

## **2017 Leadership & Development Section**

### **Annual Meeting Sessions**

#### **Session 34 Open Forum: Women's Leadership Forum and Luncheon**

**Credits:** 1.50 CPD

**Session Sponsor(s):** Leadership and Development Section; SCOR

**Competency:** Leadership

**Moderator(s):** Laura Joelle Muse, FSA, MAAA

**Presenter(s):** Barbara Krumsiek

The Leadership & Development Section and SCOR are once again sponsoring the Women's Leadership Forum and luncheon where attendees will hear about current topics regarding women and leadership.

*The session includes lunch and is open to all meeting attendees free of charge. If you plan to attend you must register in advance to obtain a ticket. Attendance is limited to 100 people.*

**Country Relevance:** Non-Nation Specific

**Experience Level:** All

**Session Coordinator(s):** Anne M. Katcher, FSA, MAAA

#### **Session 60 Buzz Group: Transitioning Between Fully Employed and Fully Retired**

**Credits:** 1.50 CPD

**Session Sponsor(s):** Leadership and Development Section

**Competency:** Leadership

**Moderator(s):** Sharon Giffen, FSA, FCIA

**Presenter(s):** Sharon Giffen, FSA, FCIA; Anne M. Katcher, FSA, MAAA; others TBD

Today, many people find themselves "retired," by choice or otherwise, a few years earlier than their master life plan contemplated. Perhaps due to corporate restructuring, or the need to provide support for a family member in poor health, they retired earlier than planned. If you should find yourself there, how do you start to think about the path forward? You think, you have a lot of experience that you are eager to share; you are no longer interested in career building; you have outside interests that are meaningful, where you want to spend your time and focus. The presenters will provide two things--first, you will hear stories from presenters who will share their path. This will warm you up for a discussion in small table groups. Through peer-coaching, you will hear about others' thoughts--you will share your experience to help

others navigate their questions. Each person will have the opportunity to seek advice and counsel about the issues that concern them. We will wrap-up with each table sharing ideas that they found particularly impactful.

At the conclusion of the session, attendees will:

- Have spent valuable time thinking about their career in a different way than before;
- Have heard about a variety of ideas and activities that will expand their thinking about transitioning to retirement; and
- Have connected with a number of other like-minded people, growing their network to continue discussions into the future.

**Country Relevance:** Non-Nation Specific

**Experience Level:** Intermediate-Advanced

**Session Coordinator(s):** Anne M. Katcher, FSA, MAAA

#### **Session 75: Leadership & Development Section Hot Breakfast**

**Session Sponsor(s):** Leadership and Development Section

**Moderator(s):** TBD

**Presenter(s):** TBD

Networking opportunity and discussion of current professional development topics.

***This breakfast is open to all meeting attendees free of charge. If you plan to attend, you must register in advance.***

**Session Coordinator(s):** Carlos Arocha, FSA

#### **Session 114 Workshop: From Technical Professional to Leader**

**Credits:** 1.50 CPD

**Session Sponsor(s):** Leadership and Development Section

**Competency:** Leadership

**Moderator(s):** Carlos Arocha, FSA

**Presenter(s):** Raymond E. DiDonna, FSA

It's a given that actuaries have well-developed technical skills. Early career development for actuaries is focused on building a strong technical and industry foundation. However, once that development has occurred an actuary still has most of their career left. Many want to remain technical experts operating in an environment they love. Others, either by design or otherwise, end up in leadership and management roles. In fact, actuaries are typically very well positioned to become senior leaders within their organizations. However, while the technical development

of actuaries is a well-defined path, leadership development is not. The competencies that make for good technical actuaries aren't necessarily the competencies that make good leaders.

An actuary striving for a broad leadership role needs to build strong communication and influencing skills, as well as strategic and general business skills. They must be able to quickly adapt to being submerged in a fast-paced, results-oriented environment. This workshop is intended to educate mid-level actuaries in the key characteristics that define good leaders and how to focus on building the skills necessary to successfully transition into a leadership role.

At the conclusion of this workshop, attendees will:

- Be able to determine if a leadership path is right for them;
- Learn the key competencies that make good leaders; and
- Understand how to build the skills necessary to move from technical expert to leader.

**Country Relevance:** Non-Nation Specific

**Experience Level:** Beginner-Intermediate

**Session Coordinator(s):** Carlos Arocha, FSA

### **Session 138 Panel Discussion: The State of Business: A Case for Change**

**Credits:** 1.50 CPD; 1.50 Noncore EA

**Session Sponsor(s):** SOA Inclusion and Diversity Committee; Actuary of the Future Section; Leadership and Development Section

**Competency:** External Forces & Industry Knowledge

**Moderator(s):** TBD

**Presenter(s):** TBD

The presenters will convene a multidisciplinary panel of executives from well-known companies around the country/world to discuss the changing business landscape, what they are looking for from their current and future workforces, and how the actuary can fit into the mix. How companies conduct business is changing as a result of rapid growth, increasing interconnectedness of risk and accelerating globalization of the economy. To remain competitive, companies must evolve. More companies are expanding globally, physically and virtually, building a more diverse workforce and making D&I a priority, and they are using data analytics to streamline business operations and create efficiencies. As a profession, to remain competitive and relevant, actuaries must evolve as well. The SOA is setting its strategic agenda to help ensure members are equipped with the knowledge and skills to meet employers' ever-changing needs and demands

At the conclusion of the session, attendees will be able to understand:

- How the business landscape is changing;
- Companies' current and future workforce needs;
- Why it's imperative for the SOA and actuarial profession to evolve; and

- How the new Strategic Plan will help ensure members are equipped with the knowledge and skills to meet employers' needs.

**Country Relevance:** Non-Nation Specific

**Experience Level:** All

**Session Coordinator(s):** Deborah Wallace

### **Session 155 Panel Discussion: Communication Breakdown**

**Credits:** 1.50 CPD

**Session Sponsor(s):** Leadership and Development Section

**Competency:** Communication

**Moderator(s):** Kelly M. Hennigan, FSA

**Presenter(s):** Kelly M. Hennigan, FSA; Katherine Araujo Pezzullo, FSA, MAAA; Mitchell Bischoff Stephenson, FSA, MAAA; Katie Wright

As communication skills are essential to all actuaries and business leaders, presenters will speak to the importance of verbal, non-verbal and written communications skills. Whether you are presenting to a large group, collaborating in a small meeting, making a recommendation to your colleagues, or sending out an email update to senior management, effectively communicating your message to the audience is critical to an actuary's success. Your communication style affects how others perceive you, how well you can accomplish your day-to-day work, and how influential you can be inside and outside your organization. Topics covered will include: do's and don'ts of verbal, non-verbal, and written communications; ways to most effectively communicate with senior management; common communication pitfalls actuaries face and how to avoid them; and ways to enhance your personal verbal and written communication style when working with different audiences.

At the conclusion of the session, attendees will be able to:

- Identify common communication pitfalls actuaries face and how to avoid them;
- Communicate effectively with senior management; and
- Develop your personal verbal and written communication style to be effective when working with different audiences.

**Country Relevance:** Non-Nation Specific

**Experience Level:** All

**Session Coordinator(s):** Anne M. Katcher, FSA, MAAA