thereby providing a very robust view of scenarios that can be anticipated and allowing risk analysis at finer and finer resolution by geography or type of exposure.

As the models have evolved, in tandem with the science that is reflected in the models, acceptance of models has grown and use of models in ratemaking is standard operating procedure in many areas.

#### 2.2 Benefits of Catastrophe Model Usage

By their nature, catastrophe models address the problem of historical data on catastrophe perils being sparse and often outdated. While an insurance organization may have diligently and effectively accumulated records of exposures and events for many decades, that historical data may have little relevance to the situation today. Patterns of behavior of a peril can change over time. Often more important is that the placement, concentration, and characteristics of exposures has changed considerably over time. One major example is that building practices in many cases have improved, which can make exposures more resilient but may also make them more expensive to reconstruct. Catastrophe models represent a current expectation of event parameters applied to a current view of exposures.

The common approach in catastrophe models is to create a set of events (an event catalog) and then to model the vulnerability of exposures to those events. This involves explicit relationships between the parameters of the loss-causing event and the resulting extent of damage depending on the characteristics of the exposure. Taking this approach allows examination of the variation in damage across different exposures. Moreover, by varying the characteristics of the exposure, the effects of various mitigation measures can be evaluated.

<sup>&</sup>lt;sup>1</sup> (Walters & Morin, 1996)

<sup>&</sup>lt;sup>2</sup> (Burger, Fitzgerald, White, & Woods, 1996)

By providing a large set of simulated events, catastrophe models give an effective means of exploring the tail probabilities, the frequency and severity of the events that are least likely to have been observed in history. Thousands of events than can reasonably be anticipated but have not been observed can be included in the event catalog.

In working with catastrophe models, one of the benefits is not being constrained to evaluating loss to actual exposures, such as an in-force book of business. Hypothetical or "nominal" exposures can be the subject of modeling, thereby providing a view of anticipated losses for a set of potential exposures.

Throughout the catastrophe modeling process there are opportunities to look at variations that may be seen in event frequency or severity. In other words, sensitivity testing is one of the benefits of working closely with a catastrophe model.

Overall, the catastrophe modeling approach provides a more complete representation of risk, which can help communicate risk in its many dimensions and can support planning for contingencies.

To provide a practical context, we will illustrate the use of catastrophe model results in pricing and underwriting flood insurance.

#### 2.3 Standard Catastrophe Model Output

Catastrophe models are capable of generating a range of different outputs. Some of the key outputs are described in the following sections.

#### 2.3.1 Event Losses

The most basic output of a catastrophe model is the estimate of losses for every simulated event. For most catastrophe models today, these losses can be retained at a range of granularities, allowing the model user to understand the amount of loss estimated for a given simulated event over any subset of a given portfolio, such as by geographic boundaries, lines of business, or even individual policies and locations. All other loss metrics are derivatives of these event loss estimates, and therefore all other metrics are able to be calculated at the same range of granularities available for event loss estimates.

Event loss estimates are frequently referred to as Event Loss Tables (ELT) or Year Loss Tables (YLT), which are simply tables including the losses from each simulated event or year respectively. The Year Loss Table would include the total of the loss estimates for all events that occur in each simulated year.

#### 2.3.2 Average Annual Loss

In a ratemaking context, arguably the most important catastrophe model output is the Average Annual Loss (AAL). The AAL is the expected value of losses to be experienced in any given year. It is equal to the sum of all simulated event losses multiplied by the probability of each of those events. Many catastrophe models assign all simulated events or years the same probability.

#### 2.3.3 Loss Costs

The loss costs are a natural by-product of the AAL. They allow AAL values to be level-set to the amount of exposure that generated the AAL. They are calculated as the AAL divided by a standard exposure metric, such as total insured value.

#### 2.3.4 Exceedance Probability Curves

Exceedance Probability Curves (EP Curves) are the loss output that is most commonly associated with catastrophe models. They represent the probability of exceeding different levels of loss for the catastrophe peril(s) being analyzed. They are sometimes referred to as PML (Probable Maximum Loss) Curves, although this nomenclature can be misleading by implying that the represented loss is the maximum loss that can be expected, when there is almost always some probability of greater losses.

Exceedance probability values are generally expressed in terms of both the probability and the amount of loss. For example, the X% exceedance probability equals \$Y. This statement means that there is an X% chance of meeting or exceeding \$Y of loss in any given year.

There are two different types of EP Curves that are both common. The Occurrence EP Curve (OEP Curve) represents the probability of the LARGEST event loss in any given year meeting or exceeding different values. The Aggregate EP Curve (AEP Curve), on the other hand, represents the probability of the total losses from ALL events in any given year meeting or exceeding different values.

EP Curves are also frequently expressed in terms of a return period rather than the exceedance probability. The return period is simply the inverse of the exceedance probability. For example, a 1% exceedance probability is equal to a 100-year return period. Similar to the usage of PML, the return-period term can be misleading by implying a period of time that would be expected to pass between events of that magnitude, when in reality they are representative of the probability of meeting or exceeding that level of loss in any given year.

The exceedance probability is also frequently referred to as a Value at Risk (VAR). A VAR of 1% is equal to the 1% exceedance probability.

#### 2.3.5 Standard Deviation

The standard deviation is a common metric in many statistical applications, including catastrophe modeling. Depending on the context, the standard deviation derived from a catastrophe model can represent different things.

If the standard deviation is being referred to in the context of an AAL, EP Curve, ELT, or YLT, it will typically refer to the standard deviation of the distribution of event or annual loss estimates. This is the most common utilization of the metric in catastrophe modeling.

Many catastrophe models incorporate the concept of secondary uncertainty. The loss estimates generated by a catastrophe model represent mean estimates of damage for a given event. In reality, there is uncertainty in the amount of damage that would be experienced from a given event. This uncertainty is represented by a distribution (the secondary uncertainty distribution) that can be persisted through the financial calculations of a catastrophe model, and is an important way to quantify the expected impact of policy conditions when the amount of damage is uncertain. When a standard deviation is being referred to in the context of a single event loss estimate, it refers to the standard deviation of the secondary uncertainty distribution.

#### 2.3.6 Tail Value at Risk

Tail Value at Risk (TVAR) is a derivative of the EP Curves. Rather than representing the probability of exceeding a given level of loss, it represents the average of all expected losses beyond a given exceedance probability. It is equal to the sum of all points on the EP Curve multiplied by the probability of each of those years or events occurring. It represents a conditional expectation of how large losses can be, conditioned on having exceeded a given threshold. It is a common measure of the tail of the EP Curve.

#### 2.3.7 Intensity

While the primary outputs of catastrophe models are estimates of financial loss, an intermediate output can be the intensity of each simulated event at each modeled location. The measures of intensity will vary by the peril being modeled, and are frequently used in the validation of modeled loss output. Wind speed (hurricanes, severe thunderstorms, and winter storms), peak ground acceleration (earthquakes), and flood depths (storm surge and inland flood) are frequently-used intensity metrics, but every model has its own specific set of intensity measures.

#### 2.4 Types of Catastrophe Flood Models

Flood risk is often expressed in terms of flood zones, depicted on maps. That can be a handy way of identifying the level of flood hazard. Typically, a flood hazard map may show the area where it can be expected that water of some specified depth will be present at least once in, say, 100 years, i.e. the 100-year flood zone. In contrast to this approach, a fully probabilistic model will typically use tens of thousands of simulated events to represent the hazard. A hazard map can be a by-product of the model. Going beyond hazard, the model will also reflect the vulnerability of actual or hypothetical exposures to those events and will translate the extent of damage into financial terms with or without the application of insurance coverage terms.

Hurricane or, more generally, tropical cyclone models frequently include the coastal flooding caused by storm surge. Inland flood models allow for evaluation of the impact of events away from the coast. They may be limited to what happens within flood plains, the result of excessive water going beyond the banks of a stream or river, also known as *fluvial* or *riverine* flooding. Inland flooding may also occur outside of flood plains when rain brings more water than a local area can absorb. This latter type of flooding is called *pluvial* flooding.

#### 2.5 Model Validation

The use of catastrophe models has become standard operating procedure in many areas and usage continues to grow as the modeling process evolves and is applied to additional perils. Still, use of models is not central in the work of many actuaries so there is a distinct learning curve involved for many actuaries when it comes to catastrophe modeling. The US Actuarial Standards Board has issued a useful document titled "Using Models Outside the Actuary's Area of Expertise," <sup>3</sup> which defines the requirements for American actuaries using models that fall outside their area of expertise. Canadian actuarial standards also generically address the use of models in actuarial work, although this advice is spread throughout Section 1000 – General.<sup>4</sup>

Typically, the underpinnings of a catastrophe model fall outside a pricing actuary's area of expertise, as they involve complex representations of the physical characteristics of the peril, as well as the subsequent damage to insured structures. For the flood peril in particular, this would involve experts in climatology, meteorology, hydrology, geographic information systems, and structural engineering – all of which could be outside the actuary's area of expertise. As a result, ASOP 38 requires that actuaries relying on the model do the following:

- 1. Determine appropriate reliance on experts
- 2. Have a basic understanding of the model
- 3. Evaluate whether the model is appropriate for the intended application
- 4. Determine that appropriate validation has occurred
- 5. Determine the appropriate use of the model

While Canadian actuaries are not subject to the American Academy of Actuaries' Actuarial Standards of Practice, the requirements laid out by the American Academy provide a solid framework on which to ensure valid model usage.

Actuaries should confirm that appropriate experts from the fields listed above were involved in the development and review of the model. They can review CVs and credentials of the experts, and determine what areas of the model those experts were involved in developing. They should also ensure that appropriate third parties have reviewed the models in addition to the initial developers.

Generally, catastrophe model vendors provide documentation on the development of the models, to help users understand the basic components of the model, as well as the input and output data involved. Actuaries should review this documentation to ensure they understand the different components and how they interact to generate loss estimates.

As part of the evaluation of the model components, actuaries should ensure that the model is generating appropriate output. For catastrophe models, this would include average annual losses for the policies being analyzed, as well as distributions of event losses for the portfolio, or appropriate sub-sets of the portfolio. Average annual losses should reflect the long-term average losses for the policies in the portfolio.

The loss perspective of the model output should correspond to the loss experience being simulated. If direct losses are being simulated, the model should take policy conditions such as limits and deductibles into consideration appropriately. If losses net of reinsurance are being simulated the model should additionally apply reinsurance terms and conditions. If, for any reason, this is not possible, the actuary should make appropriate modifications to the model output to ensure equivalency.

<sup>&</sup>lt;sup>3</sup> (US Actuarial Standards Board, 2011) – ASOP 38

<sup>&</sup>lt;sup>4</sup> (Canadian Actuarial Standards Board, 2017) – Paragraphs 1110.31.1 to 1110.31.5, Subsection 1535 (Models), 1540.01.1, 1540.05 to 1540.09, 1560.09 to 1550.11, 1619.12, Section 1700 (Assumptions), 1820.01, and 1820.26.1 to 1820.26.3

The perils being modeled should be representative of the perils being rated. Non-covered perils should be excluded from model results, and any non-modeled perils should be accounted for separately in any rates. Similarly, if there are any policies in the portfolio being analyzed that are not included in the model results for any reason, whether outside the model domain or for which there is no damageability relationship in the model, those policies should be accounted for separately.

Thorough validation of the model should have occurred, from a number of perspectives. Below are some validations that are common for catastrophe models, but specifics can vary depending on the catastrophe model and what it is intended to represent:

- 1. Event frequency can be compared to historical event frequency, or scientific consensus on future event frequency.
- 2. Intensity footprint from modeled historical events can be compared to actual observations of intensity from those events.
- 3. Distributions of damage from recent events can be compared to modeled loss estimates from the exposure data in force at the time.

Finally, actuaries must ensure appropriate usage of the model output. The loss costs generated by the model must be appropriately brought into ratemaking formulas, and any reinsurance recoveries allocated appropriately to adjust the rates.

# Section 3 Current Use of Catastrophe Models in Canadian Ratemaking

#### 3.1 Common Catastrophe Ratemaking Practices in Canada

As part of the background research for this paper, the team conducted a stratified survey with participation from 11 Canadian insurance companies to identify the range of ratemaking approaches currently being used in Canada to incorporate actual catastrophe experience or model output. The survey was conducted through telephone interviews in the first quarter of 2017. The insurers were chosen by the project team and all who were approached agreed to participate in the survey process. Insurance companies were chosen with the objective of ensuring we interviewed:

- Both national and region-based insurers
- Large and mid-market insurers
- Insurers with broker channels and with direct marketing distribution
- Reinsurers as well as direct writers
- Canada-domiciled insurers as well branches/subsidiaries of multinational insurance companies

A copy of the question script used in the survey is provided in Appendix A — Survey Questions for Canadian Insurers.

As agreed with the participants, details of the responses to the survey questions are provided in this report on an anonymous basis only. Individual insurance company responses are not to be made available. The following is a summary of the survey findings.

We discovered a range of catastrophe ratemaking approaches is currently in use, with variances depending on size of insurer, location of risk, and type of peril; more specifically:

- Earthquake risk
  - All participants with earthquake risk exposure indicated that they use the results of a catastrophe simulation model to determine earthquake rating territories (including mapping of excluded regions) and often to develop rates for earthquake coverage.
  - o Many participants indicated that reinsurance costs for earthquake coverage are incorporated into property pricing in earthquake-prone regions.
  - Catastrophe model results are used in underwriting and risk management areas as well. The monitoring and management of the concentration of exposure was a key aspect indicated by many.

- Most participants indicated that pricing typically also reflects loads for additional specific catastrophe expenses, capital costs, and reinsurance costs.
- Approaches to catastrophe ratemaking for perils other than earthquake (wildfire, windstorm, hail, flood) vary among participants; these include the following:
  - Some insurers described an approach whereby results from a third-party or internally developed catastrophe simulation model are incorporated into their ratemaking exercise and underwriting policies. Results of these models are sometimes only used to develop rating areas and zones. In other cases, the annual aggregate loss metrics from the models are developed for each rating area and zone and these are used for developing rates for the specific catastrophe risk.
  - O Other insurers described approaches whereby a blend of historical experience is used along with catastrophe simulation model results from third parties. Varied approaches exist depending on the availability of historical loss data by peril and the availability of catastrophe models. When using historical information, catastrophe loss amounts are typically separated from non-catastrophe losses. Participants usually track actual experience from as much credible history as is available and most of them will trend historical claims levels to reflect inflationary increases in claim cost levels.
  - For perils such as wildfire and flood (more specifically sewer back-up coverages), most participants indicated the use of only their own (adjusted) historical experience for ratemaking. The lack of a credible industry catastrophe model is the main reason for this approach.

Additional costs arising from catastrophe exposure are sometimes allocated on a line of business (LOB) or regional basis on top of the insurer's own historical experience and/or industry-based data (where available and where historical information was less credible). There was much variance in how catastrophe exposure costs are allocated in ratemaking approaches. For example, sometimes reinsurance cost loads are applied in aggregate or on a peril-specific basis while at other times reinsurance costs are not explicitly included in the rates.

The majority of participants indicated their ratemaking approach had been in place for several years. However, they all continue to review their processes to refine and enhance their ratemaking approaches on an ongoing basis. These enhancements very often included the development of modeling capabilities or use of external models.

The following comments were received from participants when asked about the issues or problems posed by current practices:

- Lack of credible experience data in certain regions or areas
- Difficulty with assessing new perils or risks
- Model risk and implementation issues (e.g. the lack of internal knowledge of models)
- Inability to predict future perils that are unforeseen or overlooked (e.g. a situation like the 2016 Fort McMurray wildfire)

#### 3.2 Comparison of Canadian and US Flood Insurance Practices

There are generally no regulatory requirements to file property rating plans in most Canadian provinces and specifically no filing requirements for catastrophe rating plans in any Canadian jurisdiction. In the US, rating programs incorporating catastrophe model output are typically the subject of state regulatory filings. Some states, e.g. Florida, even mandate some type of approved catastrophe modeling in pricing hurricane coverage for homeowners' insurance.

Flood insurance has only just begun to be offered through private insurers in Canada. Generally, the burden of flood recovery programs has historically fallen on taxpayers through federal Disaster Financial Assistance Arrangements (DFAA).<sup>5</sup> In the US, the National Flood Insurance Program (NFIP) run by the federal government provides flood insurance for properties in flood-prone areas. It is estimated that nationally only 50% of homes in flood zones are insured by the NFIP.<sup>6</sup>

<sup>&</sup>lt;sup>5</sup> (Insurance Bureau of Canada, 2005)

<sup>&</sup>lt;sup>6</sup> (Dixon, Clancy, Seabury, & Overton, 2006)

#### 3.3 Problems with Current Practices

This section outlines the issues with current ratemaking practices in Canada, identified through the survey of Canadian insurance companies as well as the literature research process.

