## The Evolution of a Pension Consulting Practice and the Role of Actuarial Malpractice Litigation

## Richard Joss Towers Watson (Retired)

This session will highlight the changes that occurred in a major pension actuarial consulting firm's business practices over a 10-year period. Several different business- related and actuarially-related reasons for the changes will be provided. Special emphasis will be placed on the impact of actuarial malpractice litigation and the role that it played in the process.