

Keeping Downtown **Safe, Clean** & **Welcoming** For All



DOWNTOWN
DALLAS INC



7 DAYS A WEEK – 6:00 AM – 11:00 PM

Public Safety & Downtown Security



DDI contributes more than **\$4M each year to public safety**, including our highly-trained Security officers, who provide extra eyes and ears for our Dallas police partners.



DDI Field Operations (Clean, Security, and Homeless Outreach) staffing is at historical levels, including over 40 Security officers.



Over 100 public space security cameras are accessible by Dallas Police Department 24/7. Many Downtown building and business owners operate private cameras and employ private security and off-duty Dallas police officers.



DDI shares information daily with numerous law enforcement and security organizations and partners.



Downtown stakeholders utilize the See Say Now app to report over 4,000 reports of real-time quality of life issues. DDI Field Operations has a quick response time, averaging seven minutes or less.

Downtown Dallas, Inc. is the principal advocate, champion and steward of Downtown Dallas.

CALL OUR DISPATCH CENTER: 214.741.1151

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Downtown Clean Team

The Downtown Clean Team is a group of over 20 full-time employees, dedicated seven days a week to keeping Downtown streets, sidewalks, and parks clean.

7 DAYS A WEEK – 7:00 AM – 9:00 PM

The Downtown Clean Team removes more than 3,400 instances of graffiti from various Downtown surfaces each year.

The Clean Team is a dedicated resource, working each day to remove more than 3,100 cubic yards of litter and over 19,000 piles of waste each year.

Over 3.6 million square feet of sidewalks and park spaces are pressure washed each year by DDI Clean Team and partners.



Homeless Outreach

The DDI Homeless Outreach Team works to connect people experiencing homelessness to support and services they need.

MON THROUGH FRI – 8:00 AM – 5:00 PM

The Outreach team works daily with Dallas and DART Police, and has over 4,000 engagements with homeless individuals each year.

Through the Homeward Bound program, DDI's Outreach team strives to reunite homeless individuals with their families. Over 350 persons are reunited each year.

DDI contributed \$500,000 towards the Rapid Rehousing Initiative, a \$70M public-private partnership to house 2,700 individuals and families by 2024.

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