For insurers who are using ratemaking approaches that focus on historical experience and do not incorporate catastrophe simulation models, the following issues should be considered:

- The lack of appropriate historical data and credible experience
- The difficulty in estimating low-frequency, high-severity events with limited years of history
- A retrospective approach may not account for changes in future circumstances and the related environments affecting potential future experience
- The range of ratemaking practices across the industry may be of concern to those responsible for regulating and monitoring the risk exposure of the market to catastrophic events
- There may be some difficulty in accurately reflecting expenses and costs in rates and allocating such to specific LOBs and/or perils
- The difficulty in capturing tail risk when only relying on a distinct set of historical experience
- The difficulty in pricing new areas and regions which are being considered for expansion
- The difficulty in establishing risk zones and mapping of risks for pricing and underwriting purposes

From our survey research it is clear that pricing methodology should be significantly enhanced by incorporating the use of results from catastrophe simulation models along with historical experience information. This can allow for a more robust approach to ratemaking and management of risk exposure. However, for those who are using catastrophe simulation models to develop rates or in their underwriting processes, either in isolation or combined with historical experience data, the following issues and concerns should be considered:

- A lack of understanding of the model by users
- The development of an appropriate and consistent methodology for incorporating catastrophe simulation models into the ratemaking calculations
- The need to assess whether the model effectively relates to the specific risk exposure of the individual insurance company using it
- The lack of models developed specifically for Canada and the issues with altering a model initially developed for use in other countries or regions (e.g. using a model developed for US wildfire risks in California to project future losses on Canadian wildfire zones)
- The availability of models for new perils
- The costs of model development or purchase

Along with the above concerns, the majority of respondents from our survey of Canadian insurers indicated a desire to have access to tools and models which were more specific to the perils and risks of Canada. They all also indicated that the development of a practical approach to ratemaking which incorporates catastrophe simulation model results was definitely preferred over using historical experience alone.

# Section 4 Current State of Flood Insurance in Canada

As you will see in Section 6 below, a proof of concept for the ratemaking approach proposed in this report focuses on the area of flood risk. This section provides details of the current offerings in the Canadian market and the Canadian insurer ratemaking practices specifically in the area of flood risk. This is being provided for flood risk in order to support and provide background for the proof-of-concept example that will be detailed in later sections.

#### 4.1 Standard Policy Offerings

We performed online research into the water damage insurance coverage being offered by eight Canadian insurance companies to provide a sense of the types of products currently being offered in Canada. All of these companies were participants in the survey noted above on ratemaking practices.

In general, all the companies are offering enhanced water damage protection through optional endorsements to policyholders. These endorsements are in addition to coverage offered by the base policies, and all companies are pricing the endorsements separately from the base policy coverage rates. The following are further details regarding the endorsements offered in Canada.

There are generally two approaches used among the products reviewed: one approach where enhanced water coverage is bundled into one endorsement, and a second approach where two separate endorsements are used. The main coverages offered through the endorsements are protection from sewer back-up and overland water protection.

The companies offering two separate endorsements typically separate the sewer back-up from the overland water protection. The product details suggest that this allows for lower premium rates for those with lower exposure to overland water risk; e.g. those that are farther from flood plains. That said, there are companies that also require sewer back-up coverage as a pre-requisite to the purchase of the overland water protection endorsement.

The majority of sewer back-up endorsements include coverage for:

- Backing up of water or sewage from drains, pipes, or fixtures connected to the public sewer system
- Sump pump back-up
- Retention tank or septic tank back-up

The majority of overland water protection typically includes coverage for:

- Water damage caused by the overflowing of a lake/river
- Damage caused by water due to heavy rains or rapid snowmelt that enters a home from a point on or above the ground surface

Exclusions or limiting provisions in the endorsements typically include the following:

- Coverage is not available to property owners in certain highly prone areas or owners of certain properties (mobile homes, seasonal properties, properties with reverse sloped driveways)
- Provisions that eliminate doubling up of claims under the different endorsements, typically separating out what is covered under sewer back-up versus overland water
- Exclusion of flooding caused by ground water or rising of the water table, waves, the tide, tidal waves, a tsunami, a storm surge, saltwater, a dam break, or coastal flooding
- Exclusion of situations with clogged drains or weeping tiles, deterioration or corrosion of roofs, improperly installed downspouts/eaves troughs/vents, or improperly sealed roof flashings or vent flashings

There are also some endorsements which offer additional protection for specific circumstances causing ground water to enter the home which are not covered in the basic homeowner's insurance policy.

It is also indicated by several companies that endorsement coverage, limitations, and exclusions may also vary by province.

The recent addition of flood endorsements to the market comes as a result of water-related claims becoming the leading cause of home insurance losses across the country. Despite the lack of coverage under base policies in the past, insurers often ended up paying for flood-related damage in the event of major floods, due to difficulty in ascertaining the causes of loss and a desire to avoid reputational damage during major flood disasters.

It is also important to note that, as indicated above, in the past much of the financial burden related to flood disasters in Canada has fallen on taxpayers through disaster relief programs provided through municipal and provincial governments with financial support at times from the federal DFAA program. In the event of large-scale natural disasters, the Canadian federal government provides financial assistance directly to provincial and territorial governments through the DFAA program. Assistance payments from the federal government are triggered when response and recovery costs of natural disasters exceed what individual provinces and territories could reasonably be expected to bear on their own. This trigger point varies by province, based on population. The DFAA provides increasing levels of support as the cost of disaster recovery rises.

However, the costs of restoring or replacing items that were insured or insurable are not eligible for coverage under the DFAA: "Under the DFAA insurable means that insurance coverage for a specific hazard for the individual, family, small business owner, or farmer was available in the area at reasonable cost. Reasonable cost and availability are determined jointly by the province and the Public Safety Canada RD [Regional Director]."<sup>7</sup> Eligible costs to a province under the DFAA are net costs after any recoveries from insurance payouts (among other recovery sources).

With the new endorsements outlined above being offered in the marketplace, insurance companies have now taken on a larger portion of liability for flood risk as the first payers of flood-damage-related costs for policyholders who live in areas that are insurable in Canada. Government disaster relief programs are designed to pick up costs for losses above insurance losses where applicable. That said, provincial relief programs and the DFAA are still going to be subject to losses occurring in areas that are uninsurable due to being close to flood plains and highly prone to flood damage. In these areas, coverage is often unavailable.

#### 4.2 Current Rating Methodology

The methodologies used by Canadian insurers for pricing the previously described enhanced water endorsements do vary. However, there are several common characteristics among them as well.

Water endorsements are priced separately from the base property policy coverages, with the exception of some commercial policies. Some companies include the additional water coverage as part of their basic comprehensive commercial policies.

The information below regarding ratemaking practices for flood endorsements is taken from our previously described survey of Canadian insurers' catastrophe ratemaking practices, the results of which are also detailed in Section 3 above.

- It is common for insurers to use their own historical experience along with the results from a third-party catastrophe simulation model in pricing for additional water damage coverage, as well as in the underwriting of these risks.
- Some insurers are not explicitly using catastrophe model results in their rating methodology. However, the majority are using these models for territorial mapping of pricing zones and to establish underwriting policies.
- It appears that the lack of any Canada-specific models and the fairly recent development of these flood endorsement products for the Canadian market are the key reasons for the slower development of ratemaking practices using catastrophe simulation models.
- Some insurers also indicated that their rating methods are always in development and enhancement mode and that catastrophe model development is a key area in which the flood pricing enhancement may occur.
- Ratemaking approaches reflect the need to accurately account for additional expenses and cost from catastrophe policy risks, which include reinsurance costs and costs of capital incurred from reinsurers.

# Section 5 Proposed Ratemaking Approach

The following section will describe, in general terms, the approach recommended by the research team for incorporating catastrophe modeling output into insurance rates for the flood peril in Canada. Many of the principles will be broadly applicable to other catastrophe perils as well, but some considerations will be specific to flood.

#### 5.1 General Ratemaking Concepts

The sections below will lay out a general approach for incorporating catastrophe models into ratemaking. Some aspects are relatively standard across ratemaking, but some aspects are more specific to catastrophe perils, such as risk loads and reinsurance expenses.

<sup>&</sup>lt;sup>7</sup> (Public Safety Canada, 2007)

#### 5.1.1 Pure Premium Approach

A standard approach to ratemaking is the pure premium approach.<sup>8</sup> In this approach, the pure premium represents the average premium per exposure unit. The average rate incorporates average losses and Loss Adjustment Expense (LAE), a risk load, expenses, and profit provisions, according to the formula below.

 $Average Rate = \frac{Average \ Loss \ and \ LAE \ Pure \ Premium \ + \ Risk \ Load \ + \ Fixed \ Expense \ Per \ Exposure}{1 - Variable \ Expense \ and \ Profit \ Ratios}$ 

Generally, the average losses would be taken from historical loss information for the insurer, but for the purposes of a catastrophe peril such as flood there are limitations in the usage of actual loss experience. These limitations stem from the fact that catastrophe events are infrequent and difficult to predict, and can generate highly correlated losses to a set of exposures when they occur.

The pure premium approach is therefore modified in the case of catastrophe-prone perils to replace all or part of the historical loss experience with modeled loss estimates. Due to the very limited history of flood insurance in Canada, there is limited historical loss experience in the industry to begin with. In some cases, insurers have been looking at historic sewer back-up claim experience to supplement sparse flood claim experience. As a result, in this case, utilizing modeled loss estimates as a replacement for any historical loss experience is preferable. So, referring to the formula above, "Average Loss" would be defined to reflect the AAL produced by a catastrophe model.

An alternative to the pure premium approach would be the loss ratio approach. The pure premium approach is more applicable to generating a rating plan for a new line of business or peril, while the loss ratio approach is more appropriate for calculating indicated rate changes. Since this paper is evaluating a new peril, the pure premium approach was selected, but the use of the loss ratio approach is theoretically identical, and loss experience from a model can similarly replace part or all the loss experience that would traditionally be used in the loss ratio approach.

#### 5.1.2 Risk Load

In addition to the averages losses, the average rate formula above calls for a risk load reflecting the cost of taking on the risk for the insurer. This is especially important in the case of catastrophe perils, where the expected volatility in the loss experience is much higher than traditional insured perils like fire or theft. Kreps lays out a framework for calculating the risk load using a reluctance factor, according to the following formula:<sup>9</sup>

Average Risk Load = 
$$\frac{R * \sigma}{Exposure}$$

Where R = Reluctance Factor calculated according to the Kreps formula and  $\sigma$  = the standard deviation of the loss experience. The formula to define R is as follows:

$$R = \frac{y * Z}{1 + y}$$

Where y = the Expected Return and Z = a selected point on the normal distribution reflecting the desired percentile of risk (typically 95<sup>th</sup> or 99<sup>th</sup> percentile). Again, the loss distributions utilized to generate the standard deviation are best determined using a catastrophe model.

The theory behind the selection of a reluctance factor according to Kreps begins with the acknowledgement that surplus is required to support the variability of portfolio experience. Kreps represents the required surplus as equal to a distributional point corresponding to an acceptable probability (Z) that the actual result will require more surplus (S) allocated times the surplus minus the expected return (r). This is represented by the following formula:

<sup>&</sup>lt;sup>8</sup> (Werner & Modlin, 2009) – Chapter 8

<sup>&</sup>lt;sup>9</sup> (Kreps, 1990)

#### $S=Z*\sigma-r$

The expected return is also equal to the expected portfolio return on surplus represented as:

$$r = y * S$$

As both these are definitions of the expected return, substituting results in:

$$y * S = Z * \sigma - S$$
, or  
$$S = \frac{Z * \sigma}{(1 + y)}$$

Substituting in the expected return formula (r = y \* S) from above:

$$r = \left(\frac{y}{1+y}\right) * Z * \sigma$$

Since the risk load is defined as the reluctance factor (R) multiplied by the standard deviation ( $\sigma$ ), the resulting formula is as follows:

$$R = \frac{y}{(1+y)} * Z$$

Consequently, the primary considerations for the practitioner are the selection of Z equal to a distribution percentage point corresponding to an acceptable probability that the actual result will require more surplus allocated and the y equal to the desired portfolio yield. These selections will likely be affected by the actuary's view of market conditions, risk aversion, and the company's capacity.

The risk load methodology described herein, using the standard deviation, is only one method for calculating the risk load. It is the most common in practice. Alternatives include using VAR, TVAR, and other more complex methods that leverage simulation techniques. There is a range of actuarial literature describing and evaluating these methods, including "Catastrophe Pricing: Making Sense of the Alternatives" by Ira Robbin<sup>10</sup> and "An Introduction to Risk Measures for Actuarial Applications" by Mary Hardy.<sup>11</sup> Evaluating the relative merits of these methodologies will be discussed briefly in Section 7 of this paper. However, it should be noted that the use of a catastrophe model in lieu of historical data would improve the accuracy and stability of these metrics in much the same way that it does when leveraging the Kreps method.

#### 5.1.3 Other Rate Components

Beyond the loss-based rate components, there are several expense and profit provisions incorporated in the formula above. The provisions include the following:

- 1. Commissions
- 2. Taxes
- 3. Fixed Expenses
- 4. Underwriting Profit Provision (Profit)
- 5. Investment Return
- 6. Premium to Surplus Ratio (PS)
- 7. Trend Factor
- 8. LAE

<sup>&</sup>lt;sup>10</sup> (Robbin, 2013)

<sup>&</sup>lt;sup>11</sup> (Hardy, 2016)

The determination of these various factors is outside the scope of this paper, but their consideration is important to the calculation of the overall rate. Incorporation of these factors results in the following formula for the average rate:

 $Average \ Rate = \frac{[(Average \ Losses) * (1 + Trend) * (1 + LAE)] + (Risk \ Load) + (Fixed \ Expense)}{\{1 - Commissions - Taxes - Profit + [(Investment \ Return) * (1 + (1/PS))]\}}$ 

#### 5.1.4 Net Cost of Reinsurance

Since reinsurance is a frequent risk transfer mechanism for catastrophe perils, it is necessary to incorporate the cost of, and recoveries from, that reinsurance in determining the premium to be charged. Adjusting the perspective of the calculation to net of reinsurance involves adding the cost of reinsurance as a fixed expense and adjusting the risk load and average losses to reflect recoveries from reinsurance. This modifies the formula laid out above as follows:

#### Average Rate

 $=\frac{[(Average Net Losses) * (1 + Trend) * (1 + LAE)] + (Net Loss Risk Load) + (Fixed Expense) + (Reinsurance Cost)}{\{1 - Commissions - Taxes - Profit + [(Investment Return) * (1 + (1/PS))]\}}$ 

Once again, catastrophe models can be used to estimate the impact of reinsurance on the expected losses. These impacts can then flow through the calculation of the standard deviation in the risk load calculation. The cost of reinsurance would be determined based on market conditions in the reinsurance market, but can be estimated for a particular portfolio using similar techniques to what is described above, but for the expected losses to the reinsurance treaty.

For the purposes of this paper, we have assumed the reinsurance is loaded as a flat expense, but in some cases it may be preferable to allocate the reinsurance premium based on the losses expected from different risks within the portfolio. Catastrophe model output can be readily used for this purpose as well, i.e. reinsurance could be allocated to territory based on territorial losses, risk loads, or components of the risk load, such as the standard deviation.

#### 5.1.5 Relativity Factors

Thus far, the techniques described have been appropriate for determining the average rate for the portfolio, but with any insurance pricing plan it is necessary to differentiate between risks to ensure you appropriately reflect the relative risk of different policies and avoid issues of adverse selection. This differentiation is frequently determined through the use of relativity factors, adjusting the average rate to reflect the reduced or heightened risk of a specific policy.

The goal with relativity factors is to determine the appropriate rate differential between different risks. These factors are generally multiplicative against the base rate, and are calculated by comparing the expected losses from a base risk to the expected loss for the exposure characteristic being evaluated. Traditionally, historical loss information can be used to calculate these expected loss differentials, but as with prior descriptions of loss experience, it is more robust to use a model for expected catastrophe losses, and therefore rate differentials.

The specific relativity factors that would be incorporated will vary based on the nature of the final rating plan being developed, but at a high level would include the following types of factors for property rating:

- 1. Exposure Factor: used to adjust the average rate for the difference in the exposure base between the policy being rated and the average policy
- 2. Territory Relativity: used to adjust the average rate based on the expected level of loss in the territory to which the policy being rated belongs
- 3. Policy Relativity Factors: used to adjust the average rate based on relative riskiness of different policy attributes, such as excess limits or deductibles
- 4. Building Characteristics Factors: used to adjust the average rate based on relative riskiness of different building characteristics, such as construction, occupancy, year built, or mitigation features

More detail on this process is provided in Section 5.2 below, which describes a methodology to go beyond modeled catastrophe losses for a portfolio to eliminate any bias inherent in the exposure data in the portfolio.

#### 5.1.6 Off-Balancing Average Rate to Portfolio

At this stage, there is an average rate for exposures in the portfolio and relativity factors that are used to adjust that average rate. The next step would be to calculate the rate for each individual policy within the portfolio and off-balance those rates to ensure the average rate for the portfolio is maintained.<sup>12</sup>

Each policy's rate is determined by multiplying the average rate by all relevant relativity factors for that policy. The result is the calculated rate that will be charged for each individual policy in the portfolio. The average of these rates is then determined (the Average Calculated Rate) and compared to the Initial Average Rate. The ratio of the two values is then applied to the Initial Average Rate to calculate the base rate used in policy rate determination:

 $Final Base Rate = Initial Average Rate * \left(\frac{Initial Average Rate}{Average Calculated Rate}\right)$ 

The individual policy rates are then recalculated by multiplying the final base rate by the relativity factors for each policy, and the average of those will be equal to the Initial Average Rate. This ensures that the overall expected loss for the portfolio is maintained once all relativity factors have been incorporated.

