

New FAQs regarding Spring 2020 Written-answer exams

What dates do I need to know for the rescheduled 2020 Spring exams?

May 19 to 26, 2020 - Registration open for the Spring exams

May 26, 2020 – Final date to register for the Spring exams

The new dates for the Spring exam administration:

- July 14, 2020 FSA Core Exams
- July 15, 2020 FSA Advanced Exams
- July 16, 2020 ERM Exams in the morning and FSA Specialty Exams in the afternoon
- July 17, 2020 LTAM
- July 21, 2020 EA1 Exam in the morning and EA2L Exam in the afternoon

September 18, 2020 - Spring exam grades released

September 28, 2020 – Fall 2020 exam registration deadline

Will I go to my usual exam center on the new Spring exam dates?

Exam centers will change for many candidates, but the SOA is working to find new centers in the same cities as the current centers and within a reasonable distance for all candidates.

What measures will be in place at exam center in light of COVID-19?

The SOA is keeping in mind the health and safety of our candidates and proctors as we establish exam centers for the Spring exams. The centers will comply with the required distancing guidelines and sanitizing procedures in place at the time of the exam. If current guidelines remain in effect, candidates will be seated at least six feet apart and gathered in groups of 10 or fewer.

What if "stay at home" orders remain in place in July?

The July exam dates rely on the assumption that circumstances will improve such that operations will normalize over the next few weeks and months allowing candidates to participate at local exam centers by mid-July. Should conditions worsen as we approach the new exam dates, the SOA will decide on any further postponements or cancelations by mid-June.

Is the SOA considering moving the written-answer exams to computer-based testing?

The SOA is currently exploring computer-based testing options for the Fall 2020 written-answer exams. There are a number of issues to carefully consider and resolve before we can be certain that we can administer all Fall exams fairly using a computer-based format, for example how would candidates be able to write and manipulate mathematical formula with readily available software within the allocated time for the exam? We have a team working on this and many other related issues now and we will communicate more information as more is known.

Will I have time after the Spring 2020 grades are released to register for the Fall exams?

Yes, grades for the Spring exams will be released on September 18, 2020 and the Fall 2020 exam registration deadline will be September 28, 2020. While the Spring grade release date is later than what is typical, the schedule will allow candidates adequate time to register for the fall exams after learning of their Spring results.

Is it too late to register for the new Spring exam dates?

No. A short registration window will be offered for those who now wish to register for the Spring exams with July postponement dates. The window will be open from May 19-26.

I already registered for the Spring exams on the original dates. What do I need to do now to take my exam in July?

Candidates who already registered for the original Spring exam dates and wish to participate on the new July dates need do nothing further – your registration will transfer automatically to the new dates.

I registered for the Spring exams based on the original dates, but do not want to participate on the July dates. Can I get a credit or refund?

Yes. Candidates who registered for the original Spring exam dates who do not want to participate on the July dates have until June 1, 2020 to request either a credit voucher on their account or a refund of their registration fee. Voucher/Refund requests and all other related questions should be directed to the <u>SOA</u> <u>Customer Service Team</u>.