

SOA Competency Framework

| COMPETENCY | LEGEND | DEFINITION |
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| Communication | C | Demonstrating the listening, writing and speaking skills required to effectively address diverse technical and nontechnical audiences in both formal and informal settings. |
| Professional Values | P | Adhering to standards of professional conduct and practice where all business interactions are based on a foundation of integrity, honesty and impartiality. |
| External Forces & Industry Knowledge | EF | Identifying and incorporating the implications of economic, social, regulatory, geo-political and business changes into the design and delivery of actuarial solutions. |
| Leadership | L | Initiating, innovating, inspiring, creating or otherwise acting to influence others regardless of level or role toward a common goal. |
| Relationship Management & Interpersonal Collaboration | RM | Creating mutually beneficial relationships and work processes toward a common goal. |
| Technical Skills & Analytical Problem Solving | TS | Applying the actuarial knowledge, skills and judgment required to provide value-added services. |
| Strategic Insight & Integration | SI | Anticipating trends and strategically aligning actuarial practice with broader organizational business goals. |
| Results-Oriented Solutions | RO | Providing effective problem solving that addresses relevant interests and needs. |