#### 5.2 Use of Notional Exposure Data

Modeled losses for the actual portfolio are very valuable for providing the long-term view of average losses, but the models can be even more valuable in their ability to eliminate any exposure bias in the calculation of relativity factors using a hypothetical set of policies known as notional exposure data. Catastrophe models can analyze any property data record for which sufficient information is provided regarding the property's location, structural attributes, and values. It is not necessary that the record is identifiable as an actual existing structure. A notional data set is comprised of hypothetical properties with a uniform set of base characteristics, which can be repeated with certain variables modified to evaluate their impacts. The key advantage of this approach is the ability to capture all geographical areas and structure types to be analyzed without gaps or concentrations in certain common structure types.

This approach can be used for both the determination of territory definitions and rating relativity factors. The specifics for each of these use cases is laid out below. It should be noted that when a model is used for this purpose it must be validated that the model itself has no bias and does indeed replicate the impact of the underwriting criteria being used to allocate risks.

#### 5.2.1 Territorial Analysis

The goal in setting territories for a rating plan is to group geographic areas with similar expected loss potential. This is particularly important with catastrophe perils, where there is significant geographic correlation in loss potential. Using historical loss experience for this process is going to significantly distort loss expectations; increasing relativities in areas with recent catastrophe experience and greatly reducing relativities in other areas. Thus, capturing modeled loss estimates in territorial relativities provides a more stable long-term view.

However, it is common to see significant differences in the makeup of the insurance portfolio when comparing more catastrophe-prone areas to less risky areas. For example, the average building in a flood-prone region is built with resilience to flood in mind, while buildings in less exposed areas are not. Most catastrophe models should account for different construction types and mitigation features, and would reflect the different loss expectation for those building characteristics. The same is true for differences in the average policy conditions. For example, it is common to have a separate (higher) deductible, or a lower limit for flood risk, within the 100-year flood hazard area, and the loss estimates generated by the model for a portfolio in that area would reflect that. If you were to define territories based solely on the modeled loss estimates for the actual portfolio, you would be muting the territorial relativity with these loss mitigation factors. This problem is exacerbated if there are separate relativity factors applied within the rating plan that are intended to capture the effects of these mitigations.

<sup>&</sup>lt;sup>12</sup> (Werner & Modlin, 2009) – Chapter 14

To reduce the bias inherent in the makeup of the actual portfolio, it is possible to create a notional portfolio that places a hypothetical location record at each geographic location within the actual insured portfolio. Each hypothetical location record will have the same replacement values, policy conditions, and building characteristics (defined as the base risk), so the only variability being captured in the modeled loss output is driven by differences in hazard within the geographies being examined.

By maintaining the geographic distribution of the existing portfolio, the rating plan will be assured of capturing the areas where business is being written, and providing more robust estimates in areas of highest risk concentration. By leveraging the model for this process, you are able to entirely eliminate exposure biases in the model in addition to eliminating gaps in the historical loss experience from low-frequency catastrophe events.

The catastrophe model will generate an AAL for each location record. It is then possible to apply geographic groupings to those location records to minimize error in the territory definitions. Traditionally, this would involve leveraging combinations of geographic information such as geopolitical boundaries (postal codes, Forward Sorting Areas [FSAs], municipality boundaries, or provinces), geographic landmarks (rivers, roads, lakes, etc.), or areas of particular hazard (flood hazard zones, soil conditions, distance to coast).

When grouping locations into territorial definitions, it is important to consider the credibility of the loss data within each territory. This involves determining that each territory has sufficient loss records to appropriately reflect the average annual expected losses within the territory. Use of a catastrophe model further helps in this regard by replacing a relatively short historical loss experience period with tens or even hundreds of thousands of simulated years of loss activity. It is still preferable to ensure multiple location records are contained within each territory definition to ensure that the hazard conditions at a single geographic point are not having undue influence on the rates to be charged for future policies within that territory.

Statistical tests can be applied to the average relativities of these territory groupings to determine the appropriateness of the territory definitions. The F statistic can be used for this purpose. The F statistic may be interpreted as the ratio of between-class variance to within-class variance. The reciprocal of this is the ratio of within- to between-group variance. This latter statistic is a commonly employed measure in the evaluation of territories and other classification systems, and shows that the territorial definitions are correctly applied when the value is as close to zero as possible for the territory definitions. The average absolute error and correlations coefficients are additional measures that can be useful in evaluating the accuracy of alternate territorial configurations.

#### 5.2.2 Relativity Analysis

The process of setting relativity factors is intended to isolate differences in the relative risk of different policy characteristics. The factors themselves would be multiplied against the base risk to determine the final rate for each policy. As mentioned above, the following factors can all be part of a standard rating plan:

- 1. Exposure Factor: used to adjust the average rate for the difference in the exposure base between the policy being rated and the average policy
- 2. Territory Relativity: used to adjust the average rate based on the expected level of loss in the territory to which the policy being rated belongs
- 3. Policy Relativity Factors: used to adjust the average rate based on relative riskiness of different policy attributes, such as excess limits or deductibles
- 4. Building Characteristics Factors: used to adjust the average rate based on relative riskiness of different building characteristics, such as construction, occupancy, year built, or mitigation features

Exposure factors are simply used to gross the base rate up or down to the amount of exposure in the policy being considered, and territory relativity factors are addressed in Section 5.2.1 above. For this section, Policy Relativity Factors and Building Characteristics Factors will be addressed, with a similar procedure used for both these categories. For simplicity, both categories are referred to herein as simply "relativity factors."

In the process of setting territory relativities, it is necessary to remove any inherent bias in the property and policy attributes contained within the portfolio to isolate geographic differences in hazard. When determining appropriate relativity factors, the opposite is true – it is important to eliminate any geographic bias in the portfolio to ensure that the differentials between two

attribute values are reflective of the difference in risk solely due to those attribute values, and not any residual effects from locations subject to different levels of hazard.

For example, if you were to examine a portfolio with both coastal and inland exposures for the hurricane peril, you would find a higher concentration of hurricane shutters in coastal areas, and a lower concentration in inland areas. If you simply compared the average loss cost of policies with hurricane shutters to those without, you would likely see that the policies with hurricane shutters had higher average losses than those without, even though hurricane shutters should serve to reduce hurricane damage. While this effect can be mitigated somewhat by isolating the calculation of differentials within each territory, there is still some range of hazard levels within each territory, which would skew the relativity calculation for a given attribute.

Just as it is possible to isolate the territorial relativities by modeling a notional portfolio with constant building and policy characteristics, it is possible to isolate relativity factors by placing multiple notional policy records at each geographic location within the insured portfolio, and systematically varying the building and policy characteristics defined on each policy record. This causes the model to estimate the same intensity for all the location records, ensuring that any differentials in average losses are solely reflective of differences in the building and policy characteristics.

When the various building and policy characteristics are known to be independent of one another within a catastrophe model, it is possible to evaluate the relativity factors for those characteristics in isolation. Deductible relativities could be considered independent of construction factors, for example. However, in many cases, there are intentional dependencies built into the model that would require the different characteristics to be considered in combination with one another. For example, a flood model may make assumptions for the first-floor height of a structure based on the foundation type of the same structure. If you were to provide a credit for having an elevated first-floor height, and a separate credit for having a pile foundation type (which would typically require an elevated first floor), you could effectively be double-counting the impact of that elevation by considering the two in isolation. In these cases, it would be necessary to consider all possible combinations of the different building or policy conditions which are correlated.

The actuary should make sure to understand these interactions within the model to ensure they are structuring the notional portfolio appropriately. By ensuring the appropriate structure of the notional portfolio, accounting for any inter-dependence of building and policy characteristics, and performing the analysis using a catastrophe model, it effectively eliminates the need to perform a minimum bias procedure, which would otherwise be necessary when using historical data to determine relativities. This is a significant benefit for the final rating plan, as any minimum bias procedure would minimize bias, while the use of the model in this context can effectively eliminate it entirely.

By maintaining the geographic distribution of the existing portfolio, the rating plan will be assured of capturing the areas where business is being written, and providing more robust estimates in areas of highest risk concentration. However, when a wide range of policy and building characteristics are being examined, and especially when many of these characteristics are interdependent within the model, modeling every possible combination of exposure characteristics at every geographic location within a large insurance portfolio would create a volume of data that may present computational challenges if every location in the insurers portfolio is included. In these cases, it would be appropriate to reduce the number of geographic locations to a more manageable analysis size. This should be done with consideration for the distribution of the expected portfolio and the range of potential hazard levels in the area being rated.

Similar to territorial analysis, it is important to ensure credibility in the loss estimates, and this can be achieved by ensuring that the geographic locations in the notional portfolio are sufficiently representative of the territories within which the relativity factors are being calculated, as mentioned above.

Due to non-linear relationships between hazard and damage, it is possible in many cases that different relativity factors should be calculated for different regions with significant changes in hazard. Statistical tests can again be used to determine if the groupings of relativity factors are appropriate. The reciprocal of the F statistic is a commonly employed measure in the evaluation of relativity factors and other classification systems, and shows that the relativity factors are correctly structured when the value is as close to zero as possible.

#### 5.3 Specific Considerations for the Flood Peril

Most of the methodology described above is broadly applicable to all catastrophe perils, but there are some specifics that should be considered when evaluating the flood peril in particular.

#### 5.3.1 Underwriting Guidelines

Many of the highest-risk properties for flood are going to be subject to very frequent flooding, due to their location within a lowreturn-period flood plain, so it is especially important to ensure that the highest-risk policies are uncovered in the underwriting process. For example, the NFIP in the United States has estimated that 30% of its claims arise from less than 1% of its policies.<sup>13</sup> Due to this concentration of risk in a relatively small set of properties, it is helpful to have a range of simple criteria with which to avoid adverse selection in the underwriting process.

There are many relatively simple metrics that can be brought to bear in making underwriting decisions, especially for the flood peril. Underwriting criteria specific for the flood peril may include the following characteristics:

- 1. Return-period flood hazard zones
- 2. Estimated flood depth within return-period flood zones
- 3. Proximity to a defined flood hazard zone
- 4. Elevation
- 5. Relative elevation
- 6. Slope of the surrounding area
- 7. Distance to water bodies
- 8. Historical precipitation averages
- 9. Flood protection measures (levees, spillways, etc.) in the area
- 10. Flood-damage mitigation of the structure

These criteria can be used in combination with a well-structured rating plan to ensure risk selection is coordinated across the portfolio. Risk selection can be a very important part of maintaining a viable flood insurance portfolio.

#### 5.3.2 Territory Definitions

For flood in particular, it is common to see large variations in risk within very small areas, due to the very localized nature of the peril, and its sensitivity to small changes in elevation and proximity to water bodies. Because of this, many traditional geographic boundaries utilized in ratemaking can be difficult to apply to the flood peril, as they cover broader geographic areas that may contain a wide range of flood risk. Thus, the use of fully contiguous territory boundaries can be quite challenging.

In order to overcome this limitation, the adoption of non-contiguous territories can have significant benefit. In this method, rather than grouping the modeled locations within contiguous bounds, the modeled locations are instead grouped simply by having similar loss costs. The territories are thus defined by collections of locations that have very similar risk profiles, rather than contiguous geographic boundaries. This has the effect of greatly reducing variation of estimated losses within a territory. With the improved computing capacity in this day and age, the computational requirements of highly detailed territory definitions like this are much more easily resolved.

In Section 6 below, the proof of concept will demonstrate this non-contiguous methodology for deriving territories, as well as the more traditional approach described in Section 5.2.1 above.

Regardless of the territorial definition approach used, accurate geocoding is crucial in ensuring the rates appropriately reflect the risk of a given property. Due to the highly-location-sensitive nature of flood risk, small errors in the geocoding can have significant impacts on the estimated risk of a property.

<sup>&</sup>lt;sup>13</sup> (Smith, 2017)

#### 5.3.3 Rating Variables

In general, the primary rating variables for catastrophic peril ratemaking are the same as those for other homeowners' perils, e.g. construction type, occupancy, and deductibles, but there are specific considerations for the flood peril.

Virtually all damage from flooding comes in basements and the first floor of a structure, so features related to basements and elevation of the building or key components can have a significant impact on loss estimates. Examples include:

- 1. First-floor height above ground level
- 2. Elevation of service equipment (e.g. HVAC and electrical systems)
- 3. Foundation type
- 4. Basement finish
- 5. Floor of interest

# Section 6 Proof of Concept

#### 6.1 Overview of Sample Company

In order to demonstrate the feasibility of the methodology described within this paper, a sample company will be examined. The two sections below describe the details of that sample company.

#### 6.1.1 Sample Company Portfolio

The sample company has a portfolio of ~20,000 homeowners' policies in the greater Toronto area, as shown in Figure 1 below.

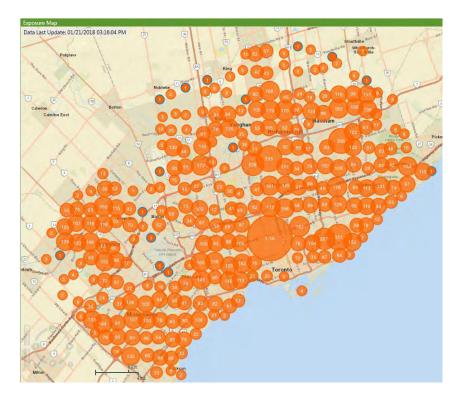


Figure 1: Sample company geographic distribution of policies

The sample company is not intended to reflect any actual insurer, but the distribution of policies, replacement values, construction types, and deductibles is intended to reflect a typical insurer in this area.

The company offers a flood endorsement on its existing policies, and is pricing that endorsement. The endorsement is written to cover losses from both overland flooding and sewer back-up. The endorsement as a standard offering includes the same coverage limits and deductibles as the base policy to which it attaches. Due to the high-risk nature of the flood peril in select locations, this endorsement is offered only on policies that fall outside the 100-year flood plain.

The remaining portfolio of eligible policies consists of 19,206 individual homeowners' policies. These policies have an average building value of \$350,843. All policies are written at 100% limit to replacement value. The company has decided to extend this endorsement using the existing policy limits and deductible values. The standard policy form is laid out in Table 1 below.

Policy Term	Value
Building Limit (Coverage A)	Replacement Value of the Primary Building
Appurtenant Structures Limit (Coverage B)	5% of Coverage A
Contents Value (Coverage C)	70% of Coverage A
Additional Living Expense (Coverage D)	20% of Coverage A
Estimated Additional Living Expense Value	\$175 per day
Deductible Options	\$500, \$750, or \$1,000 – applied to combined loss from Coverages A, B, and C

Table 1: Sample Company Standard All-Perils Policy Form

Policies are offered in increments of \$1,000 of the Coverage A limit. The policy limits in place are distributed as seen in Table 2 below.

#### Table 2: Sample Company Coverage A Limit Profile

Coverage A Limit	# of Policies	% of Total
\$200,000 or Less	56	0.3%
\$201,000 to \$300,000	6,918	36.0%
\$301,000 to \$400,000	7,797	40.6%
\$401,000 to \$500,000	2,773	14.4%
\$501,000 to \$600,000	1,084	5.6%
\$601,000 to \$700,000	362	1.9%
\$701,000 to \$800,000	132	0.7%
\$801,000 to \$900,000	41	0.2%
\$901,000 to \$1,000,000	30	0.2%
Greater than \$1,000,000	13	0.1%

The portfolio consists of a mix of construction types and deductible values, as shown in Figure 2 and Figure 3 below.

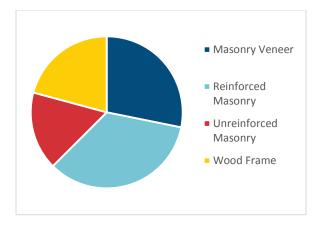


Figure 2: Sample company construction type distribution

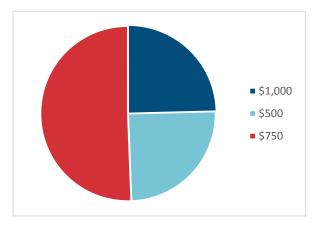


Figure 3: Sample company deductible value distribution

The sample company has purchased aggregate excess of loss reinsurance coverage with a single layer of \$35M in excess of an attachment point of \$35M. As seen in Table 3 below, this corresponds to roughly the 50- to 500-year return periods. This is a fairly conservative selection, due to the relatively low cost associated with reinsurance outside the flood zone.

#### 6.1.2 Sample Company Loss Estimates

The sample company's portfolio generated loss estimates from a flood catastrophe model as laid out in Table 3 below.

