

**FIGURE 1 CHANGE IN MEMBER SATISFACTION**

Table 1: Means from 2002 to 2008

Satisfaction measure	2002	2005	2008
Supporting your professional needs	6.5	5.7	6.5
Advancing the profession	6.3	5.6	6.6

Table 2: Top Box Scores from 2002 to 2008

Satisfaction measure	Percent scoring from 7-10		
	2002	2005	2008
Supporting your professional needs	59	44	59
Advancing the profession	52	40	60

Table 3: Bottom Box Scores from 2002 to 2008

Satisfaction measure	Percent scoring from 0-3		
	2002	2005	2008
Supporting your professional needs	7	20	8
Advancing the profession	10	21	9