



All SOA Exams Moving to Computer-Based Delivery

June 2020

I am pleased to announce that the SOA will be moving to a computer-based testing (CBT) approach for all examinations beginning with the Fall 2020 written-answer exam administration. Moving the written-answer exams to a CBT format is a direction we have been considering for some time and one that will bring the administration of these exams in line with contemporary delivery solutions. The use of Prometric test centers – the same test center provider used for our computer-based associateship examinations – supports the SOA’s goal of the administration of reliable and valid examinations to everyone across the globe.

Prometric test centers will follow all locally applicable guidelines and regulations for physical distancing while their security and technology protocols will provide candidates with an equitable and secure testing environment. The SOA is working closely with Prometric on Fall exam scheduling to provide as many seats as possible and will open registration for the Fall exams in late June – about a month earlier than usual – to assist candidates in securing seats.

If candidates are unable to test in a Prometric center due to a resurgence of COVID-19, our CBT readiness will facilitate the administration of most exams via remote proctoring. We believe it is best to be prepared for that possibility given the current climate, but remote proctoring will be used only if absolutely necessary.

While recognizing that change can be stressful, the Education Executive Group, the Education Committees and the SOA staff are all confident that this change will ultimately prove to be highly beneficial for our candidates. To begin to answer your questions we have put together some [additional details](#). After reading those, if you have questions over the coming days and weeks, please send any questions to customerservice@soa.org. Also please watch for notices regarding future virtual candidate forums, resources and other updates.

On behalf of the Education Executive Group, I wish you great success with your studies, and I hope you and your families remain safe and well.

Jill Carpenter
Education General Chairperson