Loss Metric	Direct (\$)	Ceded to Reinsurance (\$)	Net of Reinsurance (\$)
Average Annual Loss	5,435,547	258,853	5,176,694
Standard Deviation	9,027,140	2,402,193	7,616,193
10-Year Return Period	14,616,732	0	14,616,732
50-Year Return Period	33,906,367	0	33,908,367
100-Year Return Period	45,448,618	10,448,618	35,000,000
500-Year Return Period	71,831,292	35,000,000	36,831,292
1,000-Year Return Period	81,594,727	35,000,000	46,594,727

Table 3: Sample Company Modeled Loss Estimates

The primary methodology of this paper is assuming the flood endorsement is being offered for the first time, so there is no actual historical experience to compare to. However, to illustrate the benefits of a catastrophe model over the use of historical claims experience, it was assumed that the sample company's portfolio had loss experience as shown in Table 4 below.

Year	Number of Claims	Direct Losses (\$)
2003	7	375,487
2004	103	8,169,837
2005	97	8,150,913
2006	49	4,103,903
2007	29	1,952,638
2008	150	13,069,088
2009	33	2,588,974
2010	10	514,923
2011	74	5,585,134
2012	32	1,991,075
2013	15	933,819
2014	129	9,634,851
2015	2	340,155
2016	76	5,026,550
2017	390	33,756,400
Average	79.9	6,412,916

Table 4: Sample Company Historical Loss Experience

As the direct losses have never exceeded the attachment point for the reinsurance program, none of the losses have been ceded to reinsurance.

#### 6.2 Applying the Proposed Ratemaking Framework

The following sections will apply through the methodology described in Section 5 above to the sample company. It should be emphasized the results contained herein are only intended to demonstrate the feasibility of the methodology, and do not reflect the opinions of the authors, their respective companies, or any of the sponsoring organizations as to the expected losses from the flood peril. They are not representative of any actual insurance company, and should be used for illustrative purposes only.

#### 6.2.1 Direct Average Rate

As laid out in Section 5.1.4 above, the formula for the average rate prior to the application of reinsurance is as follows:

$$Average \ Rate = \frac{[(Average \ Losses) * (1 + Trend) * (1 + LAE)] + (Risk \ Load) + (Fixed \ Expense)}{\{1 - Commisions - Taxes - Profit + [(Investment \ Return) * (1 + \langle P/S \rangle^{-1})]\}}$$

Trend, LAE, Fixed Expense, Commissions, Taxes, Profit, Investment Return, and the P/S ratio are all selected to represent the sample company as those factors are not specific to rating for catastrophe perils such as flood, and calculation of the actual values is outside the scope of this paper. The inputs that are required are therefore the Average Losses and the Risk Load.

The calculation of the risk load is described in Section 5.1.2 above. The formulas used are:

Average Risk Load = 
$$\frac{R * \sigma}{Exposure}$$

$$R = \frac{y * Z}{1 + y}$$

The calculations as they relate to the sample company are included in Table 5 below. The exposure base used for the rating methodology is house years.

Item #	Component	Value	Notes
(1)	Expected Return (y)	10%	Selected
(2)	Percentile	95 <sup>th</sup>	Selected
(3)	Point on Normal Distribution (z)	1.645	Derived from (2)
(4)	Reluctance Factor (R)	0.14955	= (1) * (3) / [1 + (1)]
(5)	Selected Reluctance Factor	0.15	Selected
(6)	Average Annual Loss	5,435,547	Derived from Model
(7)	Standard Deviation	9,027,140	Derived from Model
(8)	Risk Load	1,354,071	= (4) * (7)
(9)	House Years	19,206	Derived from Sample Portfolio
(10)	Pure Premium	283.01	= (6) / (9)
(11)	Average Risk Load	70.50	= (8) / (9)

#### Table 5: Sample Company Direct Risk Load Calculation

The remaining values required for the Direct Average Rate are included in Table 6 below.

Table 6: Sample Company Direct Average Rate Calculations

ltem #	Component	Value	Notes
(1)	Commissions	20%	Selected
(2)	Premium Tax	4%	Selected
(3)	Fixed Expense	\$25	Selected
(4)	Trend	2%	Selected
(5)	Trend Length (Years)	2.5	Selected
(6)	Investment Return	2%	Selected
(7)	Premium to Surplus Ratio	2:1	Selected
(8)	Underwriting Profit Provision	5%	Selected
(9)	LAE	10%	Selected
(10)	Average Annual Direct Loss	5,435,490	Derived from Model
(11)	House Years	19,206	Derived from Sample Portfolio
(12)	Direct Loss Pure Premium	283.01	= (10) / (11)
(13)	Trended Direct Loss Pure Premium	297.37	= (12) * [1 + (4)] ^ (5)
(14)	Direct Loss and LAE Pure Premium	327.11	= (13) * [1 + (9)]
(15)	Risk Load	70.50	See Table 5

This results in the final resolution of the average rate formula as:

$$Average Rate = \frac{[(283.01) * (1.02^{2.5}) * (1.1)] + (70.5) + (25)}{\{1 - 0.2 - 0.04 - 0.05 + [(0.02) * (1 + \langle 1/2 \rangle)]\}} = \frac{(327.11) + (70.5) + (25)}{(0.74)} = \$571.10$$

#### 6.2.2 Average Rate with Reinsurance

As described in Section 5.1.4 above, the formula for the average rate net of reinsurance is as follows:

#### Average Rate Net of Reinsurance

 $=\frac{[(Average Net Losses) * (1 + Trend) * (1 + LAE)] + (Net Loss Risk Load) + (Fixed Expense) + (Reinsurance Cost)}{\{1 - Commissions - Taxes - Profit + [(Investment Return) * (1 + (1/PS))]\}}$ 

For the purposes of this exercise, we'll be assuming the reinsurance cost based on a similar methodology as laid out for the primary insurance company. In reality, reinsurance cost would be determined by the actual price set within the reinsurance market.

Since the risk profile is going to be altered by the purchase of reinsurance, the risk load also needs to be altered. These calculations are laid out in Table 7 below.

ltem #	Component	Direct Basis	Ceded to Reinsurance	Net of Reinsurance	Notes
(1)	Expected Return (y)	10%	15%	10%	Selected
(2)	Percentile	95 <sup>th</sup>	99 <sup>th</sup>	95 <sup>th</sup>	Selected
(3)	Point on Normal Distribution (z)	1.645	2.330	1.645	Derived from (2)
(4)	Reluctance Factor (R)	0.14955	0.30391	0.14955	= (1) * (3) / [1 + (1)]
(5)	Selected Reluctance Factor	0.15	0.30	0.15	Selected
(6)	Average Annual Loss	5,435,547	258,853	5,176,694	Derived from Model
(7)	Standard Deviation	9,027,140	2,402,193	7,616,193	Derived from Model
(8)	Risk Load	1,354,071	720,658	1,142,429	= (4) * (7)
(9)	House Years	19,206	19,206	19,206	Derived from Sample Portfolio
(10)	Pure Premium	283.01	13.48	269.54	= (6) / (9)
(11)	Average Risk Load	70.50	37.52	59.48	= (8) / (9)

#### Table 7: Sample Company Risk Load Calculation with Reinsurance

The reluctance factor for the reinsurer assumed a higher expected return and level of confidence to reflect the increased overall risk of reinsurance. Utilizing the same methodology as above, the cost of the reinsurance would be determined using this formula:

#### Average Reinsurance Rate

 $=\frac{[(Avg. Ceded \ Losses) * (1 + Trend) * (1 + LAE)] + (Ceded \ Risk \ Load) + (Fixed \ Expense)}{\{1 - Commissions - Taxes - Profit + [(Investment \ Return) * (1 + (1/PS))]\}}$ 

For the purposes of this paper, we have made some simplifying assumptions that the reinsurer would have the same expense and profit provisions as the insurer, but in reality these values would be different.

Table 8 below lays out the calculation combining the reinsurance cost and the average rate net of reinsurance.

ltem #	Component	Value	Notes
(1)	Commissions	20%	Selected
(2)	Premium Tax	4%	Selected
(3)	Fixed Expense	\$25	Selected
(4)	Trend	2%	Selected
(5)	Trend Length (Years)	2.5	Selected
(6)	Investment Return	2%	Selected
(7)	Premium to Surplus Ratio	2:1	Selected
(8)	Underwriting Profit Provision	5%	Selected
(9)	LAE	10%	Selected
(10)	Average Annual Direct Loss	5,435,490	Derived from Model
(11)	Average Annual Ceded Loss	258,853	Derived from Model
(12)	House Years	19,206	Derived from Sample Portfolio
(13)	Direct Loss Pure Premium	283.01	= (10) / (12)
(14)	Ceded Loss Pure Premium	13.48	= (11) / (12)
(15)	Trended Direct Loss Pure Premium	297.37	= (13) * [1+(4)] ^ (5)
(16)	Trended Ceded Loss Pure Premium	14.16	= (14) * [1 + (4)] ^ (5)
(17)	Trended Direct Loss and LAE Pure Premium	327.11	= (15) * [1 + (8)]
(18)	Trended Ceded Loss and LAE Pure Premium	15.58	= (16) * [1 + (8)]
(19)	Trended Net Loss and LAE Pure Premium	311.53	= (17) – (18)
(20)	Reinsurance Risk Load	37.52	See Table 7
(21)	Net Risk Load	59.48	See Table 7

Table 8: Sample Company Average Rate Net of Reinsurance Calculation

Filling these values into the reinsurance rate formula laid out above we have the following:

Average Reinsurance Rate = 
$$\frac{[(13.48) * (1.02^{2.5}) * (1.1)] + (37.52) + (25)}{\{1 - 0.2 - 0.04 - 0.05 + [(0.02) * (1 + \langle 1/2 \rangle)]\}} = 105.54$$

Finally, fitting that into the formula for the average rate net of reinsurance leaves:

Average Rate Net of Reinsurance = 
$$\frac{[311.53] + (59.48) + (105.54) + (25)}{\{\{1 - 0.2 - 0.04 - 0.05 + [(0.02) * (1 + (1/2))]\}\}} = 677.78$$

#### 6.2.3 Territory Relativities (Traditional Method)

After using the modeled results for the actual insured portfolio to determine the average rate, the process will shift to using a notional exposure portfolio, as described in Section 5.2 above to define territories and their associated relativity factors. The notional portfolio was created by using the geographic locations of the risks in the actual sample company portfolio. Each geographic location was then set to have the same replacement values, building characteristics, and policy conditions. This ensures that any variation in loss costs is solely reflective of differences in the geographic distribution of risk.

This notional portfolio was then run through the same catastrophe model used to generate the overall rate, and the AAL for each location was generated. Each location within the portfolio was then attributed with a number of simple hazard metrics that are commonly reflective of flood hazard. The values for this case included the following:

- Geopolitical boundaries (FSA)
- Distance to the 100-year Flood Hazard Zone, binned within the following ranges:
  - o 0 to 0.1 kilometers
  - o 0.11 to 0.25 kilometers
  - o 0.26 to 0.5 kilometers
  - o Greater than 0.5 kilometers
- Elevation, binned within the following ranges:
  - o Less than 600 meters
  - o 600 to 650 meters
  - o 650 to 700 meters
  - o 700 to 750 meters
  - o 750 to 800 meters
  - o 800 to 850 meters
  - o Greater than 850 meters

The binned values were judgmentally selected based on the more detailed values within the portfolio. The selected ranges were chosen to eliminate some of the statistical variation within the detailed results.

This process resulted in groupings of locations within the notional portfolio based on largely contiguous territories. Once the locations are grouped appropriately, the appropriate relativity for each territory is determined by comparing the average losses within each territory to the overall average rate, while accounting for credibility.

The credibility criteria used is the simple limited fluctuation credibility standard of 1,082 claims, corresponding to P (probability of random error) = .05 and the  $90^{th}$  percentile of the normal distribution. The number of claims for full credibility is therefore defined as:

$$N = \left(\frac{Z}{P}\right)^2 = \left(\frac{1.645}{0.05}\right)^2 = 1,082$$

Since modeled loss estimates are being used, the claims count subject to this credibility criteria are modeled claims estimates. For the purposes of this study, a claim is assumed when losses exceed \$500 for a given location. The modeled claims count should account for the uncertainty in the mean damage associated with a given location for each simulated event, and therefore be representative of the expected claims for a given risk over the 10,000 simulated years of catastrophe activity.

Standards for full credibility are calculated in terms of the expected number of claims. It is common to translate these into exposures by dividing by the (approximate) expected claim frequency. Consequently, the number of exposures required for full credibility is equal to 1,082/expected claim frequency.<sup>14</sup>

In the sample company portfolio there are 19,206 locations. Each of these locations is modeled 10,000 times. There are a total of 728,391 claims for the portfolio simulated with the 10,000-year catalog. Therefore, the average number of claims per house year simulated is approximately 38 and the expected claim frequency is calculated as:

#### 38/10,000 = .0038

The number of exposures required for full credibility would therefore be approximately:

1,082/.0038 = 284,737

<sup>&</sup>lt;sup>14</sup> (Mahler & Dean, 2001)

Additionally, if we think of this in terms of confidence intervals around frequency and separately severity, with 10,000 observations or trials at each location the confidence interval width of the frequency estimate is small. Severity is significantly more variable and can only be observed when a loss-causing event impacts an exposure, or after roughly 38 observations.

Where the claims count for a given territory grouping does not exceed the credibility criteria, the average loss within that territory is credibility weighted with the average for the whole geopolitical boundary, across all variations of elevation and distance to the 100-year flood plain. The credibility (Z) is defined as:

Credibility (Z) = 
$$MIN\left(1; \sqrt{\frac{ClaimCount}{1082}}\right)$$

The credibility weighted territory average loss is therefore defined as:

#### Credibility Weighted Territory Average Loss = Z \* (Territory Average Loss Prior to Credibility Weighting) + (1 - Z) \* (FSA Average Loss)

The resultant territory relativities are then compared to the modeled loss estimates for each location in the notional portfolio to determine how well they reflect the expected losses within the groupings. The results of the regression test for this purpose are included in Table 9 through Table 11 below. The F statistic value of 29,283 is sufficiently large to ensure an insignificant within variance compared to between territories. Further, the Multiple R coefficient implies a high degree of correlation between loss cost and territorial assignment.

Table 9: Notional Portfolio Traditional Territory Definition Regression Statistics

Regression Statistics				
Multiple R	.78			
R Square	.60			
Adjusted R Square	.60			
Standard Error	81.29			
Observations	19,206			

Table 10: Notional Portfolio Traditional Territory Definition ANOVA Result

	df	SS	MS	F	Significance F
Regression	1	193,505,018	193,505,018	29,283	0
Residual	19,204	126,901,605	6,608		
Total	19,205	320,406,623			

Table 11: Notional Portfolio Traditional Territory Definition Coefficients

	Coefficients	Standard Error	t Stat	P-value	Lower 95%	Upper 95%
Intercept	33.62	1	28.34	4.3E-173	31.29	35.94
Territory Definition	0.265	0	171.12	0	.262	.268

The absolute average error of the territories relativities is approximately 20%, and the weighted average coefficient of variation is 9.5%, showing that the territory definitions are appropriate for this use. The resulting territory definitions result in 1,425 unique territories.

In addition to the methodology described here, we have also evaluated a less traditional methodology that leverages noncontiguous territories. This will be discussed in Section 7.5.1 below.

#### 6.2.4 Rating Relativities

An additional notional exposure data set was generated for the purposes of calculating rating relativities for construction type and deductible values.

The notional exposure data set was generated by taking the base risk used for the territory definition analysis, and repeating it nine times at each geographic location, varying either the construction type or deductible value for each additional location record. Three different construction types and five different deductible values were considered in addition to the base characteristics (base characteristics assumed reinforced masonry construction and a \$1,000 deductible). All other exposure characteristics were held constant, thus ensuring that any variation in average losses was solely a result of the changes in construction or deductible.

The AAL across all locations was calculated for each rating variation. The respective values were then divided by the AAL for the base risk to determine how much that characteristic would be expected to change the rate for a given policy. The results for that calculation are shown in Table 12 below.

Variable	Construction Type	Deductible Value	Base Average Annual Loss	Updated Average Annual Loss	Average Annual Loss Ratio	Standard Deviation of AAL Ratio	CV
Base	Reinforced Masonry	\$1,000	210.07	210.07	1.000	0.000	0.000
Construction	Wood	\$1,000	210.07	283.31	1.349	0.003	0.002
Construction	Masonry Veneer	\$1,000	210.07	254.71	1.212	0.002	0.002
Construction	Unreinforced Masonry	\$1,000	210.07	245.16	1.167	0.002	0.002
Deductible	Reinforced Masonry	\$2,500	210.07	209.35	0.997	0.001	0.001
Deductible	Reinforced Masonry	1%	210.07	208.65	0.993	0.001	0.001
Deductible	Reinforced Masonry	2.5%	210.07	193.58	0.922	0.012	0.013
Deductible	Reinforced Masonry	5%	210.07	179.20	0.853	0.016	0.019
Deductible	Reinforced Masonry	10%	210.07	157.10	0.748	0.020	0.027

#### Table 12: Notional Portfolio Calculation of Rating Relativities

There is very little variation between the ratios shown above, so it was determined that it was unnecessary to evaluate the relativities at a finer geographic resolution than portfolio-wide. This process would likely be required if the rating plan was evaluating a much wider geographic region or was evaluating policies in areas of much greater flood hazard, such as those within the 100-year flood zone.

Through validation of the model being leveraged for this analysis, it was known that there are no explicit dependencies between construction and deductible. This allowed the two characteristics to be evaluated independently for the purposes of this rating plan. The independence was confirmed by testing whether the deductible relativities would be significantly different if they were calculated using a base risk of wood frame rather than reinforced masonry. Wood frame construction was selected due to being the most vulnerable of four construction types considered, while the original base risk of masonry is the least vulnerable. The results of this sensitivity test can be seen in Table 13 below.

Variable	Construction Type	Deductible Value	Base Average Annual Loss	Updated Average Annual Loss	Average Relativity	Standard Deviation of AAL Ratio	CV
Base	Wood	\$1,000	283.31	283.31	1.000	0.000	0.000
Deductible	Wood	\$2,500	283.31	282.27	0.996	0.001	0.001
Deductible	Wood	1%	283.31	281.32	0.993	0.001	0.001
Deductible	Wood	2.5%	283.31	262.10	0.925	0.012	0.013
Deductible	Wood	5%	283.31	243.17	0.858	0.016	0.019
Deductible	Wood	10%	283.31	213.80	0.755	0.020	0.027

#### Table 13: Notional Portfolio Sensitivity Case Calculation of Rating Relativities

Comparing the deductible relativities using this sensitivity case to the base case scenario in Table 12 shows that all of the relativity factors are very similar, indicating that there is no inter-dependence between the two variables.

This will not always be the case, however, as many building characteristics are inter-dependent, as are many policy conditions. If inter-dependence within the model was known, or demonstrated through tests such as this, then it would be most actuarially sound to consider all possible combinations of the rating variables being considered, to avoid skewing any of the resulting relativity factors. When many inter-dependent rating variables are being considered at once, such as in the case of a comprehensive mitigation study, the exponential increase in the number of possible combinations can lead to the notional portfolio becoming so large as to make analyzing it with a catastrophe model impractical. In these cases, it is necessary to reduce the number of geographic points being modeled. When making the reduction every care should be taken to ensure the geographic distribution of the rating plan is maintained. This can be accomplished by ensuring that there are representative points from each territory defined for the rating plan.

#### 6.2.5 Off-Balancing

At this stage, the initial base rate has been determined, and then that rate has a full range of adjustments that can be made to account for territory and rating relativity factors. The next step is to adjust the base rate to ensure that the calculated rates for all policies within the portfolio balance to the Initial Average Rate, using the formula below.

$$Final Base Rate = Initial Average Rate * \left(\frac{Initial Average Rate}{Average Calculated Rate}\right)$$

The Average Calculated Rate is the average of the rates for each policy in the portfolio. The rate for each policy is determined by applying all the territory and rating relativity factors as well as an exposure factor to the average rate. In the case of this rating plan, the formula for each policy's rate is as follows:

The average rate is as calculated net of reinsurance in Section 6.2.2 above, \$677.78. The exposure factor is calculated as the replacement value for the building in the policy divided by the base replacement value of \$300,000. The territory and rating factor relativities are calculated according to the procedure in Sections 6.2.3 and 6.2.4 respectively.

The formula below shows a sample rate calculation for one policy in the portfolio. The policy is in Territory 1, has a building value of \$232,000, is of wood construction, and has a deductible value of \$1,000. The policy rate is therefore calculated as follows:

*Policy Rate* = 
$$(\$677.78) * \left(\frac{232,000}{300,000}\right) * (0.166) * (1.349) * (1.000) = \$117.38$$

This calculation is repeated for each of the 19,206 policies in the portfolio, and then the average of these rates is taken. The resultant average is \$920.63. This then feeds into the off-balancing formula above as follows:

Final Base Rate = 
$$677.78 * \left(\frac{677.78}{920.63}\right) = 498.99$$

The resultant base rate is then used as the starting point for calculating the rate for each individual policy. The calculation for the selected policy described above is as follows:

$$Policy Rate = (\$498.99) * \left(\frac{232,000}{300,000}\right) * (0.166) * (1.349) * (1.000) = \$86.41$$

The resulting average across all policies should then balance to the Initial Average Rate of \$677.78, which it does in this case.

This demonstrates a relatively simple application of this procedure, as there are only a few relativity factors being applied. In practice, there are likely to be many more factors, but the process should remain unchanged.

#### 6.2.6 Final Rate Pages

At this point, all the calculations to determine the full rating plan are complete. Below is a summary of the rate pages for the plan.

Variable	Value
Occupancy	Single Family Home
Construction	Reinforced Masonry
Deductible	\$1,000
Building Replacement Value and Limit (Coverage A)	\$300,000
Appurtenant Structures Value and Limit (Coverage B)	5% of Coverage A
Contents Value and Limit (Coverage C)	70% of Coverage A
Additional Living Expense Limit (Coverage D)	20% of Coverage A
Base Rate	\$489.99

Table 14: Sample Company Rate Pages Base Risk Definition

Table 15: Sample Company Rate Pages Construction Relativity Factors

Construction	Relativity
Reinforced Masonry	1.000
Wood	1.349
Masonry Veneer	1.213
Unreinforced Masonry	1.167

Table 16: Sample Company Rate Pages Deductible Relativity Factors

Deductible	Relativity
Initial Policy Deductible	1.000
1.0%	0.994
2.5%	0.915
5.0%	0.844
10.0%	0.737

The territory definitions for the rating plan included 1,425 unique territories. Rather than list these all here, they have been included as Appendix C. The lowest-loss territory has a relativity factor of 0.166, while the highest-loss territory has a relativity factor 4.750; 739 of the territories indicate a rate lower than the base rate, while 685 indicate a rate higher than the base rate. One territory shows no difference from the base rate.

#### 6.3 Compare Experience-Based Rates to the Proposed Framework

To demonstrate some of the benefits of leveraging catastrophe models in the context of the sample company, the sample company's actual loss experience (as shown in Table 4 above) was used to generate a similar rating plan. The ratemaking was performed twice, once using the full set of historical experience through 2017, and once using only the experience through 2016, with the 15<sup>th</sup> year being replaced with the average losses for 2003–2016.

The first step is to calculate the risk load based on these two scenarios of historical loss experience.

		l Years enario 1)	2003–2016 (Scenario 2)		
Year	Claims	Historical Loss	Claims	Historical Loss	
2003	7	375,487	7	375,487	
2004	103	8,169,837	103	8,169,837	
2005	97	8,150,913	97	8,150,913	
2006	49	4,103,903	49	4,103,903	
2007	29	1,952,638	29	1,952,638	
2008	150	13,069,088	150	13,069,088	
2009	33	2,588,974	33	2,588,974	
2010	10	514,923	10	514,923	
2011	74	5,585,134	74	5,585,134	
2012	32	1,991,075	32	1,991,075	
2013	15	933,819	15	933,819	
2014	129	9,634,851	129	9,634,851	
2015	2	340,155	2	340,155	
2016	76	5,026,550	76	5,026,550	
2017	390	33,756,400	58	4,459,811	
Average A	Average Annual Losses 6,412,916		4,459,811		
Standard	Deviation	8,487,818	3,850,158		

Table 17: Sample Company Historical Loss Experience for Rating

Average Annual Losses	6,412,916	4,459,811
Standard Deviation	8,487,818	3,850,158
Reluctance Factor	0.15	0.15
Risk Load	1,273,173	577,524
House Years	19,206	19,206
Pure Premium	333.90	232.21
Risk Load	66.29	30.07

There are no years that breach the reinsurance layers for the sample company, so for the purposes of this exercise we will only consider the direct average rate. Retaining the same reluctance factor and formulas used previously, the direct risk loads and pure premium are calculated in Table 17 above.

We can then fit these values into the same framework as in Section 6.2.1 above.

ltem #	Component	Modeled Loss Results (A)	Scenario 1 (B)	Scenario 2 (C)	Notes
(1)	Commissions	20%	20%	20%	Selected
(2)	Premium Tax	4%	4%	4%	Selected
(3)	Fixed Expense	\$25	\$25	\$25	Selected
(4)	Trend	2%	2%	2%	Selected
(5)	Trend Length (Years)	2.5	2.5	2.5	Selected
(6)	Investment Return	2%	2%	2%	Selected
(7)	Premium to Surplus Ratio	2:1	2:1	2:1	Selected
(8)	Underwriting Profit Provision	5%	5%	5%	Selected
(9)	LAE	10%	10%	10%	Selected
(10)	Average Annual Direct Loss	5,435,490	6,412,916	4,459,811	(A) = Derived from Model; (B) & (C) = See Table 16
(11)	House Years	19,206	19,206	19,206	Derived from Sample Portfolio
(12)	Direct Loss Pure Premium	283.01	333.90	232.21	= (10) / (11)
(13)	Trended Direct Loss Pure Premium	297.37	350.85	243.99	= (12) * [1 + (4)] ^ (5)
(14)	Direct Loss and LAE Pure Premium	327.11	385.93	268.39	= (13) * [1 + (9)]
(15)	Risk Load	70.50	66.29	30.07	(A) = See Table 5 (B) & (C) = See Table 16
(16)	Direct Indicated Average Rate	571.10	644.90	437.11	See Formula from Section 6.2.1

#### Table 18: Sample Company Direct Average Rate Calculation Comparison to Historical Experience

The large fluctuations in losses from Scenario 1 to Scenario 2 demonstrate the challenge of rating catastrophe perils using historical loss experience. A period of 14 years from 2003–2016 yields a rate that is 23% lower than the long-term average rate indicated by the catastrophe model, and adding a single additional year to that experience period increases the indicated average rate by 48%. This rate instability is challenging for both insurers and policy holders, and could result in significant shocks to policyholder's surplus after years of inadequate rates.

The losses in year 2017 represent slightly below a 50-year return period. This may seem like an extreme example to occur within a 15-year experience period, but there is approximately a 26% chance of experiencing a 50-year return-period loss in any 15-year period.

It would of course be a remarkable coincidence that the one year of especially large loss happens to be the most recent in the 15-year experience period. It simply illustrates that, when dealing with a catastrophe peril, many years can be experienced with no observed losses from the "tail" of the loss distribution. It should be realized that, in practice, it does not matter where that most extreme result occurs. The difficulty is the same in all cases. Not having to interpret the historical experience, deciding whether the highest observed loss should be discounted as abnormally high or if it just gives a glimpse of even larger losses that should be expected, is one of the benefits of using the catastrophe model.

In addition to ensuring rate stability by leveraging a catastrophe model to determine long-term average losses for the portfolio, the model provides the added benefit of simulating the impact of rating variables and geographic variation in loss estimates without bias. Utilizing the historical experience for this purpose would result in significant bias and sampling errors in the calculation of the relativity factors. While we did not have detailed historical claims experience for the sample company with which to generate historical-based relativities, we did leverage modeled results for the sample company's actual portfolio to illustrate the issues that bias can introduce when evaluating relativities. By comparing the average losses per exposure for different categories of policies within the portfolio, we generated the results seen in Table 19.

Variable	Construction Type	Deductible Value	Average Limit	Locations	Average Annual Loss	Average Loss per Exposure	Average Relativity
Base	Reinforced Masonry	\$750	335,806	3,261	288	267	1.00
Construction	Wood	\$750	336,249	2,059	288	266	1.00
Construction	Masonry Veneer	\$750	334,778	2,518	287	267	1.00
Construction	Unreinforced Masonry	\$750	336,178	1,623	285	262	0.99
Deductible	Reinforced Masonry	\$500	280,619	1,710	288	317	1.00
Deductible	Reinforced Masonry	\$1,000	447,885	1,633	298	214	1.03

#### Table 19: Sample Company Rating Relativities Calculation Based on Actual Portfolio

There are a number of unintuitive results resulting from the bias in the portfolio. You see virtually no variation in average losses between different construction codes, and there are actually inverted relativities for an increased deductible value. While some of this bias can be removed through standard actuarial techniques, leveraging a catastrophe model with notional exposure makes it possible to eliminate the bias much more simply.

Finally, the model generates many thousands of simulations of annual catastrophe activity. There is no way to generate a historical experience set that would represent such a robust set of losses. This limitation leads to credibility concerns when certain areas being rated have little or no historical experience with which to generate a rate.

# Section 7 Additional Areas for Exploration

#### 7.1 Underwriting Decisions

This paper addresses methods that can be used to determine the technical or actuarial price. As is the case with the actual or market pricing of catastrophe risk, insurers will need to consider prices and/or coverages being offered by competitors in various markets. The technical price in aggregate and by territory or other rating variables is highly dependent on accuracy and appropriateness of the underlying catastrophe model. Other competitors will often be using different catastrophe models. When significant differences in market prices appear between respected competitors the actuary should assess if this points to a marked divergence in how competing models may be assessing the impact of rating variables and use this information as part of the actuarial control cycle.

Even if the catastrophe model is not explicitly incorporated into an insurer's pricing algorithms, the results of catastrophe models can be used to refine underwriting guidelines to prohibit offering specific coverages in high-risk territories or on property with or without certain mitigating attributes.

#### 7.2 Portfolio Management

Capital is needed to underwrite a portfolio of policies, and capital comes at a cost. The method described in this paper allows for that cost by including a risk load, the cost of reinsurance, and a profit provision. Over time those costs can change as the portfolio of policies changes. When there are large changes to a portfolio the resulting cost changes merit consideration.

In considering the addition of a risk or set of risks an insurer can be mindful of how the addition will affect their overall risk profile. Changes may be gradual, as is usually the case when writing individual homeowners' policies. Change can be more pronounced if larger risks are being written or a sizeable book of business is acquired and added to the portfolio. Insurers may wish to evaluate the marginal risk caused by the portfolio change. The marginal risk is the amount that a risk metric changes because of the addition or deletion of insured exposures.

A catastrophe model typically can provide the marginal risk metric by aligning the estimated event losses for the marginal risk or set of risks with the corresponding event losses for the existing portfolio.

An insurer may find that the addition of a risk or a set of risks pushes up their risk profile to where a rating agency would have concern or beyond a level that is consistent with the design of their reinsurance protection. The insurer may decline the risk, modify the coverage terms, or possibly lay off some of the risk through additional reinsurance, e.g. a facultative placement. It may also be that the added exposures have minimal correlation with the existing portfolio or are located in areas with less concentration of risk; in which case the marginal risk will not be a concern. An approach in which notional exposures, similar to what were used in the ratemaking example, is added to the existing portfolio for modeling purposes can also be useful for evaluating growth and marketing plans.

The ratemaking method described in Section 5 above provides for a risk load based on the set of modeled policies. As a rating plan, it does not dynamically account for changes in the risk of the portfolio from writing policies that may be growing the portfolio. If one wishes to know how much risk load to incorporate for a larger or smaller portfolio, you can remodel the portfolio. The modeling process itself will reflect the correlation (or lack of correlation) of the anticipated change in portfolio, and the difference in risk load on the changed portfolio can be seen by comparing to the original risk load.

Any geographic concentrations of policies can deserve attention because they will drive the overall level of risk and will also affect the reinsurance cost in the long run. Insurers may wish to control where growth is occurring, by either market price adjustments or by underwriting policy, to manage overall portfolio risk. Insurers also can get more refined in how risk loads and reinsurance costs are built into the rates, as described below in Section 7.6.

#### 7.3 Variations to Proposed Methodology for Different Ratemaking Situations

The framework described above is applicable to an insurer pricing a new endorsement for an existing portfolio of homeowners' policies. The principles described therein are broadly applicable to all ratemaking situations, but there are some differences.

### 7.3.1 Rating a Standalone Policy

The example presented assumed an endorsement was being rated. To price a standalone policy, the differences would be relatively minor, but would include differences in the primary rating relativities and the base deductible definition. You would also have more flexibility in underwriting criteria, which could vary widely for a standalone policy.

#### 7.3.2 Ratemaking for an Entirely New Program

The example presented assumed an existing portfolio as the basis of the new policy offering. If the creation of a rating plan for a new program was to be considered, it would be necessary to create a hypothetical current portfolio. This could be done by specifying underwriting criteria and desired rating parameters, and then randomly simulating a desired portfolio. Consideration should be given to the expected geographic distribution, and the expected percentages of different rating parameters being included in the portfolio.

#### 7.4 Variations to the Proposed Methodology for Different Perils

The examples described above were focused on ratemaking for the flood peril. While the framework would apply generally across all catastrophe perils, there are some variations that should be considered based on the nature of the peril being modeled.

#### 7.4.1 Severe Thunderstorm

The flood peril has a lot of variation in risk from one location to the next, due to the significant impact of small changes in things such as elevation and slope within small areas. Thus, floods frequently impact very specific areas. Severe thunderstorms (consisting of tornados, hail, and straight-line winds) similarly impact very specific areas when they occur, but that is not directly attributable to changes in hazard within a relatively small area, but rather is simply the random chance of where these small isolated cells of storm activity pass through.

Because of the increased randomness of severe thunderstorm activity, combined with the limited size of impacted areas, it is most appropriate to take a less granular approach to developing territory definitions. Many geographic locations should be modeled and then aggregated in contiguous areas to ensure appropriate smoothness of the resultant loss costs.

Since the primary damaging characteristics of a severe thunderstorm are wind (both cyclonic and straight-line) and hail, roof characteristics have a much bigger impact on losses than they do for flood, where elevation and basement-related characteristics have more impact.

### 7.4.2 Winter Storm

Winter storms generally impact a fairly large area, and the geographic variations in risk are also at a fairly large scale, with the exception of extreme elevations where increased snow load and wind expectations are both present. Because of this, a coarser approach to aggregating territories would be appropriate.

The primary damaging characteristics of winter storms are wind, winter precipitation (snow, ice pellets, or freezing rain) and freezing temperatures. Thus, roof characteristics have a much bigger impact on losses than they do for flood, as well as insulation-related features.

### 7.4.3 Hurricane

Hurricanes generally impact a fairly large area, but the geographic variations in risk are very highly correlated with distance to coast, as the events typically undergo significant weakening as they move over land. Because of this, it is appropriate to evaluate a higher degree of regional variation in territories along the coast, and a coarser resolution inland.

The primary damaging characteristics of hurricanes are wind, storm surge, and precipitation-induced flooding. For the wind peril, roof characteristics have a much bigger impact on losses than they do for flood.

In contrast to winter storm and severe thunderstorm, hurricane winds can have a much longer duration of highly damaging winds, which enhances the importance of opening protections and missile sources in the area.

The surge and precipitation components for hurricanes are very similar to the inland flood sources considerations described herein.

#### 7.4.4 Earthquake

Earthquakes generally impact a fairly large area, and while the risk is concentrated in areas of known faults, there is potential for loss everywhere.

Further, significant increases in risk can occur due to highly localized soil conditions, where some soils have the potential to liquefy due to ground motion and cause extensive damage, even far away from the source earthquake. Thus, territory definitions should take into consideration local soil conditions in addition to proximity to known faults and seismic regions.

Earthquakes can cause damage from a range of sub-perils including ground shaking, liquefaction, landslide, fire-following, sprinkler leakage, and tsunami. The ground motion perils are heavily dependent on foundation type, seismic response features, and the number of stories.

Fire-following is highly dependent on the building density, and a tsunami responds similarly to the flood peril.

#### 7.4.5 Wildfire

The majority of wildfires are either contained to a relatively small area, or burn large areas of undeveloped forest, so the majority of damage is concentrated in the Wildland–Urban Interface (WUI), which is the area where urban development meets the forest. Territories should take surrounding fuels into consideration, and similar to severe thunderstorm, should include enough sampling variation to ensure the random occurrence of urban-area fires is aggregated across a wider area.

Fire damage is heavily driven by the flammability of the structure. Due to the potential for rapid spread of fires once they encroach on concentrated areas of buildings (such as suburban developments), community-based mitigation techniques have significant impact.

## 7.5 Potential Enhancements to the Proposed Methodology

#### 7.5.1 Non-Contiguous Territory Relativities

While the territories defined in Section 6.2.3 above are statistically fit for purpose, there are limitations in the methodology of grouping territories this way. It results in a large number of territories, and it is possible to refine the accuracy of the territory definitions. We do this by eliminating the need for contiguity in the territory definitions.

In this approach, the same notional portfolio results are utilized, but rather than evaluating groupings at the FSA level, we instead start by grouping results down to the postal code level, retaining the same elevation and distance to flood zone ranges. Alternatively, any defined grid of desirable specificity could be constructed, which may be preferable for a non-metropolitan region. This initially results in significantly more groupings (increasing by a factor of over 5 in this case). The additional refined groupings are rank ordered from highest to lowest average losses. Finally, an iterative process is followed to assign the highest average loss grouping to Territory 1, and evaluate the coefficient of variation between sub-groupings within the territory and the credibility criteria of the territory. That process is iterated, adding a new sub-grouping to the territory and re-calculating the credibility and coefficient of variation, until either full credibility is reached or the coefficient of variation exceeds 1%. Once those thresholds are met, the next-highest loss sub-grouping becomes Territory 2, and the process is repeated until all sub-groupings are accounted for and thus territories are fully defined.

Applying this methodology to the same notional exposure results that were analyzed in Section 6.2.3 resulted in only 62 territories (as opposed to 1,425) and reduced the absolute average error from 20% to 8.5%. Regression statistics based on this sample can be found below. The multiplicative inverse of the F statistic, like that corresponding to the traditional method, rounds to zero. The correlation coefficient is higher at approximately 90%.

Regression St	atistics
Multiple R	.89
R Square	.79
Adjusted R Square	.79
Standard Error	59.50
Observations	19,206

#### Table 20: Notional Portfolio Traditional Territory Definition Regression Statistics

Table 21: Notional Portfolio Traditional Territory Definition ANOVA Result

	df	SS	MS	F	Significance F
Regression	1	252,418,135	252,418,135	71,298	0
Residual	19204	67,988,487	3540		
Total	19205	320,406,623			

#### Table 22: Notional Portfolio Traditional Territory Definition Coefficients

	Coefficients	Standard Error	t Stat	P-value	Lower 95%	Upper 95%
Intercept	483.94	1	435.24	0	481.76	486.12
Territory Definition	-9.13	0	-267	0	-9.20	-9.06

For the flood peril, this more refined approach can have substantial benefits. As has been mentioned previously in this paper, flood losses can vary significantly within a small geographical area, making the non-contiguous approach likely more appropriate.

This approach could be improved with the addition of notional data at points other than those in the current portfolio facilitating the writing of new business and accuracy of the estimates. This consideration is addressed in Section 7.5.2 below.

Due the fact that the non-contiguous method may not be applicable to catastrophe perils that are less location-specific than flood, the proof of concept utilized the traditional method. However, the process described in Sections 6.2.4 through 6.2.6 would remain unchanged in concept, regardless of the specifics of the territory definition process.

## 7.5.2 Use of Fully Notional Data

The rating plan for the sample company leveraged a notional portfolio that had geographic locations based on the locations in the existing portfolio. This has the potential to lead to gaps in the territory definitions for areas that are not currently represented in the portfolio.

Using a full set of notional data that included areas not included in the current portfolio would enable the determination of more accurate territory configurations. This would be true for both contiguous and non-contiguous methods described in this paper. Notional data could be generated for all the geographical areas the insurer wished to write in, by using all possible FSAs or postal code areas, or by leveraging a gridded set of coordinates. With a complete set of notional data, credibility would be improved and contiguous territories could be established using a more refined definition such as subarea and elevation and distance ranges.

Additional notional data runs may improve the accuracy of primary relativities as well, although the extent of improvement is likely to be limited given the minor variation using the portfolio locations.

#### 7.5.3 Evaluation of All Combinations of Possible Rating Variables

As described in Section 6.2.4 above, for the variables in consideration for the sample company's rating plan, and the model being leveraged to generate the losses, there were no inter-dependencies that needed to be considered. This will not always be the case, as there are many building and policy characteristics that are going to have inter-dependencies. To avoid double-counting the impact of related characteristics, it would be more robust to consider all possible combinations of rating variables being considered. This has the potential to result in significantly larger notional exposure and loss data sets, but that can be managed through the reduction in the number of geographic points being modeled in the notional portfolio.

#### 7.5.4 Setting Rates/Reinsurance Allocation for Higher-Risk Properties

The sample company included for this proof of concept eliminated the highest-risk properties from consideration for the portfolio. This was determined for affordability concerns related to the fact that the hypothetical rating plan is intended to be offered as an endorsement to a homeowner's policy. Therefore, the average premium was restrained to be a fraction of the average homeowner's premium. This will not always be possible or desired, and there are some considerations that should be taken into account when rating such policies.

It is common for insurance coverage for higher-risk properties to incorporate or even require a number of adjustments to mitigate that risk for the insurer. For example, flood deductibles for high-risk properties may be offered at larger amounts or percentages than the standard homeowners' deductibles, and coverage limits for flood are frequently lower than other perils. The policy structure and rating plan should therefore be customizable enough to ensure affordability of insurance for high-risk properties without jeopardizing actuarially sound rates.

It is also important to be very careful with modeled data that generates very high loss costs for particular regions or policies, to ensure that the modeled result is valid. For example, for the flood peril, a grid cell, postal code centroid, or street address geocode may inadvertently be placed within a water body. This would greatly inflate the loss estimates generated by the model, so care should be taken to ensure accurate geocoding of those risks. It may be worth operating outside the context of a structured rating plan to have risk-specific rating for the highest-risk policies, so that detailed consideration can be given to the geographic location of the property, and any loss mitigation efforts that have been employed.

## 7.5.5 Encouraging Risk Mitigation

The only building characteristic considered for the sample company was construction relativity. There are many more building features that can serve to mitigate losses from catastrophe perils such as flood. Providing premium credits for mitigation efforts can help to encourage their adoption, and can help reduce the overall risk to the insurance company.

For the flood peril in particular, mitigation efforts can include property-specific mitigation such as first-floor elevation and service equipment protection, as well as community-based mitigation efforts such as levees systems. Provided the catastrophe model being utilized can capture these features and their relative impact appropriately, they can be rated in very similar ways to the construction relativities for the sample company. Care should be taken to determine the independence (or lack thereof) of any mitigation features in relation to other building or policy characteristics within the rating plan, and adjustments made to model all possible combinations of those variables if they are indeed inter-dependent.

### 7.5.6 Allocation of Risk Load and Reinsurance Cost

In a more geographically dispersed portfolio (for example, province- or country-wide), or where higher-risk areas are included in the portfolio, the risk load and reinsurance cost may be driven by select areas of accumulated exposure or high levels of risk. In these cases, it would be advisable to allocate the risk load and the cost of reinsurance back to those areas appropriately. When performing this process, risk loads for each territory should aggregate to the overall portfolio risk load. The aggregate risk load for all territories should equal the portfolio risk load. This will often not be the case due to correlation considerations.<sup>15</sup> This can be accomplished by applying a scaling factor to the risk load of each territory which would be proportional to the correlation coefficient. Rates will be balanced but without adjustment the risk load may be over-emphasized in the rates.

#### 7.6 Variations in Risk Load Pricing

The method used to estimate the risk loads in our hypothetical example for both the primary and reinsurer rates was the traditional method widely used in determining catastrophe risk loads:

#### $Risk Load = Expected Loss + (Risk Load Factor) * \sigma$

The Kreps paper was the original basis for this technique. In practice the technical determination of the risk adjustment factor involves judgment of risk perception and tolerance (the confidence interval) even prior to being a consideration in the negotiations between the broker, reinsurer, and primary insurer in procuring coverage.

Property catastrophe model output provides a good technical starting point in determining catastrophe risk loads. In addition to the standard deviation, model output includes other variables that may be used in the risk load calculation. A brief overview of a few of these variables, the relative advantages and disadvantages of each, and an example calculation based on the sample company's modeled loss estimates are listed below.

Standard deviation

- Advantages
  - o Ease of calculation, included in model output
  - o Practitioners have experience in pricing with this method, pricing history to draw upon
  - o Pure risk measure
- Disadvantages
  - o Inadequate emphasis on events in the tail of the distribution (transformation of the distribution or use of a distortion measure may mitigate this concern but will add significant complication)
  - o Does not satisfy all the coherence conditions
  - o Includes positive and negative outcomes (the use of a conditional standard deviation confined to outcomes greater than the mean would address this concern)

<sup>&</sup>lt;sup>15</sup> (Burke, 2009)

The standard deviation is calculated as follows:

Standard Deviation = 
$$\sqrt{\frac{\sum (X - \mu)^2}{n - 1}}$$

Where X = each simulated year's total estimated losses,  $\mu$  = the modeled AAL, and n = the number of simulated years in the catastrophe model catalog. There are 10,000 simulated years in the catalog being used by the sample company, and the AAL is \$5,435,547 on a direct basis.

VAR  $\Theta$  = least favorable outcome from the (1- $\Theta$ ) percentile of worst outcomes

- Advantages
  - o Widely used metric in banking and finance
  - o Ease of determination, included in model output
  - o Can explicitly represent probability of ruin or default, which is a significant solvency consideration to insurers
- Disadvantages
  - o Focuses on a single point distribution resulting in inadequate emphasis on the tail
  - o Does not satisfy the principals of coherence
  - o Ignores the rest of the distribution, non-tail

VAR  $\Theta$  is equivalent to the exceedance probability of  $\Theta$ %. In this case, we are interested in the total losses in each year, so the AEP Curve would be utilized. The AEP Curve would be generated by taking the sum of event losses in each simulated year, ranking the years in descending order, and then calculating the Aggregate Exceedance Probability as the rank divided by the total number of simulated years. Table 23 below demonstrates the derivation of the EP Curve based on the sample company's modeled loss experience.

Year ID	Direct Modeled Loss (\$)	Rank	Exceedance Probability	Return Period
3782	139,643,617	1	0.01%	10,000
3513	129,084,766	2	0.02%	5,000
1043	96,579,686	3	0.03%	3,333
4886	95,703,031	4	0.04%	2,500
5768	88,055,675	5	0.05%	2,000
2712	87,732,403	6	0.06%	1,667
8976	85,628,571	7	0.07%	1,429
2209	83,131,713	8	0.08%	1,250
9453	45,448,618	100	1.00%	100
9532	0	10,000	100.00%	0

#### Table 23: Sample Company Aggregate Exceedance Probability Curve Derivation

Based on Table 23 above, the VAR 1% would be equal to \$45,448,618.

TVAR  $\Theta$  = average of all outcomes in the (1- $\Theta$ ) percentile of worst outcomes

- Advantages
  - o Ease of determination, included in model output
  - o Fully reflects all losses in the tail of the distribution

- o A probability of default- or ruin-related solvency measure
- o Coherent risk measure
- Disadvantages
  - o Ignores all distributional risk not specific to the tail
  - o Includes the risk of losses which will likely not be paid by the insurer because of potential insolvency
  - o Coherence may not always be a significant concern<sup>16</sup>
  - o Less frequently used measure than the standard deviation and VAR

The TVAR  $\Theta$  is calculated based off of the EP Curve, by averaging the total losses in all years at or above an exceedance probability of  $\Theta$ %.

Year ID	Direct Modeled Loss (\$)	Rank	Exceedance Probability	Return Period	TVAR (\$)
3782	139,643,617	1	0.01%	10,000	139,643,617
3513	129,084,766	2	0.02%	5,000	134,364,192
1043	96,579,686	3	0.03%	3,333	121,769,356
4886	95,703,031	4	0.04%	2,500	115,252,775
5768	88,055,675	5	0.05%	2,000	109,813,355
2712	87,732,403	6	0.06%	1,667	106,133,196
8976	85,628,571	7	0.07%	1,429	103,203,964
2209	83,131,713	8	0.08%	1,250	100,694,933
9453	45,448,618	100	1.00%	100	60,130,295
9532	0	10,000	100.00%	0	5,435,490

Table 24: Sample Company Aggregate TVAR Derivation

Based on Table 24 above, the TVAR 1% would be \$60,130,295. You can also note that the TVAR 100% is equivalent to the AAL for the portfolio of \$5,435,490.

Aside from the more traditional risk loading measures described above, most other methods are theoretical and often based on prevailing financial valuation theories. For instance, actuaries have proposed various financial methods, including the arbitrage pricing and options theories, among other methods. These methods have been historically used in applications pricing insurance risk for non-catastrophic coverages in long-tailed lines such as workers' compensation and automobile liability using a discounted cash flow analysis. These methods are more complicated than those reviewed above and practitioners have had difficulty employing these methods in practice due the extent of non-systematic risk and lack of history of the returns investors should expect for this type of risk. Perhaps the growing catastrophe bond market will allow for further exploration of these topics.

<sup>&</sup>lt;sup>16</sup> (Venter, 2010)

# Section 8 Conclusion

Through our research we have discovered that actuaries across several Canadian insurers surveyed are using a wide range of methods in their ratemaking and underwriting practices. Some are using the results of catastrophe models and some are not. Even within any insurer, various methods are being used across several types of perils.

This paper has attempted to start to bridge the knowledge gap that exists for actuaries who are incorporating, or are beginning to incorporate, results from catastrophe models into their pricing and underwriting strategies for Canadian insurers. We have done this through outlining a comprehensive approach to ratemaking for a portfolio of flood insurance risks using catastrophe model output. To support the proposed ratemaking approach, we have provided a detailed proof of concept by deriving pricing for a sample company portfolio of risks using the results of an actual catastrophe model.

Most importantly, we have illustrated that the use of catastrophe models can result in a more robust ratemaking and underwriting approach than the use of historical loss experience alone. The benefits of incorporating catastrophe models include:

- Addressing the problems with utilizing historical claims experience for perils with less frequent events and potential for high severity that is unlikely to yield a stable rate reflective of the long-term loss expectation. Historical claims data can be sparse and outdated and lose its relevance over time. Peril patterns can also change over time, along with the change in the placement and concentration of risks for an insurer.
- Providing a range of potential catastrophe loss scenarios, representative of their probability of occurrence. This provides a long-term view of the catastrophe risk that can be averaged to set more stable pricing.
- Ability to eliminate any exposure bias in the calculation of relativity factors using a hypothetical set of policies known as notional exposure data. Catastrophe models present an enhanced ability to develop rating plans that incorporate several factors and are more robust in creating rate differentials.
- Removing the constraints of evaluating loss based only on actual exposures, such as an in-force book of business. Nominal exposures can be the subject of modeling, thereby providing a view of anticipated losses for a set of potential exposures that may arise in future for a company.
- Providing for increased accuracy and stability of risk load and reinsurance metrics.

The proposed approach and example outlined in this paper provides a detailed and robust analysis of ratemaking that an insurer may incorporate. We have also provided commentary on other considerations that pricing actuaries need to make as they look to enhance or implement approaches that are similar. Specific circumstances of each company will differ.

By providing a large set of simulated events, catastrophe models give an effective means of exploring the tail probabilities, the frequency and severity of the events that are least likely to have been observed in history. Thousands of events that can reasonably be anticipated but have not been observed can be included in the event catalog. Sensitivity testing is one of the benefits of working closely with a catastrophe model.

Overall, the use of catastrophe modeling provides a more complete representation of the risk for catastrophe perils, which can help companies in the development of rates and the management of risk and its many dimensions.

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# Appendix A — Survey Questions for Canadian Insurers

The following is the question script used for a survey of current Canadian insurer catastrophe ratemaking practices:

- 1. Please describe your current catastrophe ratemaking practices.
  - a. What perils are considered? Are different methods used for different perils?
  - b. Are you using historical experience data? If so, how many years of experience? If so, how is historic data adjusted to current levels?
  - c. Are you using a catastrophe simulation model in your ratemaking exercises? If not, have you contemplated using a third-party simulation model, and why?
  - d. How are new perils, regions, or LOBs dealt with when there is a lack of experience/exposure data?
  - e. For how long have you been using the current approach?
  - f. Do you foresee changes to the current approach?
  - g. What problems or issues are posed by your current practices?
  - h. Do you incorporate an explicit provision for the cost of capital held for catastrophic events? If so, how?
- 2. How do you manage and monitor the catastrophe risk in your insurance portfolio? What risk transfer mechanisms do you use? How do you manage concentration risk?
- 3. How do you incorporate any additional capital requirements for catastrophe risk into your ratemaking exercise?
- 4. How is catastrophe risk incorporated into your underwriting decisions and processes?
- 5. If the research paper were to incorporate an example of a catastrophe risk modeling approach with industry or corporate experience is there a specific peril and/or region of the country you would most like to see?
- 6. Some catastrophe models do not have a Canada-specific component at this time. Would the research paper be of more value to you if an example used actual Canadian catastrophe model output for a specific peril (e.g. wind) or if it used US catastrophe model output as a surrogate for a specific peril (flood)?
- 7. What would you like to be doing to incorporate catastrophe models in your rating that is currently not being done? If tools could be made readily available, what would you be looking for to enhance your capabilities in this area?

# Appendix B — Summary of Literature Review

The following is a list of the literature reviewed (author indicated in parenthesis) as part of the research portion of the project along with a brief synopsis of each document.

1. Standards of Practice (Canadian Actuarial Standards Board)

This paper includes the standards of practice for actuaries working within the P&C insurance field in Canada. Standards of practice related to reserving, financial reporting, and pricing/ratemaking are included. Section 2600 addresses P&C ratemaking.

2. Actuarial Standards of Practice (US Actuarial Standards Board)

The review included the following Actuarial Standards of Practice (ASOPs) applicable for US actuaries with specific focus paid to sections related to P&C ratemaking:

- a. ASOP 1 Introductory Standard of Practice
- b. ASOP 12 Risk Classification in P&C Ratemaking
- c. ASOP 29 Expense Provisions in P&C Ratemaking
- d. ASOP 38 Using Models Outside the Actuary's Area of Expertise
- e. ASOP 39 Treatment of Catastrophe Losses in Property/Casualty Insurance Ratemaking
- 3. Statement of Principles Regarding Property and Casualty Insurance Ratemaking (Casualty Actuarial Society)

This paper identifies and describes the principles applicable to the determination and review of property/casualty insurance rates. It provides definitions of terms and goes on to discuss considerations related to rating principles. It is short in length (four pages) and provides basic reading for anyone working with ratemaking.

4. A Modern Architecture for Residential Property Insurance Ratemaking (John W. Rollins)

Abstract: This paper argues that obsolete rating architecture is a cause of decades of documented poor financial performance of residential property insurance products. Improving rating efficiency and equity through modernizing of rating and statistical plans is critical to the continued viability of these products. The author explains an architecture and techniques for ratemaking homeowner products in a hurricane-prone state.

5. Catastrophe Pricing: Making Sense of the Alternatives (Ira Robbin)

Abstract: This paper examines different ways of pricing catastrophe coverage for reinsurance treaties and large insurance accounts. While all the methods use catastrophe loss simulation model statistics, they use different statistics and different algorithms to arrive at indicated prices. This paper provides the reader with the conceptual foundations and practical insights for understanding the alternative approaches.

6. Catastrophe Ratemaking Revisited: Use of Computer Models to Estimate Loss Costs (Michael A. Walters & François Morin)

Abstract: Recent developments in computer technology have significantly altered the way the insurance business functions. Easy access to large quantities of data has rendered some traditional ratemaking limitations obsolete. The emergence of catastrophe simulation using computer modeling has helped actuaries develop new methods for measuring catastrophe risk and providing for it in insurance rates. This paper addresses issues associated with these methods and provides actuaries, underwriters, and regulators with an understanding of the features and benefits of computer modeling for catastrophe ratemaking.

7. Financial Pricing Models for Property-Casualty Insurance Products: The Target Return on Capital (Sholom Feldblum & Neeza Thandi)

This paper provides details on how financial pricing models can be used to price property and casualty insurance risks. It works through several examples to illustrate how the approach would work.

8. Incorporating a Hurricane Model into Property Ratemaking (George Burger, Beth E. Fitzgerald, Jonathan White, & Patrick B. Woods)

Abstract: This paper explains the procedures used to incorporate a hurricane model into the development of state loss costs for personal and commercial properties. It explains why a modeling approach should be used to estimate losses for hurricane perils and discusses the procedures and items included in the ratemaking process.

9. Reinsurer Risk Loads from Marginal Surplus Requirements (Rodney Kreps)

This paper provides the reader with an analysis of the use of the return on the marginal surplus committed to support the variability of a proposed reinsurance contract.

10. The Competitive Market Equilibrium Risk Load Formula for Catastrophe Ratemaking (Glenn G. Meyers)

Abstract: The catastrophic losses caused by Hurricane Andrew and the Northridge Earthquake are leading many actuaries to reconsider their pricing formulas for insurance with a catastrophe exposure. Many of these formulas incorporate the results of computer simulation models for catastrophes. In a related development, many insurers are using a geographic information system to monitor their concentration of business in areas prone to catastrophic losses. While insurers would like to diversify their exposure, the insurance-buying public is not geographically diversified. As a result, insurers must take on greater risk if they are to meet the demand for insurance. This paper develops a risk load formula that uses a computer simulation model for catastrophes and considers geographic concentration as the main source of risk.

11. Basic Ratemaking (Geoff Werner & Claudine Modlin)

This paper is core reading for the Casualty Actuarial Society exam syllabus. It describes techniques used by actuaries in the ratemaking process. Chapter 6 focuses on losses used in the ratemaking process and includes a section relating to catastrophes.

12. Atmospheric Perils Megadisaster Year in Canada – Are You Prepared? (AIR Worldwide)

This article provides an overview and analysis of simulated losses for catastrophic events from three atmospheric perils in Canada. The three perils reviewed are tropical cyclone, severe thunderstorm, and winter storm.

13. Uncertainty in Estimating Commercial Losses - and Best Practices for Reducing It (Dr. Vineet Jain)

This eight-page article "discusses the complexities inherent in commercial properties and how these complexities translate to uncertainty in modeled losses." It recommends a list of best practices for estimating commercial losses to reduce the uncertainty in modeling commercial loss.

14. Blending Severe Thunderstorm Model Results with Loss Experience Data – A Balanced Approach to Ratemaking (David A. Lalonde)

The article "puts the 2011 season in context of past and potential losses and discusses how the AIR Severe Thunderstorm Model for the United States can be used in ratemaking to manage the high volatility in insured losses.

"AIR's Severe Thunderstorm Model provides a reliable and stable view of severe risk and avoids shifts in loss costs caused by the volatility in loss experience data. But company claims data is valuable and should not be discounted

entirely either. AIR's ratemaking approach integrates both, which properly accounts for tail risk and prevents volatility at granular levels of geography."

15. An Analysis of the Underwriting Risk for DFA Insurance Company (Glenn G. Meyers)

This paper provides analysis of how to assess the financial condition of an insurance company, based on a fictional insurance company example set up by the Casualty Actuarial Society in 2001. This paper is only tangentially related to catastrophe modeling as it is one area that is required for the Dynamic Financial Analysis structure that the author describes. It has less applicability to the research and topic of our paper than other readings.

16. Report of the Catastrophe Modeling Working Party (GIRO Vienna September 2006)

This sixty-page paper provides a description of catastrophe models starting with their construction and a timeline of when the major catastrophe model vendors emerged in the market. Differences in models are discussed as well as model data and limitations. Overall the aim of this paper is to describe the varying use of catastrophe models in the insurance industry and impress upon the reader that models should be well understood by users.

17. Catastrophe Exposures & Insurance Industry Catastrophe Management Practices (American Academy of Actuaries Presentation)

This paper was produced by the American Academy of Actuaries in response to a request by the National Association of Insurance Commissioners for technical assistance regarding how insurance companies' management of catastrophe risks and risk transfer mechanisms.

18. Rethinking Catastrophe Risk Management at the Point of Underwriting (Michael Gannon)

This short (three-page) article highlights the need for more comprehensive catastrophe risk management and emphasizes that comprehensive catastrophe risk management entails managing at the point of underwriting as well as overall portfolio risk management.

19. The Role of the Underwriter in Insurance (Lionel Macedo)

This paper provides a general outline of an underwriter's role in the insurance industry and briefly describes each task that an underwriter typically performs. The main role of an underwriter is to create a large pool of homogeneous risks for an insurance company, which is done by assessing acceptance conditions, detecting applicant misinformation, and classifying risks.

20. Catastrophe Risk Management at the Point of Underwriting (Scott Amussen & Bill Churney)

This article argues the case for increased use of modeling and improved sophistication of that modeling at the point of underwriting. The paper concludes that probabilistic catastrophe analysis has progressed considerably to a point that it can be incorporated into a fully automated underwriting environment, enabling the underwriter to make better risk selection decisions.

# Appendix C — Sample Company Territory Relativity Factors (Traditional)

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Terr.	Rel. Factor		Terr.	Rel. Factor	Terr.	Rel. Factor	Terr.	Rel. Factor		Terr.	Rel. Factor	Terr.	Rel. Factor		Terr.	Rel. Factor
1	0.166		205	0.512	409	0.668	613	0.835		817	1.118	1021	1.367		1225	1.773
2	0.189		206	0.512	410	0.670	614	0.835		818	1.118	1022	1.371	1	1226	1.780
3	0.199		207	0.512	411	0.671	615	0.835		819	1.120	1023	1.374		1227	1.780
4	0.202		208	0.512	412	0.672	616	0.836		820	1.120	1024	1.375		1228	1.782
5	0.220		209	0.513	413	0.672	617	0.838		821	1.121	1025	1.377	1	1229	1.782
6	0.221		210	0.513	414	0.672	618	0.838		822	1.123	1026	1.381		1230	1.785
7	0.225		211	0.515	415	0.672	619	0.842		823	1.124	1027	1.382		1231	1.786
8	0.226		212	0.516	416	0.673	620	0.842		824	1.125	1028	1.382		1232	1.787
9	0.236		213	0.518	417	0.673	621	0.843		825	1.125	1029	1.384		1233	1.787
10	0.236		214	0.519	418	0.674	622	0.846		826	1.127	1030	1.388		1234	1.788
11	0.237		215	0.519	419	0.675	623	0.846		827	1.129	1031	1.391		1235	1.789
12	0.239		216	0.520	420	0.675	624	0.850		828	1.129	1032	1.392		1236	1.790
13	0.240		217	0.521	421	0.677	625	0.851		829	1.130	1033	1.393		1237	1.791
14	0.243		218	0.522	422	0.677	626	0.855		830	1.130	1034	1.394		1238	1.792
15	0.244		219	0.523	423	0.678	627	0.856		831	1.131	1035	1.396	1	1239	1.793
16	0.246		220	0.525	424	0.683	628	0.858		832	1.132	1036	1.398	1	1240	1.793
17	0.246		221	0.525	425	0.683	629	0.859	1	833	1.133	1037	1.411	1	1241	1.795
18	0.253		222	0.525	426	0.686	630	0.860	1	834	1.134	1038	1.413	1	1242	1.799
19	0.256		223	0.526	427	0.686	631	0.862	1	835	1.135	1039	1.414	1	1243	1.801
20	0.263		224	0.526	428	0.686	632	0.863	1	836	1.136	1040	1.414	1	1244	1.802
21	0.265		225	0.530	429	0.686	633	0.864	1	837	1.138	1041	1.415	1	1245	1.804
22	0.269		226	0.533	430	0.687	634	0.865	1	838	1.139	1042	1.418	1	1246	1.805
23	0.273		227	0.536	431	0.687	635	0.865	1	839	1.139	1043	1.421	1	1247	1.805
24	0.275		228	0.537	432	0.687	636	0.869	1	840	1.141	1044	1.421	1	1248	1.806
25	0.280		229	0.537	433	0.688	637	0.872	1	841	1.141	1045	1.422	1	1249	1.808
26	0.282		230	0.537	434	0.688	638	0.874	1	842	1.141	1046	1.423	1	1250	1.809
27	0.283		231	0.538	435	0.688	639	0.881	1	843	1.143	1047	1.424	1	1251	1.815
28	0.284		232	0.541	436	0.689	640	0.882		844	1.145	1048	1.425	1	1252	1.816
29	0.284		233	0.543	437	0.689	641	0.883		845	1.145	1049	1.427	1	1253	1.821
30	0.284		234	0.543	438	0.690	642	0.884		846	1.145	1050	1.427		1254	1.822
31	0.288		235	0.544	439	0.691	643	0.886		847	1.146	1051	1.428		1255	1.825
32	0.288		236	0.544	440	0.691	644	0.887		848	1.147	1052	1.430		1256	1.826
33	0.298		237	0.545	441	0.691	645	0.887		849	1.148	1053	1.431		1257	1.829
34	0.300		238	0.545	442	0.693	646	0.889		850	1.148	1054	1.432		1258	1.829
35	0.303		239	0.546	443	0.694	647	0.890		851	1.149	1055	1.433		1259	1.830
36	0.306		240	0.547	444	0.694	648	0.890		852	1.150	1056	1.435		1260	1.831
37	0.308		241	0.547	445	0.694	649	0.891		853	1.151	1057	1.440		1261	1.839
38	0.308		242	0.548	446	0.695	650	0.891		854	1.154	1058	1.442		1262	1.840
39	0.309		243	0.548	447	0.695	651	0.892		855	1.159	1059	1.445		1263	1.845
40	0.310		244	0.549	448	0.698	652	0.893		856	1.159	1060	1.446		1264	1.846
41	0.310		245	0.549	449	0.698	653	0.893		857	1.160	1061	1.448		1265	1.850
42	0.310		246	0.551	450	0.701	654	0.894		858	1.163	1062	1.451		1266	1.853
43	0.311		247	0.551	451	0.702	655	0.895		859	1.170	1063	1.452		1267	1.854
44	0.312		248	0.552	452	0.703	656	0.896		860	1.170	1064	1.453		1268	1.858
45	0.313		249	0.552	453	0.704	657	0.898		861	1.170	1065	1.454		1269	1.859
46	0.314	Γ	250	0.552	454	0.704	658	0.900		862	1.172	1066	1.455		1270	1.863
47	0.314		251	0.553	455	0.704	659	0.903		863	1.173	1067	1.455		1271	1.866
48	0.315		252	0.553	456	0.705	660	0.905		864	1.173	1068	1.457	]	1272	1.867
49	0.315		253	0.553	457	0.705	661	0.905	]	865	1.173	1069	1.458	]	1273	1.869
50	0.318		254	0.554	458	0.706	662	0.908		866	1.174	1070	1.458	1	1274	1.870
														4		

Terr.	Rel.												
	Factor												
51	0.319	255	0.554	459	0.706	663	0.908	867	1.175	1071	1.461	1275	1.870
52	0.320	256	0.555	460	0.708	664	0.909	868	1.176	1072	1.461	1276	1.873
53	0.320	257	0.555	461	0.709	665	0.909	869	1.177	1073	1.461	1277	1.881
54	0.321	258	0.555	462	0.709	666	0.910	870	1.181	1074	1.461	1278	1.885
55	0.322	259	0.555	463	0.710	667	0.911	871	1.181	1075	1.463	1279	1.890
56	0.322	260	0.556	464	0.711	668	0.912	872	1.182	1076	1.465	1280	1.891
57	0.324	261	0.556	465	0.711	669	0.916	873	1.182	1077	1.470	1281	1.894
58	0.327	262	0.558	466	0.711	670	0.919	874	1.183	1078	1.471	1282	1.895
59	0.328	263	0.559	467	0.711	671	0.919	875	1.183	1079	1.471	1283	1.896
60	0.328	264	0.560	468	0.712	672	0.921	876	1.184	1080	1.474	1284	1.897
61	0.329	265	0.561	469	0.715	673	0.922	877	1.186	1081	1.478	1285	1.901
62	0.329	266	0.561	470	0.716	674	0.924	878	1.187	1082	1.479	1286	1.905
63	0.332	267	0.562	471	0.717	675	0.925	879	1.188	1083	1.480	1287	1.906
64	0.335	268	0.563	472	0.717	676	0.925	880	1.195	1084	1.483	1288	1.909
65	0.335	269	0.564	473	0.718	677	0.926	881	1.195	1085	1.484	1289	1.912
66	0.336	270	0.564	474	0.718	678	0.926	882	1.196	1086	1.485	1290	1.913
67	0.337	271	0.566	475	0.718	679	0.927	883	1.196	1087	1.490	1291	1.914
68	0.337	272	0.567	476	0.719	680	0.927	884	1.197	1088	1.490	1292	1.916
69	0.338	273	0.567	477	0.720	681	0.928	885	1.198	1089	1.491	1293	1.916
70	0.338	274	0.567	478	0.720	682	0.928	886	1.198	1090	1.491	1294	1.921
71	0.341	275	0.568	479	0.722	683	0.930	887	1.199	1091	1.492	1295	1.928
72	0.342	276	0.569	480	0.723	684	0.930	888	1.202	1092	1.493	1296	1.928
73	0.343	277	0.572	481	0.726	685	0.930	889	1.202	1093	1.494	1297	1.930
74	0.357	278	0.572	482	0.727	686	0.932	890	1.204	1094	1.496	1298	1.935
75	0.347	279	0.573	483	0.727	687	0.934	891	1.205	1095	1.497	1299	1.938
76	0.350	280	0.574	484	0.727	688	0.935	892	1.206	1096	1.499	1300	1.941
77	0.354	281	0.574	485	0.728	689	0.936	893	1.208	1097	1.502	1301	1.941
78	0.355	282	0.574	486	0.728	690	0.936	894	1.209	1098	1.505	1302	1.943
79	0.355	283	0.575	487	0.728	691	0.938	895	1.211	1099	1.507	1303	1.946
80	0.356	284	0.576	488	0.728	692	0.938	896	1.212	1100	1.508	1304	1.949
81	0.357	285	0.577	489	0.731	693	0.939	897	1.212	1101	1.509	1305	1.950
82	0.359	286	0.577	490	0.734	694	0.943	898	1.212	1102	1.510	1306	1.951
83	0.360	287	0.578	491	0.734	695	0.943	899	1.215	1103	1.515	1307	1.953
84	0.361	288	0.578	492	0.735	696	0.944	900	1.215	1104	1.515	1308	1.960
85	0.361	289	0.578	493	0.735	697	0.945	901	1.216	1105	1.518	1309	1.962
86	0.362	290	0.578	494	0.736	698	0.946	902	1.220	1106	1.519	1310	1.963
87	0.362	291	0.579	495	0.738	699	0.946	903	1.221	1107	1.520	1311	1.966
88	0.362	292	0.579	496	0.739	700	0.947	904	1.221	1108	1.521	1312	1.970
89	0.363	293	0.581	497	0.739	701	0.950	905	1.222	1109	1.522	1313	1.972
90	0.366	294	0.581	498	0.740	702	0.951	906	1.222	1110	1.523	1314	1.974
91	0.366	295	0.582	499	0.741	703	0.951	907	1.223	1111	1.523	1315	1.974
92	0.371	296	0.583	500	0.742	704	0.952	908	1.223	1112	1.524	1316	1.988
93	0.373	297	0.583	501	0.742	705	0.952	909	1.223	1113	1.525	1317	1.989
94	0.374	298	0.584	502	0.743	706	0.953	910	1.223	1114	1.526	1318	1.991
95	0.376	299	0.586	503	0.745	707	0.954	911	1.225	1115	1.529	1319	1.992
96	0.379	300	0.586	504	0.745	708	0.954	912	1.225	1116	1.532	1320	1.999
97	0.380	301	0.587	505	0.747	709	0.955	913	1.227	1117	1.534	1321	1.999
98	0.381	302	0.587	506	0.747	710	0.957	914	1.228	1118	1.536	1322	2.000
99	0.381	303	0.588	507	0.749	711	0.958	915	1.230	1119	1.538	1323	2.002
100	0.382	304	0.589	508	0.749	712	0.963	916	1.231	1120	1.539	1324	2.002
101	0.387	305	0.589	509	0.749	713	0.967	917	1.232	1121	1.539	1325	2.004
102	0.387	306	0.590	510	0.749	714	0.967	918	1.233	1122	1.540	1326	2.004

Terr.	Rel.		Terr.	Rel.	Terr.	Rel.	Terr.	Rel.		Terr.	Rel.	Terr.	Rel.		Terr.	Rel.
103	Factor 0.390		307	Factor 0.592	511	Factor 0.752	715	Factor 0.968		919	Factor 1.233	1123	Factor 1.541		1327	<b>Factor</b> 2.006
105	0.358		307	0.592	511	0.752	715	0.968		919	1.235	1125	1.541		1327	2.006
104	0.720		308	0.592	512	0.754	710	0.908		920	1.234	1124	1.543		1328	2.000
105	0.390		309	0.592	513	0.755	717	0.970		921	1.234	1125	1.543		1329	2.010
100	0.390		311	0.596	515	0.755	719	0.970		923	1.230	1120	1.548		1331	2.014
107	0.393		312	0.598	515	0.758	720	0.970		924	1.237	1127	1.548		1332	2.027
108	0.393		313	0.598	510	0.759	720	0.971		925	1.237	1120	1.555		1333	2.028
110	0.394		313	0.599	518	0.761	721	0.971		926	1.237	1125	1.555		1334	2.028
110	0.394		315	0.599	518	0.761	723	0.971		927	1.235	1130	1.555		1335	2.035
111	0.394		315	0.605	520	0.761	724	0.978		928	1.240	1131	1.558		1336	2.033
112	0.398		317	0.605	520	0.762	724	0.980		929	1.240	1132	1.558		1337	2.044
113	0.401		318	0.605	521	0.762	726	0.981		930	1.240	1133	1.563		1338	2.040
114	0.401		319	0.605	523	0.764	727	0.981		931	1.245	1134	1.564		1339	2.050
115	0.402		320	0.606	524	0.765	728	0.981		932	1.246	1135	1.567		1340	2.052
110	0.402		320	0.607	525	0.765	729	0.985		933	1.246	1130	1.569		1340	2.055
117	0.403		322	0.607	525	0.766	730	0.986		934	1.240	1137	1.505		1341	2.002
118	0.404		322	0.610	520	0.767	730	0.980		935	1.248	1138	1.575		1342	2.075
119	0.396		323	0.613	527	0.768	731	0.987		936	1.249	1139	1.580		1343	2.085
120	0.596		324	0.613	528	0.768	733	0.989		930	1.251	1140	1.584		1344	2.091
121	0.328		325	0.613	529	0.768	734	0.990		937	1.251	1141	1.584		1345	2.092
122	0.411		320	0.614	530	0.769	735	0.991		930	1.253	1142	1.590		1340	2.092
125	0.412		327	0.615	531	0.769	736	0.992		939	1.253	1145	1.591		1347	2.097
124	0.413		328	0.615	532	0.771	737	0.993		940	1.255	1144	1.592		1348	2.098
125	0.414		329	0.616	533	0.771	737	0.993		941		1145				
	0.414		330		534	0.771	738	0.995		942	1.256	1146	1.597		1350	2.106 2.126
127 128	0.416		331	0.618	535		739	1.000		943 944	1.259	1147	1.597 1.603		1351	2.126
128	0.421		332	0.619	530	0.773	740	1.000		944 945	1.259	1148	1.603		1352 1353	
129	0.422		334	0.619 0.620	537	0.774 0.775	741	1.003		945	1.260 1.261	1149	1.603		1355	2.144 2.150
130	0.423		335	0.620	539	0.775	742	1.005		940	1.261	1150	1.610		1354	2.150
131	0.423		336	0.621	539	0.776	745	1.003		947	1.262	1151	1.614		1355	2.152
132	0.423		330	0.622	540	0.778	745	1.007		949	1.262	1152	1.617		1350	2.163
133	0.423		338	0.625	541	0.778	745	1.008		950	1.265	1155	1.625		1357	2.167
134	0.424		339	0.625	542	0.779	740	1.008		951	1.265	1154	1.625		1358	2.107
135	0.420		340	0.625	543	0.779	747	1.010		951	1.269	1155	1.625		1355	2.175
130	0.428		340	0.625	545	0.775	749	1.010		953	1.269	1150	1.630		1361	2.175
137	0.428		342	0.628	546	0.780	750	1.013		954	1.269	1157	1.630		1362	2.181
138	0.429		343	0.628	547	0.780	751	1.021		955	1.205	1158	1.630		1363	2.193
140	0.425		344	0.628	548	0.780	752	1.025		956	1.270	1155	1.630		1364	2.193
140	0.431		345	0.629	549	0.782	753	1.023		957	1.273	1161	1.632		1365	2.206
141	0.434		345	0.631	550	0.782	754	1.027		958	1.275	1162	1.633		1366	2.200
142	0.437		340	0.631	550	0.782	755	1.027		959	1.275	1163	1.633		1367	2.208
143	0.440		348	0.631	551	0.783	756	1.028		960	1.275	1164	1.635		1368	2.222
145	0.440		349	0.632	553	0.784	757	1.028		961	1.278	1165	1.645		1369	2.220
145	0.441		349	0.632	553	0.784	758	1.028		962	1.278	1165	1.648		1309	2.243
146	0.442		350	0.632	555	0.785	758	1.029		962	1.278	1166	1.648		1370	2.248
147	0.442		351	0.633	555	0.787	759	1.031		963 964	1.279	1167	1.649		1371	2.292
148	0.443		352	0.634	556	0.787	760	1.033		964 965	1.279	1168	1.649		1372	2.309
	0.443															
150			354 355	0.636	558	0.788	762	1.035		966	1.283	1170	1.653		1374	2.332
151	0.444			0.637	559	0.788	763	1.038		967	1.283	1171	1.654		1375	2.336
152	0.444		356	0.637	560	0.790	764	1.040		968	1.285	1172	1.654		1376	2.363
153	0.444		357	0.637	561	0.792	765	1.043		969	1.287	1173	1.661		1377	2.379
154	0.444	I I	358	0.637	562	0.793	766	1.043	1	970	1.288	1174	1.662	1	1378	2.384

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Terr.	Rel. Factor		Terr.	Rel. Factor	Terr.	Rel. Factor		Terr.	Rel. Factor		Terr.	Rel. Factor	Terr.	Rel. Factor		Terr.	Rel. Factor
155	0.444		359	0.638	563	0.793		767	1.047		971	1.288	1175	1.662		1379	2.391
156	0.445		360	0.638	564	0.793		768	1.048	1	972	1.290	1176	1.666	1	1380	2.396
157	0.445		361	0.639	565	0.794		769	1.058	1	973	1.291	1177	1.668		1381	2.401
158	0.446		362	0.639	566	0.794		770	1.060	1	974	1.291	1178	1.675		1382	2.403
159	0.446		363	0.644	567	0.795		771	1.060	1	975	1.291	1179	1.677		1383	2.425
160	0.447		364	0.644	568	0.795		772	1.061	1	976	1.292	1180	1.678		1384	2.438
161	0.448		365	0.644	569	0.796	1	773	1.062	1	977	1.292	1181	1.679	1	1385	2.438
162	0.450		366	0.644	570	0.796		774	1.063	1	978	1.292	1182	1.689		1386	2.472
163	0.452		367	0.644	571	0.796		775	1.065	1	979	1.292	1183	1.693		1387	2.496
164	0.454		368	0.645	572	0.797	1	776	1.066	1	980	1.293	1184	1.695	1	1388	2.503
165	0.457		369	0.646	573	0.798	1	777	1.069	1	981	1.294	1185	1.696	1	1389	2.510
166	0.457		370	0.646	574	0.798	1	778	1.069	1	982	1.294	1186	1.697	1	1390	2.516
167	0.458		371	0.646	575	0.798	1	779	1.070	1	983	1.296	1187	1.699	1	1391	2.521
168	0.458		372	0.647	576	0.802	1	780	1.070	1	984	1.296	1188	1.699	1	1392	2.561
169	0.458		373	0.648	577	0.802	1	781	1.071	1	985	1.298	1189	1.700	1	1393	2.571
170	0.460		374	0.648	578	0.804		782	1.072	1	986	1.298	1190	1.700		1394	2.579
171	0.463		375	0.649	579	0.804		783	1.072	1	987	1.299	1191	1.701		1395	2.624
172	0.465	11	376	0.649	580	0.804		784	1.073	1	988	1.301	1192	1.702		1396	2.629
173	0.466		377	0.650	581	0.805	1	785	1.074	1	989	1.305	1193	1.703	1	1397	2.636
174	0.468		378	0.650	582	0.805	1	786	1.074	1	990	1.308	1194	1.703	1	1398	2.676
175	0.468		379	0.651	583	0.806	1	787	1.075	1	991	1.311	1195	1.710	1	1399	2.676
176	0.468		380	0.651	584	0.806	1	788	1.076	1	992	1.314	1196	1.710	1	1400	2.682
177	0.474		381	0.651	585	0.806	1	789	1.079	1	993	1.315	1197	1.715	1	1401	2.713
178	0.474		382	0.651	586	0.807		790	1.081	1	994	1.316	1198	1.719		1402	2.726
179	0.475		383	0.652	587	0.808		791	1.081	1	995	1.317	1199	1.720		1403	2.737
180	0.476		384	0.653	588	0.808		792	1.083	1	996	1.320	1200	1.721		1404	2.743
181	0.477		385	0.653	589	0.808		793	1.084	1	997	1.322	1201	1.722	1	1405	2.753
182	0.477		386	0.654	590	0.809		794	1.087	1	998	1.323	1202	1.723	1	1406	2.762
183	0.477		387	0.654	591	0.810		795	1.090	1	999	1.324	1203	1.724	1	1407	2.763
184	0.479		388	0.655	592	0.810		796	1.092	1	1000	1.328	1204	1.727		1408	2.768
185	0.480		389	0.655	593	0.810		797	1.093	1	1001	1.331	1205	1.728		1409	2.788
186	0.481		390	0.656	594	0.812		798	1.094	1	1002	1.333	1206	1.729		1410	2.791
187	0.482		391	0.656	595	0.813		799	1.097	1	1003	1.334	1207	1.732		1411	2.792
188	0.483		392	0.657	596	0.814		800	1.102	1	1004	1.337	1208	1.733		1412	2.798
189	0.485		393	0.657	597	0.816	1	801	1.103	1	1005	1.338	1209	1.735	1	1413	2.801
190	0.486		394	0.658	598	0.818		802	1.103	1	1006	1.338	1210	1.737		1414	2.872
191	0.492		395	0.658	599	0.818	1	803	1.104	1	1007	1.343	1211	1.742	1	1415	2.951
192	0.493		396	0.660	600	0.819	1	804	1.104	1	1008	1.344	1212	1.744	1	1416	2.960
193	0.497		397	0.660	601	0.819	1	805	1.104	1	1009	1.346	1213	1.744	1	1417	3.069
194	0.497		398	0.660	602	0.819		806	1.105	1	1010	1.346	1214	1.744	1	1418	3.138
195	0.498		399	0.661	603	0.823		807	1.106	1	1011	1.349	1215	1.744		1419	3.162
196	0.498		400	0.661	604	0.823		808	1.106	1	1012	1.356	1216	1.748		1420	3.296
197	0.498		401	0.662	605	0.824		809	1.106	1	1013	1.358	1217	1.749	1	1421	3.433
198	0.501		402	0.663	606	0.826	1	810	1.106	1	1014	1.359	1218	1.755	1	1422	3.634
199	0.502		403	0.663	607	0.826	1	811	1.111	1	1015	1.360	1219	1.756	1	1423	3.874
200	0.506		404	0.663	608	0.827	1	812	1.113	1	1016	1.360	1220	1.757	1	1424	3.954
201	0.506		405	0.665	609	0.829	1	813	1.115	1	1017	1.361	1221	1.758	1	1425	4.750
202	0.507		406	0.666	610	0.829	1	814	1.115	1	1018	1.363	1222	1.762	1		
203	0.510		407	0.667	611	0.831	1	815	1.116	1	1019	1.364	1223	1.763	1		
204	0.511		408	0.667	612	0.834	1	816	1.116	1	1020	1.364	1224	1.766	1		
										4							